

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Markel Bulliner	Customer Address	1111 Whirlwind St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$382.31	Usage:	198
Average Bill:	\$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$157.27	Adjusted Bill Amount:	\$225.04
Customer Name	Marissa Miller	Customer Address	1411 Par Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$1,233.57	Usage:	667
Average Bill:	\$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$567.21	Adjusted Bill Amount:	\$666.36
Customer Name	Deion Hill	Customer Address	3512 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	\$496.05	Usage:	260
Average Bill:	\$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$212.04	Adjusted Bill Amount:	\$284.01
Customer Name	Melissa Higginbotham	Customer Address	400 NW 3rd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$477.70	Usage:	250
Average Bill:	\$112.61	Three Month Average Usage:	51
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$175.80	Adjusted Bill Amount:	\$301.90
Customer Name	Vivalean Huff	Customer Address	3006 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$387.82	Usage:	207
Average Bill:	\$59.47	Three Month Average Usage:	28
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$158.15	Adjusted Bill Amount:	\$229.67

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Linsey Keller			Customer Address	2808 Ward Pr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	9/24
Amount of Bill:	*433.67			Usage:	226
Average Bill:	*63.08			Three Month Average Usage:	24
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*178.47			Adjusted Bill Amount:	*255.20
Customer Name	Susan Moore			Customer Address	3417 Lacross
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	11/24
Amount of Bill:	*351.12			Usage:	154
Average Bill:	*68.58			Three Month Average Usage:	27
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*136.06			Adjusted Bill Amount:	*215.06
Customer Name	Herbert Matthews			Customer Address	4620 Wood Forest
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	10/24
Amount of Bill:	*780.15			Usage:	1044
Average Bill:	*13.45			Three Month Average Usage:	*20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*350.72			Adjusted Bill Amount:	*429.43
Customer Name	Alexis Gayle			Customer Address	44 Wagner Cv
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	10/24
Amount of Bill:	*369.46			Usage:	191
Average Bill:	*96.09			Three Month Average Usage:	42
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*131.64			Adjusted Bill Amount:	*237.82
Customer Name	Khalkbrenner Construction			Customer Address	1710 Shoal Rd
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	1/24
Amount of Bill:	*654.34			Usage:	353
Average Bill:	*55.74			Three Month Average Usage:	*20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*294.20			Adjusted Bill Amount:	*360.14

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Jose Pena			Customer Address	707 Bryant Meadows		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	11/24		
Amount of Bill:	\$437.35			Usage:	228		
Average Bill:	\$92.43			Three Month Average Usage:	40		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	\$166.09			Adjusted Bill Amount:	\$271.26		
Customer Name	Michael Huynh			Customer Address	1909 Lacie Ln		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	9/24		
Amount of Bill:	\$1,028.00			Usage:	550		
Average Bill:	\$96.09			Three Month Average Usage:	42		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	\$448.82			Adjusted Bill Amount:	579.18		
Customer Name	Latrese Green			Customer Address	2811 Ella Ct		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	11/24		
Amount of Bill:	\$483.22			Usage:	253		
Average Bill:	\$94.27			Three Month Average Usage:	41		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	\$187.30			Adjusted Bill Amount:	\$295.92		
Customer Name	Samatha Boswell			Customer Address	3608 Meadowlake		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	10/24		
Amount of Bill:	\$723.55			Usage:	362		
Average Bill:	\$59.40			Three Month Average Usage:	22		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	\$319.82			Adjusted Bill Amount:	\$403.73		
Customer Name				Customer Address			
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired			
Amount of Bill:				Usage:			
Average Bill:				Three Month Average Usage:			
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:			

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Markel Bulliner
Service Address: 1111 Whirlwind St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00768-09
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>* 382.31</u>	Usage:	<u>198</u>
Average Bill:	<u>* 55.74</u>	Three Month Average Usage:	<u>220</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<u>* 157.27</u>	Adjusted Bill Amount:	<u>* 225.04</u>
Payment Plan:	Y: _____ N: _____	Months:	Payment Amt:


