CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	-	7074
Date:	January	_202 (

Total Number of Adjustments Approved	Total Number of Request for Adjustment	
Lowest Bill Adjusted	Highest Bill Adjusted	
Total Cost of Adjustments	Total Gallons Adjusted	

DETAILS				
	Customer Name	Bradley tarker	Customer Address	1711 Whinlwind
Date Lea	k Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	1/24
	Amount of Bill:	*34a.25	Usage:	180
	Áverage Bill:	*54.53	Three Month Average Usage:	120
Adju	stment Approved:	Yes No	Approved By:	
Amount of Adjustn	ment to Sewer Bill:	*138.56	Adjusted Bill Amount:	203.69
	Customer Name	Rolando Porio	Customer Address	725 Pattywood
Date Leak	Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	12/23
-4	Amount of Bill:	*505.10	Usage:	275
	Average Bill:	*43.53	Three Month Average Usage:	120
Adjus	stment Approved:	Yes No	Approved By:	
Amount of Adjustm	ent to Sewer Bill:	*220.82	Adjusted Bill Amount:	1284.28
	Customer Name	Stinger Mant W	Customer Address	201 Royaln
Date Leak	Detected by AMI		Date Customer Notified	
ſ	Date Leak Started		Date Leak Repaired	1/24
W	Amount of Bill:	*405.34	Usage:	219
	Average Bill:	53.47	Three Month Average Usage:	220
Adjust	tment Approved:	Yes No	Approved By:	
Amount of Adjustme	ent to Sewer Bill:	1112.32	Adjusted Bill Amount:	*233.02
	Customer Name	Josh Pares	Customer Address	604 Bristol
Date Leak	Detected by AMI		Date Customer Notified	
D	ate Leak Started		Date Leak Repaired	12 123
	Amount of Bill:	5420.87	Usage:	224
``	Average Bill:	57.10	Three Month Average Usage:	20
Adjust	ment Approved:	Yes No	Approved By:	_
Amount of Adjustme	ent to Sewer Bill:	170.59	Adjusted Bill Amount:	*250.28
	Customer Name	Donna Harris	Customer Address	2427 Hurriche Gerden
Date Leak I	Detected by AMI		Date Customer Notified	
D	ate Leak Started		Date Leak Repaired	11/23
	Amount of Bill:	296.77	Usage:	264
	Average Bill:	EU1-84	Three Month Average Usage:	52
Adjusti	ment Approved:	Yes No	Approved By:	
Amount of Adjustme	nt to Sewer Bill:	*112.41	Adjusted Bill Amount:	*184.30

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	~	2024
Date:	January	2001

Total Number of Adjustments Approved	Total Number of Request for Adjustment
Lowest Bill Adjusted	Highest Bill Adjusted
Total Cost of Adjustments	Total Gallons Adjusted

Total Galletin Hajastea	Total cost of Trajest	
DETAÍLS		
Customer Name Timothy Hos	Customer Address	63 Crain Da
Date Leak Detected by AMI	Date Customer Notified	
Date Leak Started	Date Leak Repaired	12/23
Amount of Bill: *38(.6)	Usage:	208
Average Bill: * 8 0	Three Month Average Usage:	46
Adjustment Approved: Yes No	Approved By:	
Amount of Adjustment to Sewer Bill: \$140.29	Adjusted Bill Amount:	· 241,32
Customer Name Sonya Goodla	Customer Address	3014 Springhill 1
Date Leak Detected by AMI	Date Customer Notified	
Date Leak Started	Date Leak Repaired	11123
Amount of Bill: " \(\(\beta\) 3.54	Usage:	1029
Average Bill: 32.91	Three Month Average Usage:	38
Adjustment Approved: Yes No	Approved By:	
Amount of Adjustment to Sewer Bill: *33248	Adjusted Bill Amount:	431.06
Customer Name Chuck Dent	Customer Address	1014 Mills ParkR
Date Leak Detected by AMI	Date Customer Notified	
Date Leak Started	Date Leak Repaired	12/23
Amount of Bill: 1,867.(8	Usage:	1028
Average Bill: 4 13.00	Three Month Average Usage:	62
Adjustment Approved: Yes No	Approved By:	
Amount of Adjustment to Sewer Bill: *836.55	Adjusted Bill Amount:	-1,030.63
	Customer Address	2009 Birdie Un
Date Leak Detected by AMI	Date Customer Notified	
Date Leak Started	Date Leak Repaired	1124
Amount of Bill: 5304.49	Usage:	159
Average Bill: *5 4.53	Three Month Average Usage:	20
Adjustment Approved: Yes No	Approved By:	
Amount of Adjustment to Sewer Bill: 120.36	Adjusted Bill Amount:	*184.13
Customer Name Debra Barle	Customer Address	1109 Medinah Blu
Date Leak Detected by AMI	Date Customer Notified	11.0001.000
Date Leak Started	Date Leak Repaired	1/24
Amount of Bill: * 327.86	Usage:	102
Average Bill: 4 54.53	Three Month Average Usage:	20
Adjustment Approved: Yes No	Approved By:	
Amount of Adjustment to Sewer Bill: \$131.62	Adjusted Bill Amount:	196.24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	-	_	7.	9	u
Date:	0	anuary	do	d	7

