CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	-	1 9	173
Date:	Ju	14 J	

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS			
Customer Name	RNR Investmen	Customer Address	105 NE 3 4
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6123
amount of Bill:	1,485,29	Usage:	834
Average Bill:	New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	' '
Amount of Adjustment to Sewer Bill:	°687.59	Adjusted Bill Amount:	1991.68
Customer Name	Phuong Ma Phung	Customer Address	3317 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	6/23	Date Leak Repaired	6123
munth Amount of Bill:	\$346.66	Usage:	187
Average Bill:	+38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*144.61	Adjusted Bill Amount:	202.05
Customer Name	Deonna Seals	Customer Address	2408 Canywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	B 123	Date Leak Repaired	5/23
3 mo hor Amount of Bill:	-1918.66	Usage:	1061
Average Bill:	*97.02	Three Month Average Usage:	53
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	* 181.11	Adjusted Bill Amount:	1,139.55
Customer Name	Chnis Golden	Customer Address	8014 Ridgestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3123	Date Leak Repaired	5 (23
3 moult Amount of Bill:	649.59	Usage:	Celle
` Average Bill:	*52. ¹	Three Month Average Usage:	49
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*248.79	Adjusted Bill Amount:	-400.80
Customer Name	Tramere Walter	Customer Address	2906 Cyclone
Date Leak Detected by AMI		Date Customer Notified	The second secon
Date Leak Started	3 (23	Date Leak Repaired	6123
3 months Amount of Bill:	"674.25	Usage:	369
Average Bill:	~75.º	Three Month Average Usage:	40
Adjustment Approved:	Yes No	Approved By:	The second secon
Amount of Adjustment to Sewer Bill:	-215.60	Adjusted Bill Amount:	* 458.65

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	1		n.	09
Date:	Ju	13	20	7>

Total Number of Adjustments Approved	Total Number of Request for Adjustment
Lowest Bill Adjusted	Highest Bill Adjusted
Total Cost of Adjustments	Total Gallons Adjusted

DETAILS

Date Leak Detected by AMI Date Leak Started \$123 3 months Amount of Bill: '593.	Customer Addr Date Customer Notif Date Leak Repair Usa	ed 5/23
Date Leak Started 3 (33	Date Leak Repair Usa	ed 5/23
	35 Usa	
2 man 1 c Amount of Bills 1 CQ 2	2.2	70: 204
Amount of bill: 543.	2.2	Se.) d 1
Average Bill: 63.00	g	1
Adjustment Approved: Yes	No Approved 6	
Amount of Adjustment to Sewer Bill:	Adjusted Bill Amoun	nt: 1398.54
	Suddell Customer Addre	ss 412 Whirlind
Date Leak Detected by AMI	Date Customer Notifi	The state of the s
Date Leak Started 5/23	Date Leak Repaire	
1 month Amount of Bill: "1039	37) Usag	0/
Average Bill: *39.5	Three Month Average Usag	***************************************
Adjustment Approved: Yes	No Approved B	y:
Amount of Adjustment to Sewer Bill: "481.4	8 Adjusted Bill Amoun	t + 559.89
Customer Name Luxure	Tran of AC Customer Addre	5 26044 I-30
Date Leak Detected by AMI	Date Customer Notifie	
Date Leak Started 1/23	Date Leak Repaire	d 2123
2 manual Amount of Bill: 51,95	2.23 Usage	1 0
Average Bill: "42.53	Three Month Average Usage	: (26
Adjustment Approved: Yes	No Approved B	1
Amount of Adjustment to Sewer Bill:	Adjusted Bill Amoun	
Customer Name Countyer	Customer Address	
Date Leak Detected by AMI	Date Customer Notifie	3
Date Leak Started	Date Leak Repaire	15123
Mount of Bill: "327.	Usage	: 185
Average Bill: 39.53	Three Month Average Usage	
Adjustment Approved: Yes	No Approved By	
Amount of Adjustment to Sewer Bill: 4 14 2.8	8 Adjusted Bill Amount	184.63
Customer Name Dania	Lopez Customer Addres	2903 Birdieln
Date Leak Detected by AMI	Date Customer Notified	
Date Leak Started	Date Leak Repaired	6/23
3 month Amount of Bill: \$ 285. 8	Y Usage	
Average Bill: *39,53	Three Month Average Usage	
Adjustment Approved: Yes	No Approved By	
Amount of Adjustment to Sewer Bill: \$ 80.5	Adjusted Bill Amount	205.34