Customer Service Manager

Act 101-00768-09

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville, AR 72703

Work Order No. 2792309
Date Call: 10/21/2024 08:41 AM

Page : 1

Status Work Completed

Date Completed: 10/24/2024 11:01 AM
Brief Desc: There may be a busted pipe. My wate

Job Site: 0114/1111
1111 Whirlwind Street
Bryant, AR 72022

Caller Name: Markel Bulliner

Caller Phone: (817) 243-4119x
Occupant: Bulliner (t0313994)

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No

Home (817) 243-4119x

SubCategory: Other

Problem Description: There may be a busted pipe. My water bill is \$402 for this month

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by:

Signed by

Dated

Invoice No.

Full Description There may be a busted pipe. My water bill is \$402 for this month

Technician Notes: [tomitchell@greensathurricane.creek.apartments 10/24/24, 11:01 AM]
New fill valve

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Marissa Miller
Service Address: 1411 Par Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05914-11
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

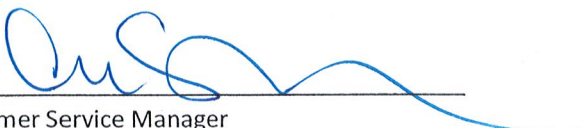
Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*1,233.57	Usage:	662
Average Bill:	*55.74	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*567.21	Adjusted Bill Amount:	*666.36
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

501-430-0027

001-0591411

Fairways at Hurricane Creek, ALPP O Box 13000
Fayetteville,AR 72703**Work Order No.**

2800483

Date Call:

10/29/2024 11:43 AM

Status

Web

Brief Desc:

Toilet is running water

Job Site:0148/1411
1411 Par Drive
Bryant,AR 72022**Caller Name:**

Marissa Miller

Caller Phone:

(501) 430-0027x

Occupant:

Miller (t0263489)

Home

(501) 430-0027x

Priority:

3-General

Ok to enter?

NO

Category:

Plumbing

SubCategory:

Toilet

Animal in Apt?

Yes

Technician Notes**Time:****Date:****Material:****Problem Description:** Toilet is running water**Parts & Labor**

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by:**Signed by****Dated****Invoice No.**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Deion Hill
Service Address: 3512 Whirlwind
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01693-10
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

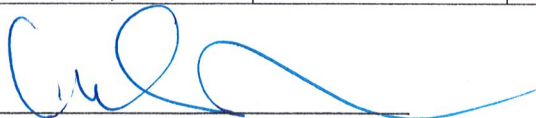
Toilet leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*496.05	Usage:	260
Average Bill:	*55.74	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*212.04	Adjusted Bill Amount:	*284.01
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

Bill 1110

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville, AR 72703

Work Order No. 2802194
Date Call: 10/31/2024 09:31 AM

Page : 1

Acct # 001-01693-10

Status Work Completed

Date Completed: 11/04/2024 09:05 AM
Brief Desc: talk to the water company they say

Job Site: 0114/3512
3512 Whirlwind Street
Bryant, AR 72022

Caller Name: Deion Hill

Caller Phone: (870) 329-4195x
Occupant: Hill (t0332910)

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No

Home (870) 329-4195x

SubCategory: Tub

Access Notes: i do have a leak since i moved in I have been put a work order in since I moved in shower was fixed but leakage never was

Problem Description: talk to the water company they say my bills is \$352 and they are saying it has to be a leak going on somewhere or it may be a plumbing issue as well I don't have a clue at all

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by:

Signed by

Dated

Invoice No.