Total Number of Adjustments Approved	Total Number of Request for Adjustment
Lowest Bill Adjusted	Highest Bill Adjusted
Total Cost of Adjustments	Total Gallons Adjusted

DETAILS	7				·
Customer Name	5ha	nyce.	Iriple	Customer Address	29 Arcadia Ci
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	1/24
Amount of Bill:	592	.21		Usage:	319
Average Bill:	149.			Three Month Average Usage:	81
Adjustment Approved:	Yes	7	ło	Approved By:	,
Amount of Adjustment to Sewer Bill:	ª 206.	.69		Adjusted Bill Amount:	*386.17
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	*
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	N	0	Approved By:	
Amount of Adjustment to Sewer Bill:			1	Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	N	0	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	N	5	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	No	,	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WA LEAK ADJUSTME Date of Request; Customer Name: Service Address; City; Date Leak Detected:	NT REQUEST 24 dley Parker Lwhinlwind	Service Account No.: Home Phone: Work Phone: State, Zip: Date Repaired: :	061-011 AR 720	40-10
Description of Cause of Leak()		'c.):		<u>'</u>
Toilet Le	laking			
	· ·		(10)	
* .				
•			•	*
				•
Explanation of how leak was rep	alred: Attach plumbing fovol	les occupations of	***************************************	
0.11.1	D. A. C. I	ce of receipts for repair	parts	
Replaced	Red Seal	ħ		1001
	;		198	
				*
<u>.</u>		•		
Sworn Statement:		,		
	*			
best of my information, knowledge,	wear or affirm that the above	and foregoing represe	ntations are true and	correct to the
, was in the state of the state	and belief.			*
Signature			9 4 5	,
ngiatula,		15	i #	
 You have the right to appeal th 	e Customer Service Manager's d	ecision to the Water and	Sewer Advisory Commit	tee (WSAC)
 If you are dissatisfied with the decision. 	e decision of the WSAC you ha	ve the right to appear b	efore the Bryant City (Council for a final
		1	,	
	Addition of the second of the second			. 1
N.O.GORBIGERIEEG WY			A CAMBARAGE	
Amount of Bill: Average Bill:	342 25		Usage: 180	
. Adjustment Approved:	54.53	Three Month Average		
· Amount of Adjustment to Sewel Bills	38.56		ved By:	10
Payment Plan Yes	1 " . [] "	: Adjusted Bill A	Perlment	.69
CONTA LES	No Payment Period	3 Months 6 N	Months Ame.	
1 Nail			2	
Customer Service Manager		÷.		
		,	¥	
Same property and the same of	The state of the s			
City of Bryant Water and Wastewater Utilities	Leak Adjustment Policy	A 2 or Security and all other days before from the world and problem of the security of the se	وسناه المتعارض والمتعارض و	Page 1

Acct # 001-01140-10

Page: 1

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No.

2405624

Date Call:

01/11/2024 09:08 PM

Status

Work Completed

Date Completed:

01/12/2024 01:13 PM

Brief Desc:

Need to replace toilet flapper. Lea

Job Site:

0114/1711

1711 Whirlwind Street Bryant,AR 72022

Caller Name:

Bradley Parker

Caller Phone:

(501) 249-9609x

Occupant:

Parker (t0248045)

Home

(501) 249-9609x

Priority: Ok to enter?

3-General

YES

Other 1

(573) 220-8330x

Category: Animal in Apt?

Other No

SubCategory:

Other

Problem Description:

Need to replace toilet flapper. Leak in toilet according to the water company

Parts & Labor

Quantity/ Item Type/

	Hours	Employee Name	Description		Unit Price	-
	.0000					Total
					.00	.00
				4.44	Total	.00
				Authorized by:		
				Signed by		
				Dated		
				Invoice No.		
Full Descriptio	n N	leed to replace toilet	flapper. Leak in to	ilet according to the water co	mpany	