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	-	0,03
Date:	July	2020

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS

DETAILS			
Customer Name	BSFR Property	Customer Address	3507 Stillmentp
Date Leak Detected by AM		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	le123
2 mould Amount of Bill:	100	Usage:	231
Average Bill:	84.50	Three Month Average Usage:	45
Adjustment Approved:	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Approved By:	,
Amount of Adjustment to Sewer Bill:	122.10	Adjusted Bill Amount:	= 300.44
Customer Name	David Brown	Customer Address	31 Arcadia
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	Ce 123
Munth Amount of Bill:		Usage:	411
Average Bill:	149.51	Three Month Average Usage:	30
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*387.09	Adjusted Bill Amount:	-481.25
Customer Name	Consepción De Sonly	Customer Address	801 Amy Cir
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	le (23
3 mouth Amount of Bill:	*429.68	Usage:	233
Average Bill:	139.53	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*149,79	Adjusted Bill Amount:	279.89
Customer Name	Tony Erwin	Customer Address	2201 Conywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	212
3 mulhe Amount of Bill:	*515.06	Usage:	212
` Average Bill:	s 66.51	Three Month Average Usage:	35
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	-144.60	Adjusted Bill Amount:	*370.46
Customer Name	- Annua	Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 6-12 2023 Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: Work Phone: City: State, Zip: Date Leak Detected: Date Repaired: .. Description of Cause of Leaks faucet, toilet, underground, etc.): water line leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: , swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final .485.21 Amount of Bill: Usage: Average Bill; Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Bill's Adjusted Bill Amounts Payment Plan Payment Period 3 Months 6 Months

Customer Service Manager



Lesa Warner warner@cityofbryant.com

[waterbilling] Adjustment - Acct# 001-00147-12 Service: 105 NE 3rd Unit A

1 message

Debra Jackson <debjackson@rentalconcepts.org>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Mon, Jun 12, 2023 at 9:12 AM

Cc: Teresa Brooks <tbrooks@rentalconcepts.org>

Attached, 06.02.23 invoice from Victory Plumbing for repairing water leaks found at 105 NE 3rd Unit A. Also attached is a copy of the May water billing. As per our phone conversation, please consider this as a request for making an adjustment for the May and June billing for account 001-00147-12 located at 105 NE 3rd Unit A. If you have any questions or need anything else to support the request, please contact us at the address below.

Thank you,

Debra Jackson

Controller

Rental Concepts, LLC

RNR Investments, LLC

PO Box 8140

Springdale, AR 72766

Phone: 479-751-0445

Fax: 479-751-0449

2 attachments

2023.06.02 Victory Plumbing LLC (fixed water Leak).pdf

2023.05.10 City of Bryant Water 4712.pdf

Victory Plumbing LLC

hvoice 3179

PO Box 13349 Maumelle, AR 72113 501-313-9920 victoryplumbingar@gmail.co

m

https://www.victory.plumbing/



BILL TO

Rusty Atkinson

RnR Investments

304 N Reynolds Rb

Suite A

Bryant, AR 72022

JOB NAME

105 NE 3rd st

DATE

SERVICE TECH NAME

Gaven, Gus

		,		
SERVICE DATE	ACTIVITY	QTY	RATE	AMOUNT
06/02/2023	Hourly rate Found and repaired multiple water leaks	2	125.00	250.00T
06/02/2023	Sales Material to repair water nes	1	129.15	129.15T
All invoices are on	a net 30 agreement. Any unpaid	SUBTOTAL		379.15
invoices passed 30	days will be subject to a late fee	TAX		37.43
		TOTAL		416.58
		PAYMENT		416.58
		TOTAL DUE		\$0.00

CITY OF BRYANT WATER AND WASTEWAT LEAK ADJUSTMENT REQUEST	•	
Date of Request: 6-8-3023 Customer Name: Physics May Plant B	Service Account No.:	102-04295-01
Service Address: Phung Ma Phung 3317 Lacross Or	Home Phone: Work Phone:	; months and a construction of the constructio
City: Bryant	State, Zip:	AR 12022
Date Leak Detected:	Date Repaired:	5/23
Description of Cause of Leak (faucet, toilet, underground, e	,	,
Toilet leaking		
		1
		•
Explanation of how leak was repaired: Attach plumbing inve	olce or receipts for repai	r parts
	4	
		•
		7
Sworn Statement:		
74040 44 74604C111C14L		
l, swear or affirm that the above best of my information, knowledge, and belief.	re and foregoing repres	entations are true and correct to the
sector my moundain, mountage, and benefit		
Clay whi 170		
Signature _.		
 You have the right to appeal the Customer Service Manager's If you are dissatisfied with the decision of the WSAC you 	decision to the Water and	d Sewer Advisory Committee (WSAC). before the Bryant City Council for a final
decision.		TIPA)
AND AND THE SECOND OF THE SECO		
month Amount of Bill: \$346.66		Usage: /87
Average Bill: £38,84	Three Month Averag	ge Usage: 3.6
Adjustment Approved: Yes	Appı	oved By:
Amount of Adjustment to Sewer Bills 5/44.61	: Adjusted Bill	the second secon
Payment Plan Yes No Payment Peri	od 3 Months 6	Months Payment Amt.
Cull	m min the info	4
Customer Service Manager		•



Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] 3317 Lacross

2 messages

Melinda Phung <mphung14@gmail.com> To: waterbilling@cityofbryant.com

102-04295-01

Thu, Jun 8, 2023 at 12:34 PM

Hello, I hope this email finds you well.