Full Description talk to the water company they say my bills is \$352 and they are saying it has to be a leak going on somewhere or it may be a plumbing issue as well I don't have a clue at all

Technician Notes: Toilet was running. had debris in the back tank..

meter # 3290830

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Melissa Higgins Bottom
Service Address: 400 NW 3rd St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05114-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$477.70</u>	Usage:	<u>250</u>
Average Bill:	<u>\$112.61</u>	Three Month Average Usage:	<u>51</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<u>\$175.80</u>	Adjusted Bill Amount:	<u>\$301.90</u>
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

Next Month

1116

Acct# 101-05114-00

Southern Integrity Plumbing LLC

JOB WORK ORDER
596790

DATE OF ORDER				
CUSTOMER ORDER NO.	PHONE	MECHANIC John	HELPER	STARTING DATE 10/21/14
BILL TO Butch Higginbotham				ORDER TAKEN BY
ADDRESS 400 NW 3rd St.				<input type="checkbox"/> DAY WORK
CITY Brent				<input type="checkbox"/> CONTRACT
JOB NAME AND LOCATION				<input type="checkbox"/> EXTRA
			JOB PHONE	

DESCRIPTION OF WORK:

change toilet supply, trapping and fill
valve

paid check # 1320

TOTAL MATERIALS		80.00
TOTAL LABOR		100.00
TAX		
DATE COMPLETED 1/1	WORK ORDERED BY	TOTAL AMOUNT \$180.00

Signature _____

☐ No one home

☐ Total amount due
for above work: or

☐ Total billing to
be mailed after
completion
of work

PRODUCT 259

I hereby acknowledge the satisfactory completion
of the above mentioned work.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Vivalean Huff
Service Address: 3006 Lacross Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-03736-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$ 387.82	Usage:	207
Average Bill:	\$ 59.42	Three Month Average Usage:	28
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$ 158.15	Adjusted Bill Amount:	\$ 229.67
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager



OCT. 18-2024

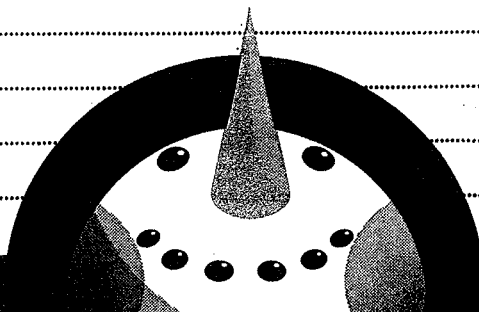


We had to replace a seal
in toilet Monday 14-2024
toilet was Rung all the
time. Here is the copy of
receipt # 3.13.

Please advised this Bill
Thank you! Tivaleen S. Hupp

101-03736-000

Came in Mail



Next Bill

101-03736-000 1110

mylowe's Rewards



LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- MILITARY - PERSONAL USE SALE -
- SALE -

SALES#: 8247101 2551413 TRANS#: 917636813 10-02-24

5349388 3M 300MPR 20X25 BASIC FLT	12.57
13.97 DISCOUNT EACH	-1.40
795264 FM 400A REPLACEMENT SEAL	3.13 *
3.48 DISCOUNT EACH	-0.35
784395 3.00-QT HUM GARDEN YELLOW	3.60
6.98 DISCOUNT EACH	-3.38
784392 3.00-QT HUM GARDEN PURPLE	12.56
6.98 DISCOUNT EACH	-0.70
2 @ 6.28	
1499907 1.5-CU FT RED NATURESCPS	13.44
4.98 DISCOUNT EACH	-0.50
3 @ 4.48	
5193905 SPEC VASP/HORNET 18.5 TPC	6.28
6.98 DISCOUNT EACH	-0.70
567722 RESCU TRP STIK DISPSE FLY	4.93
5.48 DISCOUNT EACH	-0.55

SUBTOTAL: 56.51
TOTAL TAX: 5.58
INVOICE 83885 TOTAL: 62.09
DEBITVISA: 62.09
CHANGE: 0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Linsey Keller
Service Address: 2808 Ward Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06102-08
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$ 433.67	Usage:	226
Average Bill:	\$ 63.08	Three Month Average Usage:	24
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$ 178.47	Adjusted Bill Amount:	\$ 255.20
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

001-06102-08

PH # 501-765-5985

172522

Invoice

SOLD TO Mr. Mickel		SHIPPED TO Re. Mr. Summersville		VIA
ADDRESS 4507 W. Lass Rd.		ADDRESS 2808 Wood Dr		
CITY, STATE, ZIP Bryan, Tex 77809		CITY, STATE, ZIP Bryan, Tex		
CUSTOMER ORDER NO.	SOLD BY	TERMS	FOB	DATE 9/20/24

Repaired toilet, replaced flush handle
and flapper.