Technician Notes:

replace red seal

Service Address: City: Date Leak Detected: Not and Porio Home Phone: Work Phone: State, Zip: Date Repaired:	201-01586-04 R 12022 2114183
Description of Cause of Leaks faucet, tollet, underground, etc.):	
Leak on the exterior water ?	Dervice Line
Explanation of how lock.	
Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair part	5
Leak has been repaired	
	80
Sworn Statement:	
), swear or affirm that the above and foregoing representation, best of my information, knowledge, and belief.	ons are true and correct to the
Signature.	
9 You have the right to anneal the Customer Series N	
 You have the right to appeal the Customer Service Manager's decision to the Water and Sewel if you are dissatisfied with the decision of the WSAC you have the right to appear before decision. 	r Advisory Committee (WSAC). the Bryant City Council for a final
Amount of Bill: 6 505.10 Usage	1 2115
Average Bill: 43.53 Three Month Average Usage	- The state of the
Adjustment Approved: Yes No Approved By	· ·
Amount of Adjustment to Sewel Bills 220.83 Adjusted Bill Amount	1 284.28
Payment Plan Yes No Payment Period 3 Months 6 Months	Payment Aint.
Customer Service Manager	
City of Bryant Water and Wastewater Utilities Leak Adjustment Policy	Page 1



1-12-24

Arkansas Underground Leak Detection 501-850-6674 arkansasleaks@gmail.com License #MP6868

001-01586-04
Utility Verification Letter 936-718-5008

	Momeowner Information		
Name	Beverly (Porio)	Dat	te 12-14-23
Address	725 Pattywood Dr		
	Beyont	AR	72022
	City	State	ZIP Code
Phone 936	-718 -5008 Email 17	14	

Statement of Repair

Our technicians arrived onsite, performed a complete electronic leak detection, and found a leak on the exterior water service line. This leak has been repaired and all excess water usage has been eliminated.

Family or friend have a Leak? Have them call AULD! (\$50 savings on leak detection)



We FIND & FIX LeaKS!

PROFESSIONAL LEAK DETECTORS

CITY OF BRYANT WATER AND WASTEWATER UTILITIE LEAK ADJUSTMENT REQUEST Date of Request: Customer Name: Service Address: City: Date Leak Detected: Date Repaired:	No.: 102-01317-00
Description of Cause of Leak (foucet, tollet, underground, etc.):	,
Leak in Service Line	
	* **
	9 * 0
	•
Explanation of how leak year to be to the state of the st	
Explanation of how leak was repaired: Attach plumbing invoice or receipts for	or repair parts
Repained Service Line	8
·	
Sworn Statement:	
best of my information, knowledge, and belief,	representations are true and correct to the
and Delief,	
Signature	
 You have the right to appeal the Customer Service Manager's decision to the Walf you are dissatisfied with the decision of the WANG you have the decision. 	ater and Sewer Advisory Committee (WSAC).
If you are dissatisfied with the decision of the WSAC you have the right to decision.	appear before the Bryant City Council for a final
Amount of BIII: 5405.34	21.0
**** F 6 110	Usage: 219 Average Usage: 230
Adjustment Approved: Yes No	Approved By:
Amount of Adjustment to Sewer Bills & /172.32 . Adjus	ted Hill Amounts 6233.02
Payment Plan Yes No Payment Period 3 Months	6 Months Payment
10	Amt
Customer Service Manager	



Mid-Town Mechanical Services PO Box 2162, Benton, AR 72018 Office: (501) 765-5380

01/10/2024

102-01317-00

To whom it may concern,

Mid-Town plumbing was out at 201 Roya Lane in Bryant, AR on 01/05/2024 to locate and fix the leak on the service line. If you have any questions please call our office.

Thanks,

Trulie Billingsley

Mid-Town Mechanical

Gm'ail

Roya Lloyd 8702456874Roya Lloyd < roya728@gmail.com

Invoice 13508 from Mid-Town Mechanical Services

1 message

Wid-Town Mechanical Services <quickbooks@notification.intuit.com>
Reply-To: payables.midtown@gmail.com

Mon, Jan 8, 2024 at 2:48 Pl

To: roya728@gmail.com

102-01317-00

NVOICE 13508 DETAILS



Mid-Town Mechanical Services

DUE 02/07/2024

\$789.68

Powered by QuickBooks

Here's your invoice! We appreciate your prompt payment.

Thanks for your business

Mid-Town Mechanical Services

If you are happy with our service, please leave us a 5 star review on Google or Facebook!

Bill to

Roya Lloyd

Ship to

Terms

Net 30

01/05/2024

Leak Detection \$725.00

Commercial leak detection performed

Revealed leak on service line on backside of building

Exposed cracked 3/4" fernco

Installed new PVC to wersbo adapter and pex

No more leaks at this time

01/05/2024

Material

Balance due \$789.68

\$64.68

You can pay by mailing a check to the address listed above. (Please include invoice number with your payment.)

Thank you for your business!