I'm at the landlord for 3317 Lacross. Property was vacant for April 2023 and I received a water bill of \$365.55. It was then found the issue was a toilet water leak in master bathroom.

Issue was remedied by our handyman. Below is screenshots of work order and payment for fixing the leak.

If you have any further questions, please feel feel to reach me at (408) 460-5913.

Thank you,

Melinda

4 attachments

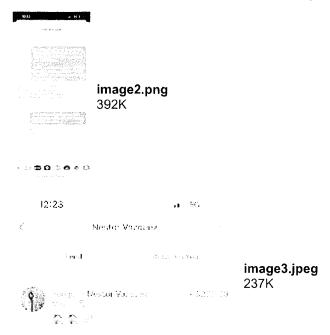


image0.png 559K



image1.png 690K





Samantha Hawkins <shawkins@cityofbryant.com>
To: Melinda Phung <mphung14@gmail.com>
Co: waterbilling@cityofbryant.com

Thank you, I will get it submitted.



Samantha Hawkins

Water Department, Billing Office Assistant City of Bryant

501-943-0441

shawkins@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]

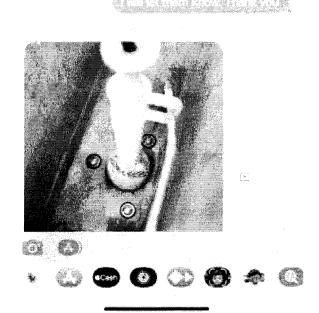
Thu, Jun 8, 2023 at 12:36 PM

6/8/23, 12:36 PM 0 (295×640)





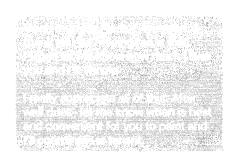
Yes Ms Melinda we will be there after 3:00





6/8/23, 12:42 PM 0 (295×640)





If you can do 250 for both Ms Melinda and the painting we can do next week painting is in the same price for Bluebird house too Ms Melinda

> Sent for Respect The secretic good lest sent what pay is good for you at

Yes Ms Melinda I will!! Muchas Gracias



 $0(1284 \times 945)$ 6/8/23, 12:42 PM

12:23

Nestor Vazquez

000

Feed



You paid Nestor Vazquez

MARKE

Nay 12











LEAK ADJUSTMENT REQUEST Date of Request: 6/2073 Service Account No.: Customer Name: Home Phone: Service Address: 408 Canywood Work Phone: City: State, Zip: Date Leak Detected: Date Repaired: .. Description of Cause of Leak (faucet, toilet, underground, etc.): To: let leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: , swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final Amount of Bill: 918.66 Usaget Average Bill: \$ 97.07 Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Billy Adjusted Bill Amounts Payment Plan Payment Period 3 Months 6 Months Customer Service Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

REPAIR & MAINTENANCE NOTICE

001-	00780-	08
------	--------	----

	ACTIVITY OF THE PROPERTY OF ACTIVITY	CETTO	A A C L Z	
Address	Resident Names		Phone Numl	pers
2408 Carywood	Deonna Seals		501-398-7131	
DATE REPORTED: 5/2	3/2023 Wa	te F	Silling	Q Cityes Bright

A MAINTENANCE PERSON ENTERED THIS PROPERTY TO PERFORM THE REPAIR AND MAINTENANCE ITEMS LISTED BELOW.

	ITEM	REPAIR INFO	DRMATION
1	r leak- tenant states her hall bathroom toilet		,
	uously running. Tenant has turned off	/. ~	
water	to toilet.	lighten up Tush	Valve
		1	
		7	
		A CONTRACTOR OF THE PROPERTY O	
AT A HYSTE	PENIANCE PECH.		

DATE WORK COMPLETED: 5/24/23

			document	
COVID - 19 INFORMATION	Verified by office person (initial)	Date office person verified	Verified by maintenance tech before enter unit	Date maint. tech verified (initial)
Is anyone in the household				
presently sick?	JS	5-23-23		
Is anyone in the household presently showing symptoms of COVID-19?	JS	5-23-23		
Is anyone in the household presently self-quarantining due to a suspected exposure to	00	J-4J-4J		
COVID-19?	JS	5-23-23		