(1) chrome handle

14.29

(1) flapper

9.29

materials

23.58

tax

2.24

Plumber 1 hr @ 90

Labor

90.00

Total

\$

115.82

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Susan Moore
Service Address: 3417 Lacross Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07289-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

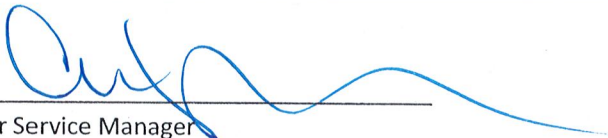
Pressure Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

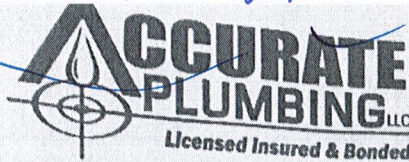
FOR OFFICE USE ONLY:

Amount of Bill:	*351.12	Usage:	154
Average Bill:	*68.58	Three Month Average Usage:	27
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*136.06	Adjusted Bill Amount:	*215.06
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

Received 11-13-24

001-07289-01

Gave one
Jan. 20247502 Peach Blossom Ave
BENTON, AR. 72019LITTLE ROCK FAX BENTON
501-515-9700 501-847-9846 501-574-1300

24 HR EMERGENCY SERVICE

JOB INVOICE
003430

Complete Plumbing Repairs MP5916

BILL TO SUSAN REED - MOORE		DATE ORDERED 11-6-24
ADDRESS 3417 LACROSS DR		DATE PROMISED <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.
CITY BRYANT, AR. 72022		PHONE
JOB NAME AND LOCATION SAME ABOVE VERY LOW WATER PRESSURE		MECHANIC ERNIE
DESCRIPTION OF WORK LOCATE WATER SERVICE LINE HAND DIGGING		HELPER DIEGO
TO ACCESS EXISTING SECONDARY METER BOX FOUND OLD PRESSURE REGULATOR FAULTY CHECKED PRESSURE 15-20 PSI REPLACED WATER PRESSURE REGULATOR & NEW BALL VALVE - BACK FILLED & RESET BOX & SMOOTH GROUND		<input type="checkbox"/> DAY WORK <input type="checkbox"/> CONTRACT <input checked="" type="checkbox"/> EXTRA

QUANT.	DESCRIPTION OF MATERIAL USED	PRICE	AMOUNT
1	3/4 LF BRASS WILKINGS ZURN PRESSURE REGULATOR		
1	3/4 LF BRASS BALL VALVE THREADED		
	NEW REGULATOR SET 75 PSI		
	COMPLETED		
	(3) THREE YEARS WARRANTY		
	SFP -		\$ 385.00
	(ONE YEAR LABOR WARRANTY		
HOURS	LABOR	AMOUNT	
2	MECHANICS ERNIE @		
2	HELPERS DIEGO @		
			PAID 11-6-24 CHECK #7715
	EQUIPMENT		
		TOTAL MATERIALS	
		TOTAL LABOR	
		TAX	
	TOTAL LABOR		\$ 385.00
I hereby acknowledge the satisfactory completion of the above described work.		DATE COMPLETED 11/6/24	TOTAL
SIGNATURE			

Please let me know if you have received the attachment

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Herbert Matthews
Service Address: 4620 Wood Forest
City: Alexander
Date Leak Detected: _____

Service Account No: 101-02677-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72002
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leak

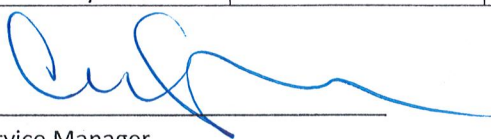
Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Water Only