Mid-Town Mechanical Services
PO Box 2162 Benton, AR 72018

(501) 765-5380

CITY OF BRYANT WATER AND WASTEWA LEAK ADJUSTMENT REQUEST Date of Request: Customer Name: Service Address: City: Date Leak Detected:	TER UTILITIES Service Account No.: Home Phone: Work Phone: State, Zip: Date Repaired:	101-04448-02 AR, 72022 12123
Description of Cause of Leak (foucet, tollet, underground, e	etc.l:	,
Leak in Slab		And the state of t
		g ·
	*	1
		36
		# ×
Explanation of how leak was repaired: Attach plumbing invo	olce or receipts for renair	nurts .
See Plumbers Receip	-4-1 /	
)	1 1+ 0	as repaired
		7%
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		(●)
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Sworn Statement:	,	
best of my information, knowledge, and belief.	and foregoing represen	tations are true and correct to the
sest of my minimaton, knowledge, and belief,		
Signature.		
You have the right to appeal the Customer Service Manager's If you are dissatisfied with the decision of the WSAC you be		
If you are dissatisfied with the decision of the WSAC you he decision.	accision to the Water and S ave the right to appear he	ewer Advisory Committee (WSAC).
decision.		tinal council for a final
	3 %	
FORESTEENING WAY WERE STREET		
Amount of BIII: 1420.80		Jager 224
Average Billi 550 %	Three Month Average L	
Adjustment Approved: Yes No	Approve	
. Amount of Adjustment to Sewer Bill 110.59	: Adjusted Bill Am	
Payment Plan Yes No Payment Period	1 3 Months 6 Mo	onths Payment
	· Leviso	Ame
Custom u.S. of a Ma		i.
Customer Service Manager	**************************************	



Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] Fwd: Invoice - Ray Lusk Plumbing

Jennifer Daves <jennkaye80@att.net> To: waterbilling@cityofbryant.com

Fri, Dec 29, 2023 at 1:05 PM

Here is the invoice for the repair being made on 12/28 for the water line in my slab foundation. Please let me know how we can proceed on seeing if I will be approved for credit on my account.

Thanks,

Jennifer Daves 501-249-3808

Begin forwarded message:

From: RLP Tech <RLPTech@rayluskplumbing.com>

Date: December 28, 2023 at 5:19:49 PM CST

To: jennkaye80@att.net

Subject: Invoice - Ray Lusk Plumbing



Thank you for choosing Ray Lusk Plumbing

NOW SERVING NORTHWEST ARKANSAS!

921 Rushing Cir Little Rock, AR 72204 (501) 664-0940

2272 Worth Ln. Unit F Springdale, AR 72764 (479) 306-7777

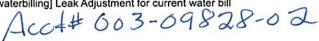
Please contact us with any questions, comments, or areas we can improve on in the future. Service@rayluskplumbing.com

Take our survey

Sent from my iPad



CITY OF BRYAN LEAK ADJUS Date of Request; Customer Name; Service Address; City; Date Leak Detected:	TWATER AND WAST TMENT REQUES 1 124 Donna Harris 2427 Hurrican Bryant	Service Account	tNo.: O	03-098 2 72019	28-0; 1 23
Description of Cause of	Leaks faucet, tollet, undergr	ound, etc.):			*
	tion leak		*******	- 	
3					
* 8.5			33.0		
	1.e1			8. 4 5	*
6.					•,
Explanation of how leak v	vas repaired: Attach plumb	5	ewer Or	My Cust	omer.
0:1	O \ Calaca C	ing invoice of receipts for	r repair parts		
replace	d Valves	,			•
				136	
	•				
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Sworn Statement:		,			
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best of my information, know	Swear or affirm that th	e above and foregoing i	epresentations	s are true and con	ect to the
,	reage, and Denal,		Ŷ.		
Signature					7
Digitatala,					
You have the right to a	ppeal the Customer Service Ma	nager's decision to the Wa	iter and Sewer A	dvisory Committee	(DA2W)
 If you are dissatisfied decision. 	With the decision of the WSA	C you have the right to a	ppear before th	e Bryant City Coun	cil for a final
		· · · · · · · · · · · · · · · · · · ·		·····	
		Secretary and the second secon			
Amount of I	15 20 / 10				
Amount of I	40.11	•	Usagei	264	- Control
. Adjustment Approv	11.07	Three Month	Average Usager	52	
· Amount of Adjustment to Sewel B	The latest	li age	Approved By:	61042	
Payment Plan Yes	1		ted Bill Amounti	101.3	.0
	No Payme	ent Period 3 Months	6 Months	Payment Amit	
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Customer Service Manager		•4			
		-			- 6
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City of Bryant Water and Wastewater	Utilities Leak Adjustment Policy	don't present a party and a second	and a second or one goal strendled on the should stride	warmen and and a mand a single free free for the first of	Page 1