___CW__ Prepared By Office Staff

Signed Out By Office Staff Maint. Tech Date Signed Out To Out

Date Signed

Closed Out By Office Staff 5/24/23 Date Closed Out

CITY OF BRIAN	NI WATER AND WASTEWA	ATER UTILITIES	•
IFAK ADILIS	STMENT REQUEST	•	•
Date of Request:	C /97		003-08552-01
Customer Name:	Chris Golden	Service Account No.:	003 0833 4-01
Service Address:	The same of the sa	Home Phone:	**************************************
City;	8014 Ridgestone	Work Phone: .	2000
Date Leak Detected:	Hiexander	State, Zip:	AR 72002
Date Leak Detected.	-	Date Repaired:	5/23
	of Leak(faucet, toilet, underground,	.etc.):	
water	Line Leaking	,	•
	8		
			1
p.			
			•
*			
Explanation of how lead	k was repaired: .Attach plumbing in	voice or receipts for repair	parts
:		9	
		G.	
1			
	•		
			*
Sworn Statement:		that the control of t	
,	swear or affirm that the ah	are and foregoing represen	entations are true and correct to the
best of my information, kr	nowledge, and belief.	one and totegoing tebrese	interiors are true and correct to the
,2 004 - 104 107 107	,,-,,,,-,-,-,-,-,-,-,-,-,-,-,-		
			a .
Signature	том на водинения на постоя на предости на постоя на предости на постоя на постоя на постоя на постоя на постоя На постоя на пост		·
9 You have the right t	o appeal the Customer Service Manage	r's decision to the Water and	Sewer Advisory Committee (WSAC).
a If you are dissatisti	ed with the decision of the WSAC you	u have the right to appear	before the Bryant City Council for a final
decision.		orrodynamics and have a major to major the high the commentation of the sequence of the major decreases a second or sequence of the third in the second of t	
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าการเกาะเกิดเกาะการการการเกาะกาะการเกาะการเกาะการเกาะการเกาะการเกาะการเกาะการเกาะการเกาะการเกา	TO I I I I	intracontentore or burnistic representation and chapters and contents	The state of the s
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. Amount of Adjustment to Sew	rei Billi 2 4 8. 7 9	: Adjusted Bill	
Payment Plan	Yes No Payment Pe	erlod 3 Months 6	Months Payment
C. C. C. A.	1		MOUNTS AHITE.
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
Customer Service Manager		* .	•

Memo

To: Bryant Water Department

From: Chris Golden, 8014 Ridgestone Cv, Alexander AR 72002

Date: 19May2023

Re: Water Leak and Repair

*substantial increased expense in our wastewater invoice was noted in early 2023. In April, we hired a seak detection company to identify the leak which was noted to be approximately 30 ft from the meter (near light pole). A call to 811 was placed by the leak detection company and utilities were marked. We repaired the water line (mini excavator rented and plumbing supplies purchased) the end of April and have since noted no meter movement when water is no being used.

Residents are requesting a credit on our account (wastewater, as clean water is supplied by Salem Water Association).

For any questions, please contact Chris Golden at 501-580-8816.

Thank you,

Chris Golden

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: Work Phone: City: State, Zip: Date Leak Detected: Date Repaired: .. Description of Cause of Leak (faucet, toilet, underground, etc.); Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: , swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final Amount of Bill: Usage: KM 500 Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Bill's Adjusted Bill Amounts Payment Plan Payment Period Customer Service Manager

Page: 1

061-018 1501

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No. Date Call:

2112303

06/12/2023 12:06 PM

Status

Work Completed

Date Completed:

06/12/2023 01:22 PM

Brief Desc:

Seal in tank is broken and tank can

Job Site:

0114/2906

2906 Cyclone Street Bryant, AR 72022

Caller Name:

Tramane Walter

Caller Phone:

(313) 492-3650x

Occupant:

Walter (t0013562)

Office

(501) 764-6129x

Priority:

3-General

Ok to enter?

YES

Category:

Animal in Apt?

Plumbing

No

SubCategory:

Toilet

Problem Description:

Seal in tank is broken and tank can not be filled.

Parts & Labor

Quantity/ Item Type/

All Mariane and All Mariane an	Hours	Employee Name	Description		Unit Price	Total
	.00	Williams	Williams		.00	.00
			1 7	7,111	Total	.00
				Authorized by:		
				Signed by		
				Dated		
				Invoice No.		

Full Description

Seal in tank is broken and tank can not be filled.

Technician Notes:

replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: Work Phone: City; State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Toilet Leak Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: , swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final Amount of Bill: Usage: Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Billy Adjusted Bill Amount: Paymen Payment Plan Payment Period 3 Months 6 Months

Customer Service Manage

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No.

Date Call:

2070282

05/12/2023 04:06 PM

Acct # 001-02268-10

Status

Work Completed

Date Completed:

05/13/2023 11:26 AM

Brief Desc:

There is a leak somewhere in my apa

Job Site:

0114/2908

2908 Cyclone Street Bryant, AR 72022

Caller Name:

William Forcum

Caller Phone:

(501) 409-7133x

Occupant:

Forcum (t0215161)

Home

(501) 409-7133x

Priority:

3-General

Ok to enter?