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>* 780.15</u>	Usage:	<u>1044</u>
Average Bill:	<u>* 13.45</u>	Three Month Average Usage:	<u>220</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<u>* 350.72</u>	Adjusted Bill Amount:	<u>* 429.43</u>
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Invoice # 17497

Invoice 10/14/2024
Date: Monday
Bill-To: 102217

Location: 102217

Service Description	Quantity	Price
Labor and material Locate leak in front of house in ground and repair	1.00	\$636.00

SUBTOTAL	\$636.00
TAX	\$0.00
AMT PAID	\$0.00
TOTAL	\$636.00
AMOUNT DUE	\$636.00

101-02677-00

501-590-0599

Received 10-30-24

Payment Receipt. Please Return with Payment Remittance.

Bill-To: Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Remit To:

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Account #102217

Date: 08/13/2024

PO Number:

Invoice #: 17497

Amount Paid: _____

Check No. _____

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Alexis Gayle
Service Address: 44 Wagner Cr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06898-09
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*369.46	Usage:	191
Average Bill:	*96.09	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*131.64	Adjusted Bill Amount:	*237.82
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager



501-672-5387 Alexis Gayle 001-06898-09

MidTown Mechanical Service
PO Box 2162
Benton, AR 72018

Phone: (501) 765-5380
payables.midtown@gmail.com
<https://www.midtownmechanicalservices.com/>

Billing Address
Matt Orender

Service Address
44 Wagner Cv.
44 Wagner Cv.
Bryant, AR

Invoice #: i3286

Transaction Date: 9/17/2024

Invoice Due Date: 10/2/2024

Terms: Net 15

Item	Description	Price
Repairs	9/13/2024 Called out due to customer's high water bill Changed fill valve on both toilets Discovered fill valve on second toilet wouldn't stop running Replaced stop Tested to verify no other leaks at this time	\$0.00
Material		\$92.87
Hourly Labor		\$240.00
Subtotal:		\$332.87
Tax:		\$23.70
Total:		\$356.57

You can pay online or by mailing a check to the address listed above.
(Please include invoice number with your payment.)
Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24 Service Account No: 102-00861-01
Customer Name: Kalkbrenner Construction Home Phone: _____
Service Address: 1710 Shoal Rd. Work Phone: _____
City: Bryant State, Zip: AR 72022
Date Leak Detected: _____ Date Repaired: 1/24

Description of cause of leak (faucet, toilet, underground, etc.):

pipe underground Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

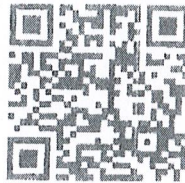
Amount of Bill:	*654.34	Usage:	353
Average Bill:	*55.74	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*294.20	Adjusted Bill Amount:	*360.14
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

102-
00861-01

Kalkbrenner
Construction

1710 Shoal Rd.



LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
1100 SOUTH BOVANA ROAD
LITTLE ROCK, AR 72211 (501) 435-3164

- SALE -

SALES#: EST1003 4049525 TRANS#: 39129779 1-12-24

23467 8-0Z PVC CEMENT	6.18
126819 1/2-IN PVC STREET EL 90D	2.06
180226 3/4-IN PVC UNION SOCKET F	8.52
23862 3/4-IN PVC FEMALE ADAPTER	1.03
22695 3/4-1/8X1-IN PVC MALE ADPT	1.70
23977 1-IN X 5-FT SCH40 PVC PIP	7.21

SUBTOTAL:	28.70
TOTAL TAX:	2.40
INVOICE 90849 TOTAL:	31.26
DEBITVISA:	31.26
CHANGE:	0.00

DEBITVISA: XXXXXXXXXXXX4766 AMOUNT: 31.26 AUTHID: 150901

CHP REFID:333125049525 1/12/24 13:19:03

*PIN VERIFIED

TABLE : 049525 RETRIEVAL : 333125049525

PURCHASE CASH BACK TOTAL DEBIT

31.26 0.00 31.26

FOR : 8080043000

IST : 6800 ATD : A0000000980840

STORE: 3331 TERMINAL: 25 1/12/24 13:19:26

* OF ITEMS PURCHASED: 6

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A PRINTED COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