Angela Shepard <ashepard@cityofbryant.com>



[waterbilling] Leak Adjustment for current water bill

5 messages

harrisbd@sbcglobal.net <harrisbd@sbcglobal.net> To: waterbilling@cityofbryant.com Tue, Jan 9, 2024 at 1:02 PM

Angela,

I just called and spoke to someone on the phone about my sewer bill. It hasn't billed yet but I am anticipating a much higher than usual bill due to a water leak in my sprinkler system that I realized I had around November 13th. I had this leak repaired on November 14th. I was told to send the same correspondence I sent to my water company, Salem Water Users, to you, to request a leak adjustment once the bill is posted. Below is the email I sent to Amber at Salem Water Users describing the problem and how I repaired it. I hope this is sufficient information for you to be allowed to give me a leak adjustment. Will you correspond with me once you have had time to process this request please? Thank you so much for your help!

Donna Harris 2427 Hurricane Gardens Drive Bryant, AR 72019 (501) 352-8970

Amber,

Hey. I just spoke with you on the phone. My water bill is \$169.85 this month (billing period 11/7/23 to 12/12/23). The water company was called out to my neighbors house on either November 13th or 14th because they noticed a leak between our properties. The water company determined it was a leak from my sprinkler system and they showed me the spot and turned off my sprinkler system water for me until I could get it fixed. I called my sprinkler guy, Scotty Thomas, to come fix the leak and winterize my system. He came on November 14th, found the leak, and replaced the valves that had busted. He said the leak should be fixed but wouldn't know for sure until he turned the water back on in the spring, and he would double check it then. My usage on this bill was 26,400 when it normally runs between 4000 and 6000, depending on the time of year and how much we use the sprinkler system. Could you please consider a leak adjustment for this bill?

Donna or Bobby Harris 2427 Hurricane Gardens Drive, Bryant, AR 72019 (501) 352-8970

Lajena Holt <hr/>cityofbryant.com>
To: harrisbd@sbcglobal.net
Cc: waterbilling@cityofbryant.com

Tue, Jan 9, 2024 at 1:13 PM

Thank you [Quoted text hidden]



Lajena Holt

Water Billing Office Assistant City of Bryant

501-943-0441 | 501-943-3410 Fax

Lholt@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

Angela Shepard <ashepard@cityofbryant.com>

To: harrisbd@sbcglobal.net

Cc: waterbilling@cityofbryant.com

Tue, Jan 9, 2024 at 2:01 PM

Ms Harris we will need the receipt of the repairs in order to present this to the Water Committee for the leak adjustment.



Angela Shepard

Customer Service Manager/Billing Manager City of Bryant

501-943-0304 | 501-943-0441

ashepard@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

On Tue, Jan 9, 2024 at 1:02 PM <harrisbd@sbcglobal.net> wrote: [Quoted text hidden]

Bobby Harris <harrisbd@sbcglobal.net>
To: Angela Shepard <ashepard@cityofbryant.com>

Tue, Jan 9, 2024 at 2:17 PM

Angela,

The repair was made by my sprinkler guy. He never gives me a bill. He just quotes me a price and I write him a check. Would a copy of the cashed check from the bank suffice? If so, see attached file please.

Thanks, Donna

Bobby and Donna Harris

[Quoted text hidden]

Copy of Check to Scotty Thomas for water leak repair.pdf

Angela Shepard <ashepard@cityofbryant.com>
To: Bobby Harris <harrisbd@sbcglobal.net>

Tue, Jan 9, 2024 at 3:11 PM

I can present this email and see what they say. We will meet again on 02/06/24. I will reach out to you the next day to let you know what they decided. Hope you have a good week.

Thanks



Angela Shepard

Customer Service Manager/Billing Manager City of Bryant

501-943-0304 | 501-943-0441

ashepard@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Customer Name: Service Address: Colty: Date Leak Detected: Date Repaired: Date Repaired: LEAK ADJUSTMENT REQUEST Service Account No.: 102-00085-01 Work Phone: State, Zip: Date Repaired: Date Repaired: 12193	
Description of Cause of Leaks faucet, tollet, underground, etc.);	
Toilet Leaking	
	•
Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts	
Replaced Flush Kit & Flapper	
	a a
	•
Sworn Statement:	
Signature	,
 You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a fir decision. 	ıal
Busines Bill. 50	
Adustment anground: Vis	,
Approved by.	
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Payment Plan Yes No Payment Period 3 Months 6 Months Ame. Customer Service Manager	J .
Cler of Recent Management and Manage	
City of Bryant Water and Wastewater Utilities Leak Adjustment Policy	4