Animal in Apt?

YES

Category:

105

Plumbing No SubCategory:

Other

Problem Description:

There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and there is no water on the floor. I went to pay my water bill and it came out to over \$500, that is when i was told by

bryant water that I have a leak somewhere.

Parts & Labor

Quantity/	Item Type/				
Hours	Employee Name	Description		Unit Price	Total
.00	Griffin	Griffin		.00	.00
.00	Griffin	Griffin		.00	.00
				Total	.00
			Authorized by:	V-1.	
			Signed by		
			Dated		
			Invoice No.		
v	vater on the floor. I v	vent to pay my wa	ater bill and it came out to	ed from anywhere I looked, and t o over \$500, that is when i was to	here is no old by
	.00 .00	Hours Employee Name .00 Griffin .00 Griffin tion There is a leak somewwater on the floor. I was a leak somewwater on the floor. I was a leak somewwater on the floor.	Hours Employee Name Description .00 Griffin Griffin .00 Griffin Griffin There is a leak somewhere in my apart water on the floor. I went to pay my water	Hours Employee Name Description .00 Griffin Griffin .00 Griffin Griffin Authorized by: Signed by Dated Invoice No. There is a leak somewhere in my apartment, Water has not leaked	Hours Employee Name Description Unit Price .00 Griffin Griffin .00 .00 Griffin Griffin .00 Total Authorized by: Signed by Dated Invoice No. There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and to water on the floor. I went to pay my water bill and it came out to over \$500, that is when i was to

Technician Notes:

Replaced Red Seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: 8-20-23 Service Account No.: Customer Name: Home Phone: Service Address: 2 whinluing Work Phone: City; State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leaks faucet, toilet, underground, etc.): Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final Amount of Bill: Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Bills 481. Adjusted Bill Amount: Paymer Payment Plan Payment Period 3 Months 6 Months

Customer Service Manage

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No. Date Call:

2118970

06/20/2023 12:52 PM

Page
Acct the 22-12
Ool-Olle 22-12

Status

Work Completed

Date Completed:

06/20/2023 01:17 PM

Brief Desc:

my toilet was leaking last month an

Job Site:

0114/0412

412 Whirlwind Street Bryant, AR 72022

Caller Name:

Michael Suddeth

Caller Phone:

(501) 249-7629x

Occupant:

Suddeth (t0270058)

Home

(501) 249-7629x

Priority:

3-General

Ok to enter?

Category:

YES Plumbing

SubCategory:

Toilet

Animal in Apt?

Problem Description:

No

my toilet was leaking last month and my neighbor complained about the noise it was making, someone

came in and fixed it and said that we would be able to get it adjusted. im just putting this work order in, in

order to get my water bill adjusted.

Parts & Labor

Qı	uantity/	Item Type/				
	Hours	Employee Name	Description		Unit Price	Total
Learning to the same of the sa	.00	Williams	Williams		.00	.00
					Total	.00
				Authorized by:		
				Signed by		
				Dated		
				Invoice No.		
Full Descripti	c	ny toilet was leaking ame in and fixed it a	nd said that we w	y neighbor complained abou ould be able to get it adjust	ut the noise it was making. som ed. im just putting this work on	eone der in, in

order to get my water bill adjusted.

Technician Notes:

check toilets were both replaced with red seals

CITY OF BRIANT WATER AND WASTEWAT	ER UTILITIES	•
LEAK ADJUSTMENT REQUEST	•	
Date of Request: 6-23		100 111030 11
Customer Name: Luxuny Fron of AR	Service Account No.: Home Phone:	102-04038-61
Service Address: 36044 I-30	Work Phone:	31
City: Bryant	State, Zip:	AR 12022
Date Leak Detected:	Date Repaired:	7/03
Application and the advantage of the property of the second property	nate vehaued:	2 2
Description of Cause of Leaks faucet, toilet, underground, e	te l	*
		And the state of t
Service Line leaking	3	
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	,	•
T. Jan Marie El. 17	magamatanahanahanahanahanahatan kampatamanahatan pakatatan pakatatan arabatan dari	
Explanation of how leak was repaired: Attach plumbing invo	ice or receipts for repair p	parts
	9	
:		**************************************
Sworn Statement:	the anti-based with gradient development of the projective development and account and the contract based and a	
swear or affirm that the above	o and formating innerses	sandiand are the first on west and
best of my information, knowledge, and belief.	a and totalours tebuseset	regions are time and correct to the
0.00		
Signature		
You have the right to appeal the Customer Service Manager's	decision to the Water and	Sewer Advisory Committee (WSAC).
 If you are dissatisfied with the decision of the WSAC you I decision. 	lave the right to appear b	efore the Bryant City Council for a final
2monUS Amount of Bill: [5] 952.23		16.85
11.000		Ozage: 1085
Average Bill: 42,53	Three Month Average	Usage: 4.20
Adjustment Approved: Yas No	Appro	ved By:
Amount of Adjustment to Sewer Bills COALL QC	A division of title a	FINUD DE