BY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS



Lajena Holt <lholt@cityofbryant.com>

[waterbilling] 1710 Shoal Road - Water Leak Repair - Billing Adjustment

1 message

William Kalkbrenner <Williamk@grundfest.com>

Thu, Nov 14, 2024 at 9:48 AM

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Cc: Matthew Kalkbrenner <MKalkbrenner@vccusa.com>

To Whom It May Concern,

Please find the attached receipt for the materials used to complete the underground leak repairs at 1710 Shoal Rd.

Please note that we have had two underground pipe leaks this year. Once in January/February and one over the summer.

In working with Mr. Bryce Rimmer to get this resolved, he said that the billing adjustment should be made to the most costly "leak event," whether that be the one from the first of the year or the one from this summer.

I can be reached on my cell at 501-529-7995 should anyone have any questions.
Thanks!

William Kalkbrenner, MBA

Senior Project Manager



Dave Grundfest

C O M P A N Y

1221 Westpark Drive

Little Rock, AR 72204

(501) 690-5495 Direct

(501) 568-2324 Phone

(501) 568-2220 Fax



1710 Shoal Rd. - Water Leak Repair Receipt.pdf
231K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Jose Pena
Service Address: 707 Bryant Meadows
City: Bryant
Date Leak Detected: _____

Service Account No: 001-00588-04
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$ 437.35	Usage:	228
Average Bill:	\$ 92.43	Three Month Average Usage:	40
Adjustment Approved:		Approved By:	
Amount of Adjustment to <u>Water &</u> Sewer Bill:	\$ 166.09	Adjusted Bill Amount:	\$ 271.26
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager



Acc# 001-00588-04

Invoice

11/19/24

Page 1

Ray Lusk Plumbing

921 Rushing Circle

Little Rock, AR 72204

(501)664-0940 Fax: (501)661-1264

NWA-(479)306-7775

JOSE & VERONICA PENA

707 BRYANT MEADOWS DR

BRYANT, AR 72022

JOSE & VERONICA PENA

707 BRYANT MEADOWS DR

BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
168413	11/19/2024	S304284	11/29/2024

Tech	Date
JORDANB	11/19/2024
JAMES P	11/19/2024

Qty	Description	Unit Price	Amount
(1)	3/4" PRESSURE REGULATOR	489.14	489.14
(1)	LEAK DETECTION GAS	299.00	299.00

----- ADDITIONAL DETAILS:

Arrived on site for a leak detection.

Upon arrival discovered there to be a leak on the side of the 3/4" regulator about 2' from the meter. We dug up the old meter box and replaced the regulator and valve box along with, removing a pvc dresser coupling. Once all work was completed we tested for leaks and no other leaks are present at this time.

Leaving estimate to replace the washing machine stops and hoses.

Estimate to replace just the washing machine stops is \$339.08

Estimate to replace the washing machine stops and hoses is \$507.94

Ray Lusk Plumbing gives a one year warranty on all work preformed.

Ray Lusk Plumbing is not responsible for existing plumbing.

Ray Lusk Plumbing is not responsible for landscaping.



Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

Invoice

11/19/24
Page 2

Call Slip Number	Invoice Date	Invoice Number	Due Date
168413	11/19/2024	S304284	11/29/2024

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay \$25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner. and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

Authorized Signature

11/19/2024 11:33AM

CC #3166 Auth:947971 \$788.14

Total Due: 788.14
Received: 788.14
Balance Due: 0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Michael Haynh
Service Address: 1909 Lacie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 101-07862-03
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/24

Description of cause of leak (faucet, toilet, underground, etc.):

Water Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$1,028.00	Usage:	550
Average Bill:	\$96.09	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$448.82	Adjusted Bill Amount:	\$579.18
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