1-5-24

501-773-7571

Fuller and Son / Markham

9815 West Markham Little Rock, AR 72205

PH 501-227-4440 FAX 501-227-8759

Invoice: 3-03992485

Date: 12/22/2023 3:53 PM

Sales Rep #: TD Thomas Drake

Sold To: 1 CASH SALES

I mother

minal: kpos2

102-00085-01

Customer #

0000001

ITEM#	PRICE	QTY	TOTAL
2987881	26.98 /EA	2.00	53.96
400A FLUIDMAS	STER KIT		
2987915	18.99 /EA	1.00	18.99
VALVE FLUSH	W FLAPPER 3IN		
Sales Total			\$72.95
Add! Charges			0.00
		1	
Tax			6.29
TOTAL			\$79.24
Tendered:			
MC 1461			79.24
Approval:	03543B		
Name:	HOSE/TIMOTHY		
Total applied:			\$79.24
Total change:			\$0.00
Signature:			
			1

LEAK ADJUS Date of Request; Customer Name; Service Address; City; Date Leak Detected:	TWATER AND WASTEWA TMENT REQUEST 1/24 Sonya Goodwin 3014 Springbil R Bryant	Service Account No.: Home Phone: Work Phone: State, Zip: Date Repaired:	001.0573 AR 7202	2:
Description of Cause of	f Leaks (faucet, tollet, underground,	etc.):		
Toil	et Leaking		,	
Explanation of how look	The state of the s	Wa	ater only Custo	omer
Extraction of now leak	was repaired: .Attach plumbing inv	olce or receipts for repair	parts parts	
Re	place.	•		
		850	T.	- 1
Sworn Statement: best of my information, kno	, swear or affirm that the abouwledge, and belief,	e and foregoing represe	ntations are true and corre	ct to the .
Signature.				,
 You have the right to a If you are dissatisfied decision. 	appeal the Customer Service Manager's With the decision of the WSAC you i	decision to the Water and have the right to appear b	Sewer Advisory Committee (V) before the Bryant City Council	SAC). for a final
Amount of	EIII: 1763.54			
Averige	10000	Three Month Average	Usage: 1029 Usage: 38	
Adjustment Approx	redi Yes No		ved fly:	-
. Amount of Adjustment to Sewer	· 332,48	. Adjusted Hill A		
Payment Plan Ye	S No Fayment Perio	d 3 Months 6 M	Aonths Payment Ame	315
Customer Service Manager				

C	I'M Plububer	755065
NAME	RAR 72209 DATE Soria Goods	11-17-23 Nin
30/	4 Spainsfill H	3724
SOLD BY	Charle ON ACCT.	WDSE, RETD. PAID OUT
QUAN.	PAL POESCRIPTION 1	PRICE AMOUNT
3	Repoirs)	
5	Bath ROOM	
7 8	Her Hours	
10		3508
12	Dig	
RECEIV	ED BY	TAX
A-24705 T-40901	KEEP THIS STIP	TOTAL

Service Address: City: Date Leak Detected: Chuck Penton 1014 M: Nr. Pank Rd. V Smyant S	Service Account No.: Home Phone: Nork Phone: itate, Zip:	101-05 AR Ma	117-00
Description of Cause of Leak (faucet, tollet, underground, etc.	<i>):</i>		
1) Leak in Service Line 2) Toilet Leak			
Explanation of howlest was really to			
Explanation of how leak was repaired: Attach plumbing involce	e or receipts for repair	parts	
Replaced			
			8 . 03
		1	*
Sworn Statement:			
swear or affirm that the above a best of my information, knowledge, and belief. Signature	ind foregoing represe	ntations are true and o	correct to the
 You have the right to appeal the Customer Service Manager's dec If you are dissatisfied with the decision of the WSAC value 	cision to the Water and	Souter Advisory Committee	ion Pillor at
If you are dissatisfied with the decision of the WSAC you have decision.	a the right to appear b	efore the Bryant City C	ouncil for a final
ATOR OFFICERUS ONLY			
Amount of EIII: [869. 8	Who will be a supplied to the	Usage: 1028	
Average Bill: "113.	Three Month Average	The state of the s	
. Adjustment Approved Yes No		ved fly:	
Amount of Adjustment to Sewer Bills -836.55	Adjusted Hill A		103
Payment Plan Yes No Payment Period Customer Service Manager	3 Months 6 N	Ionths Payment	
City of Gryant Water and Wastewater Utilities Leak Adjustment Policy	ويناعدون والمراورة والمناورة ووالما يعدو فالمالة عوجد والواليون والمراورة والمدار	مستوعدت فديسه المراق والا ومتبستانين البياء حدومه المستعددة	Page 1