Payment Plan Payment Period 6 Months

Customer Service Manager

CHRIS DYER PLUMBING

316 Turtle Creek BENTON, ARKANSAS 72015

SERVICE INVOICE

501-778	-9111 • 501-67	2-0452	Date of Order		
Customer's Order No.	Phone	Mechanic	Helper	Date	72
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🔾 No One Home	Date Completed		TOTAL AMOUNTS		
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Signature		tion of the share	☐ Total amount due for above	☐ Total billin be mailed	
I hereby acknowledge described work.	the satisfactory comple	etion of the above	work: or	completio	

Luxury Iron of Arkansas 102-04638-01

501-249-0643 > Mille Chambers

CITY OF BRYAN	I WATER AND WAST	EWATER UTILITIES	*
	TMENT REQUES		
Date of Request:	6/23	Service Account No.:	001-05295-05
Customer Name:	Countryand Cotte	Ses Home Phone:	847-3002
Service Address:	511 Countyard Co		
City: Date Leak Detected:	Bryant	State, Zip:	AR 12022
Date Leak Detected.		Date Repaired:	5/23
Description of Cause o	f Leakı(faucet, toilet, undergr	round, etc.):	,
Jo:	het Leakin	ng	
			•
			•
Explanation of how leak	was repaired: .Attach plumb	ning invoice or receipts for repai	r parts
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Sworn Statement:			and the second s
lbest of my information, kno	swear or affirm that to wledge, and belief.	he above and foregoing represe	entations are true and correct to the
Signature			
 You have the right to If you are dissatisfied decision. 	appeal the Customer Service M d with the decision of the WS	anager's decision to the Water and AC you have the right to appear	f Sewer Advisory Committee (WSAC). before the Bryant City Council for a final
(4):(4):23(4):41:3(6)(1)(4)(4)			Topied Silk

	Amount of Bill:	an an ann an		
	Average Bill:		Usage: Three Month Average Usage:	100
	Adjustment Approved:	Yes. No	Approved By:	
	Amount of Adjustment to Sewer Billy	142.88	: Adjusted Bill Amount:	F184.63
- Contract	Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment 3
				This the same of t

Customer Service Manager



City of Bryant Water/Sewer Dept. 210 Southwest 3rd St. Bryant, AR 72022 (501) 943-0441







Courty and Cottages Of Bryant 601 COURTYARD COTTAGES DR BRYANT, AR 72022-8384

** FINAL BILL **

Account Number	AMOUNT DUE		
001-05295-05	\$327.51		
Due Date	After Due Date Pay		
7/1/2023	\$327.51		
Service Address			
511 Courtys	urd Cottages Cr		

There will be a charge on all returned checks. Please return this portion with your payment. When paying in person, please bring both portions of this bill.

City of Bryant Water/Sewer Dept. 210 Southwest 3rd St. Bryant, AR 72022

XCC(G45 00105295050000000327510000000327517

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

	Name			Service Addr	ress	Account Number
Courtyard Cottages Of Bryant				511 Courtyard Cot	001-05295-05	
Status	From	Service Dates To	# Days	Bill Date	Penalty Date	Due Date
Disconnect	5/2/2023	5/26/2023	24	6/11/2023		7/1/2023
	f	hase I		June	PREVIOUS BALANCE PAYMENTS ADJUSTMENTS PENALTIES	\$19.27 \$21.20- \$0.00 \$0.00
METER # 3266468	DATE RE 5/26/2023	EADING DA		DING USAGE 12 185	CREDIT BALANCE W - 5/8" Meter FSDWA	\$1.93- 121.98 0.40
	Brooke,	em tino	i an iki	s July	Sewer Residential Stmwtr CAW Watershed 5/8" Tax	191.11 - 3.00 - 0.90 \$12.05
		requesting dyustment	font	WYS AMO	CURRENT BILL AMOUNT DUE UNT DUE AFTER 07/01/20.	\$329.44 \$327.51 23 \$327.51
	(Chound	le man	iving		