INVOICE

Mark Matheny

602 Briarwood loop

Cabot AR, 72023

Email: markmatheny87@gmail.com

Mark Matheny

Plumbing since 2005

Markmatheny87@gmail.com

501-743-9106

Licensed Bonded & Insured

11-18-24

101-07862-03

Bill To

River Rock Reality Co

313 West Markham

Little Rock AR, 72205

Invoice No

Invoice Date

INV-1612

26 Sep, 2024

Sl	Description	Qty	Rate	Amount
	1909 Lacie Lane Bryant AR, 72022			
1	Arrived on site and troubleshot the issue and there was a hole on the water service by the meter and cut bad spot and replaced with new pipe and fittings, no warranty on the existing parts or plumbing system.	1	\$ 426.67	\$ 426.67

Payment Instructions

Pay Cheque to

Mark Matheny

Subtotal

\$ 426.67

Total

\$ 426.67

Paid

\$ 0.00


Balance Due

\$ 426.67

PAID

OCT 1 2024

C ELROD



Mark Matheny

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Latresh Green
Service Address: 2811 Ella Ct.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05535-02
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

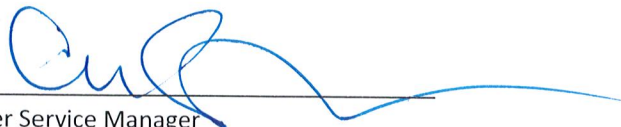
Toilet Leaking
Hose Bib Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

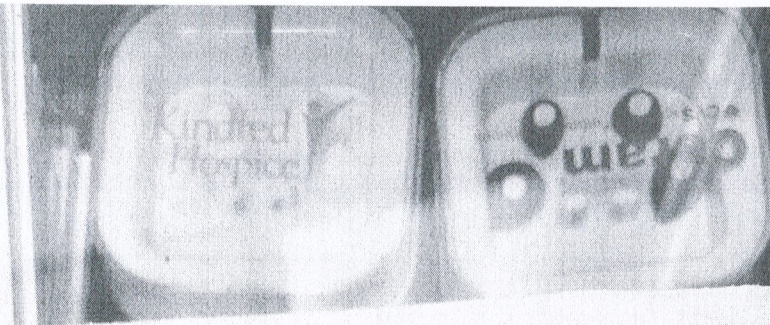
Amount of Bill:	*483.22	Usage:	253
Average Bill:	*94.27	Three Month Average Usage:	41
Adjustment Approved:	*	Approved By:	
Amount of Adjustment to Sewer Bill:	*187.30	Adjusted Bill Amount:	*295.92
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

11-15-24

ne Memorial
HOME HEALTH

phone - 3685267976



214-557-2310

101-05535-02

INVOICE NO.

414928

Invoice

SOLD TO

Lutvise Green
2811 Ella Ct
Bryant Ar

SHIPPED TO

ADDRESS

CITY, STATE, ZIP

All Drains Plumbing
Bryant Ar

TERMS

11-14-24

Replaced failed regulator and
leaking shut off valve in
the ground by the house.
Repaired leaking hosebib on
right side of the house
and leaking master bathroom
toilet.

Total = \$600

978 08/40

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Samantha Boswell
Service Address: 3608 Meadowlake
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06969-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$723.55</u>	Usage:	<u>362</u>
Average Bill:	<u>\$59.40</u>	Three Month Average Usage:	<u>22</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to <u>Water & Sewer</u> Bill:	<u>\$319.82</u>	Adjusted Bill Amount:	<u>\$403.73</u>
Payment Plan:	Y: N:	Months:	Payment Amt:


Customer Service Manager

LebLUM

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice # 17662

Invoice 10/29/2024
Date: Tuesday
Bill-To: 102843

101-06969-01

10-31-24

Location: 102843

Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

Service Description	Quantity	Price
Labor and material to repair water leak, replace shut off valve and regulator by meter	1.00	\$414.00
SUBTOTAL		\$414.00
TAX		\$0.00
AMT PAID		\$0.00
TOTAL		\$414.00
AMOUNT DUE		\$414.00

Bill-To: Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

PO Number:

102843

10/02/2024
Invoice #: 17662

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business