4721 Hillard Rd. North Little Rock, AR 72118 Sanders Plumbing Heat & Air 4721 Hillard Rd North Little Rock, AR 72114 501-374-0117

West wome

101-05117-00

Invoice 66557562 Invoice Date 12/26/2023 Completed Date 12/26/2023 Customer PO

Payment Term Due Upon Receipt Due Date 12/26/2023

Job Address Chuck Denton 1014 Mills Park Road Bryant, AR 72022 USA

Billing Address Chuck Denton 1014 Mills Park Road Bryant, AR 72022 USA

Description of Work

Estimate to dig up and repair the leaking water service beside the long gravel driveway, customer currently has the leak location marked with a shovel. We will dig with an excavator to expose the leak due to ground / driveway compaction. We will replace the fill valve, flapper and supply line in a toilet tank that runs periodically.

WARRANTY:

__1__Year Parts & Labor Warranty on work performed under normal use (does not include if pipe freezes). *NOTE* Any misuse or abuse voids this warranty.

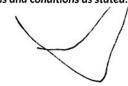
NO Warranty on Customer Supplied Parts or Materials.

PAYMENT TERMS:

Sanders Services is a COD Company; therefore, payment is due at time of service. All jobs over \$1,000.00 will require a payment of 50% down before the work is started, with the remaining balance due upon completion. Financing options are available upon approval. To apply, please call the office at 501.374-0117.

Task #	Linear council	Description	Quanti		Price Your	
Plumbing Labor SMX100	Rate - NM	Labor Rate - non-mechanical Small Mini-X Usage Fee	1.00 1.00	\$600 \$150		
Materials						
Material	Description			Quantity		Your Total
1MTS - NM - Plumbing	Parts & materials			1.00	\$89.32	\$89.32
Paid On		Туре	Memo			Amount
12/26/2023		Visa				\$839.32
				Pot	ential Savings	\$83.93
					o-Total	\$839.32
					te sales tax 6.5%	70
					ant 3% ine Co 0.38%	\$0.00 \$0.00
				9.77	al Due	\$839.32
				Pay	ment	\$839.32
				Bal	ance Due	\$0.00
		TO PAY CHECK BY PHONE OR CREDIT/DEBIT CARE), PLEASE CALL 501.374.011	7		

I hereby authorize Sanders Plumbing, Inc., DBA Sanders Service Company of Central Arkansas, to perform the scope of work outlined above and agree to the terms and conditions as stated.



12/26/2023

I have inspected and am satisfied with the scope of work completed by Sanders Service Company. I agree to pay for all work, goods and services received.

12/26/2023
I authorize Sanders Plumbing Heat & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

12/26/2023

Service Address: 2009 Bindie In Wo Date Leak Detected: State	VICE Account No.: 001-05492-13 The Phone: The Phone:
Description of Cause of Leak (foucet, tollet, underground, etc.):	,
Toilet Leaking	
Explanation of how leak was repaired: Attach plumbing invoice of	receipts for repair parts
Replaced Flapper	
Sworn Statement: , swear or affirm that the above and best of my information, knowledge, and belief.	foregoing representations are true and correct to the
Signature.	
 You have the right to appeal the Customer Service Manager's decision of the WSAC you have to decision. 	on to the Water and Sewer Advisory Committee (WSAC). ne right to appear before the Bryant City Council for a final
JEOTTO JEIGENSEONNY	NO PUTE NUMBER OF THE PROPERTY OF THE PUTE
Amount of Bill: 6 30 4.49 Average Bill: 5 4.53	Usage; 5 9
	Three Month Average Usage: J. O .
the state of the s	Approved By:
	Adjusted Bill Amount: 184. 3 Months 6 Months Amic
City of Bryant Water and Wastewater Utilities Leak Adjustment Policy	Page 1

Fairways at Hurricane Creek, ALP

P O Box 13000

Fayetteville, AR 72703

Work Order No.

Date Call:

2402603

01/08/2024 02:23 PM

Status

Work Completed

Date Completed:

01/09/2024 10:14 AM

Brief Desc:

Water is leaking from the pipes

001-05492-13

Job Site:

0148/2009

2009 Birdie Lane Bryant, AR 72022

Caller Name:

Gabriel Tyhurst

Caller Phone: Occupant:

(213) 804-9818x Tyhurst (t0294652)

Home

(213) 804-9818x

Priority:

3-General

Ok to enter?

Animal in Apt?