CITY OF BRIAINT WATER AND WASTEV	VATER UTILITIES	•
LEAK ADJUSTMENT REQUEST	•	•
Date of Request: 4 (23		001-65247-05
Customer Name: Darla Lopez	Service Account No.: Home Phone:	the second secon
Service Address: 2963 Birdie Lr	Work Phone:	901-395-1325
City: Bryant	State, Zip:	AR 12022
Date Leak Detected:	Date Repaired:	1. 1/23
	Date Repaired.	6180
Description of Cause of Leaks foucet, toilet, undergroup	nd, etc.):	,
Toilet leak	The second secon	-
loilet ceurc		
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		*
Explanation of how leak was repaired: Attach plumbing	Thurston and the first	
- The state of the	imvoice of receipts for repair	· parts
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Sworn Statement:		
swear or affirm that the	above and foregoing represe	entations are true and correct to the
best of my information, knowledge, and belief.		
Signature		
2.0/147412,	9	
You have the right to appeal the Customer Service Mana If you are discripted with the customer Service Mana	iger's decision to the Water and	Sewer Advisory Committee (WSAC)
a in And the dissensitied mich the decision of the MSAC	you have the right to appear	before the Bryant City Council for a final
decision.		
	,	
		DESTRUCTION OF THE PROPERTY OF
3114113131313131		
3 months Amount of Bill: 285.84		Usage: 153
Average Bill: 39.53	. Three Month Averag	re Usage: 3, 6 .
Adjustment Approved: Yas. No.	Anne	and the state of t

3 months Amount of Bill: 285.84 Usage: 153

Average Bill: 39.83 Three Month Average Usage: 26

Adjustment Approved: Yill No Approved By:

Amount of Adjustment to Sewer Bill: 80.50 Adjusted Bill Amount: 205.34

Payment Plan Yes No Payment Period 3 Months 6 Months Antic.

Customer Service Manager

001-05247-05 Accti

Page: 1

Fairways at Hurricane Creek, ALP

P O Box 13000

Fayetteville, AR 72703

Work Order No.

Date Call:

2120243

06/21/2023 05:00 PM

Status

Work Completed

Date Completed:

06/22/2023 10:26 AM

Brief Desc:

Bryant water department inform me t

Job Site:

0148/2903

2903 Birdie Lane Bryant, AR 72022

Caller Name:

Darla Lopez

Caller Phone:

(901) 395-1325x

Occupant:

Lopez (t0256852)

Home

(901) 395-1325x

Priority:

3-General

Ok to enter?

Animal in Apt?

YES

Category:

Other No

SubCategory:

Other

Problem Description:

Bryant water department inform me that something is running everyday all day reason why my water bill

so high,

Parts & Labor

				1.5		
	Quantity/	Item Type/		1.		
	Hours	Employee Name	Description		Unit Price	Total
	.02	Tanner	Tanner		.00	.00.
				Authorized by: Signed by Dated Involce No.	Total	.00
Full Desc	-	Bryant water departm	ent inform me the	at something is running e	veryday all day reason why my w	vater bill

Technician Notes:

Replaced flapper and tightened toilet tank bolts

001-05247-05

CITY OF BITTAINT WATER AND WASTEWATE	RUTHLITES		•
LEAK ADJUSTMENT REQUEST	•		
Data of Deguards			1 10000
0620	ervice Account N	o.: <u>00</u>	1-08829-03
	lome Phone:	**************************************	>,
Character 1	Vork Phone:		
Date Leak Detected:	tate, Zip:	140	5 12022
Date Leak Detected.	ate Repaired:	le.	123
Description of Cause of Leaky foucet, toilet, underground, etc.	1.		•
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Service Line Leaking	7		
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Explanation of how leak was repaired: Attach plumbing invoice		·····	
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Page or on Chant and a way			
Sworn Statement:			
swear or affirm that the above a	and foregoing re	oresentations	are true and correct to the
best of my information, knowledge, and belief.			
Signature			
		,	
You have the right to appeal the Customer Service Manager's de	ecision to the Wate	r and Sewer A	dvisory Committee (WSAC).
If you are dissatisfied with the decision of the WSAC you hav decision.	e the right to app	pear before th	e Bryant City Council for a final
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MANASEUEDERONA			
months Amount of Bill: (422.54	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Usage:	231
Average Bill: *84.56	Three Month A	***************************************	45.
Adjustment Approved: Yes No			
the second second second		Approved By:	and the second s
Amount of Adjustment to Sewer Bills 122.10	: Adjusted	Bill Amount:	1300.44
Payment Plan Yes No Payment Period	3 Months	6 Months	Payment
The state of the s	1	1	Amt.

City of Bryant Water and Wastewater Utilities Leak Adjustment Policy

Customer Service Manager

Acet# 001-08829-03



Mid-Town Mechanical Services PO Box 2162

Benton, AR 72018

(501) 765-5380

payables.midtown@gmail.com

1-254-230-0199

BSFR Property Wangement

BILL TO

SHIP TO

Conrex

PO #B102626

Bryant, AR

907 Morrison Drive Suite

3507 Stillman Loop

402

Charleston, SC

DATE 06/02/2023 PLEASE PAY **\$979.70**

DUE DATE 07/02/2023

DATE	ACTIVITY	AMOUNT
05/12/2023	Leak Detection Located leak on service line next to meter	725.00
05/22/2023	Repairs Exposed leak Found a pvc 90 leaking in front of meter Leak was repaired System tested to verify no more leaks Backfilled hole	0.00
05/22/2023	Material	13.80
05/22/2023	Labor + Tax	240.90

TOTAL DUE \$979.70

THANK YOU.