YES

Category:

Plumbing

No

SubCategory:

Toilet

Problem Description:

Water is leaking from the pipes and causing our water bill to rise very high

Parts & Labor

Quantity/ Item Type/

Ho	ours	Employee Name	Description		Unit Price	Total
	.02	Dean	Dean		.00	.00
					Total	.00
				Authorized by:		
				Signed by		
				Dated		
				Invoice No.		
Full Description	١	Water is leaking from	the pipes and cau	ising our water bill to rise ver	ry high	
Technician Notes		enlaced flapper mast			, ,	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: 1/24 Service Account No.: 001-07583	- 11
Service Address: 109 Medinah Blvid Work Phone: City: Date Leak Detected: Date Repaired: Date Repaired: Date Repaired:	
Description of Cause of Leaks faucet, tollet, underground, etc.):	
Toilet Leaking	
	•
Explanation of how look was to be to	•
Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts	
Replaced Flapper	
	1
Sworn Statement:	
swear or affirm that the above and foregoing representations are true and correct to the	
best of my information, knowledge, and belief.	а.
Signature	9
You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a file	inal
FOR OTHICEUSEONAN	en e
Amount of EIII: 327.86 . Usage: 172	
Average Bill: 54.53 . Three Month Average Usage: 20.	\dashv
Adjustment Approved: Yes No Approved By: Amount of Adjustment to Sewer Bills 131.62	7
Figures III Allound	·
Payment Plan Yes No Payment Period 3 Months 6 Months Amit	ൎૺ.
Customer Service Manager	
Separate of the continues and the continues of the contin	
City of Bryant Water and Wastewater Utilities Leak Adjustment Policy	

Lakes at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No.

Date Call:

2413900

01/22/2024 01:18 PM

001-07582-11

Status

Work Completed

Date Completed:

01/22/2024 02:03 PM

Brief Desc:

I have an extremely high water bill

Job Site:

0178/1109-MB 1109 Medinah Blvd.

Bryant, AR 72022

Caller Name:

Debra Bailey

Caller Phone:

(501) 350-8540x Bailey (t0301308)

Occupant:

Home

(501) 350-8540x

Priority:

3-General Ok to enter?

Category:

Animal in Apt?

YES

Plumbing No

SubCategory:

Toilet

Problem Description:

I have an extremely high water bill from normally \$107 to \$327 and it's because of a water leak according to the water company. It has to be because my toilet is running alot. I don't know what it needs but I do have to shake the handle to stop it from running whenever I hear it.

Thinks in advance for giving this your attention.

Parts & Labor

Quar H	itity/ lours	Item Type/ Employee Name	Description		Unit Price	Total	
	.00	Cherry	Cherry		.00	.00	
					Total	.00	
				Authorized by:	,		
				Signed by			
				Dated			
				Invoice No.			
Full Description	ţ	I have an extremely high water bill from normally \$107 to \$327 and it's because of a water leak according to the water company. It has to be because my toilet is running alot. I don't know what it needs but I do have to shake the handle to stop it from running whenever I hear it. Thinks in advance for giving this your attention.					
Technician Note	s: I	Replaced flapper					

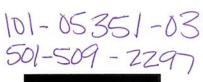
CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Customer Name: Service Account No.: Service Account No.: Home Phone: Work Phone: State, Zip: Date Leak Detected: Date Repaired: Date Repaired: LAR 12022	
Description of Cause of Leaks (faucet, tollet, underground, etc.):	
Toilet Leaking	
Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts	
	_
Replaced Flapper	
	,
Sworn Statement:	لــ
Swear or office that the share of	
best of my information, knowledge, and belief.	
Signature.	
You have the right to speed the Customas S.	
If you are dissatisfied with the decision of the WSAC volumes the right to repeat he for the Royal City Council City City City City City City City City	,
decision	1
the state of the s	
TORO SECURIONAL TELEVISION DE LA COMPANION DE	N
Amount of Bill: 592.21 Usage: 319	4
Average Bill: 149 00 Three Month Average Usage: 81.	1
Approved by	
Priving no blag Van Davignant	4
Payment Period 3 Months 6 Months Ann.	
Chiffee	
Customer Service Manager	
City of Bryant Water and Wastewater Utilities Leak Adjustment Policy	

INVOICE

All Drains 70 Plumbing LLC

3207 Meadowlake Dr., Bryant, 72022

alldrains70@gmail.com +1 (501) 909-9172





Shanyce Triplet

Bill to

Shanyce Triplet

Invoice details

Invoice no.: 2558346 Invoice date: 01/20/2024 Due date: 02/19/2024

Date	Product or service	SKU	Amount			
	29 Arcadia Cir Bryant ar 72022		\$120.00			
	Replaced worn out flapper that caused water to continuouly leak by into bowl.					
	Date	29 Arcadia Cir Bryant ar 72022	29 Arcadia Cir Bryant ar 72022			

Total \$120.00

Note to customer

Thank you for your business.