You can pay by mailing a check to the address listed above. (Please include invoice number with your payment.)

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: David Brown Customer Name: Home Phone: Service Address: Arcadia Work Phone: City; State, Zip: Date Leak Detected: Date Repaired: ... Description of Cause of Leak (faucet, toilet, underground, etc.): Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: , swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision. 868.34 Amount of Bill: Usage: Average Bill: Three Month Average Usage: Adjustment Approved: ·No Approved By: . Amount of Adjustment to Sewer Billy 381,09 Adjusted Bill Amount: Payment Plan Yes Payment Period 3 Months 6 Months

Customer Service Manage

es of Home Remodels and Plur	Vight	Date of Order	3-73	3	10	American
PHONE 778-6453 Day or I RIVER ROAD • BENTON,	AR 72015	1 Car	Date	-		ANGEL &
Dhane	Mechanic	Helper		-	102	-00762-00
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CITY OF BRYAI LEAK ADJU: Date of Request: Customer Name: Service Address: City: Date Leak Detected:	STMENT REQUE Le 123 Concepción De 3 801 Amy Cli Bryant	ST Service Account No.:	AR 12022 Le 123
Description of Cause	of Leak(faucet, toilet, under	raround, etc.)	,
	et Leak	grania, acció	and the second s
10114	or ceare		
			Ť
			•
	,		
			•
Explanation of how lea	k was repaired: .Attach plui	mbing invoice or receipts for rep	pair parts
		4	
	ž.		
	1		ŕ
Sworn Statement:			
lbest of my information, kr	, swear or affirm tha	t the above and foregoing repr	esentations are true and correct to the
Signature			
 You have the right t If you are dissatisfi decision. 	o appeal the Customer Service ed with the decision of the V	Manager's decision to the Water a VSAC you have the right to appe	and Sewer Advisory Committee (WSAC). ar before the Bryant City Council for a final
	a ·		
ing service of the			
3 man the Amount	1011000	2001260012	Usage: 233
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	ge Bill: 539.53	. Three Month Ave	rage Usage: 2.0.
Adjustment App	The state of the s	No . AI	pproved By:
Amount of Adjustment to Sew	ei Bilig 149.09	: Adjusted B	Sill Amount: 299.89
Payment Plan	Yes No Pa	ryment Period 3 Months	6 Months Payment Anti.
and the		113	
ustomer Service Manager			

Concepcion De Santiago 501-442-2712



LOWE'S HOME CENTERS, LLC 2330 NORTH REYNOLDS ROAD BRYANT, AR 72022 (501) 213-2000

#### - SALE -

SALES#: S2471RFK 1181986 TRANS#: 10087666 05-14-23

2743133 PS PROFLS RD CH WH 1.26(1

SUBTOTAL:

99.00

TAX:

9.78

INVOICE 10446 TOTAL:

108.78

DEBIT:

108.78

DEBIT: XXXXXXXXXXXXX9125 AMOUNT:108.78 AUTHCD: 030814

CHIP REFID:247110107263 05/14/23 13:07:36

*PIN Verified

TRACE: 00398922

PURCHASE CASH BACK TOTAL DEBIT

108.78

0.00

108.78

APL: Debit TVR: 8000048000

AID: A0000000042203 ISI: 6800

TERMINAL: 10 05/14/23 13:07:46 STORE: 2471 # OF ITEMS PURCHASED:

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S. FOR DETAILS ON OUR RETURN POLICY, VISIT LOWES.COM/RETURNS A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LONE'S PRICE PROMISE

FOR MORE DETAILS, VISIT LOVES.COM/PRICEPROMISE 

SHARE YOUR FEEDBACK!

ENTER FOR A CHANCE TO BE

ONE OF FIVE \$500 WINNERS DRAWN MONTHLY!

TENTRE EN EL SORTEO MENSUAL

PARA SER UNO DE LOS CINCO GANADORES DE \$500!

ENTER BY COMPLETING A SHORT SURVEY

WITHIN ONE WEEK AT: www.lowes.com/survey

YOUR ID #104460 247111 349718

NO PURCHASE NECESSARY TO ENTER OR WIN.

* VOID WHERE PROHIBITED. MUST BE 18 OR ULDER TO ENTER. *

OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2471

TERMINAL: 10 05/14/23 13:07

101-00766.00

CITY OF DIVIANT WATER AND WASTEWA	LER UTILITIES	•
LEAK ADJUSTMENT REQUEST	•	•
Date of Request: 6 (33		101 610 91-00
Customer Name: Tony Enwin	Service Account No.:	101-01091-00
	Home Phone:	*
Service Address: 2201 Carywood City: Bryant	Work Phone: . State, Zip:	AR Massa
Date Leak Detected:		HR 13033
	Date Repaired:	4123
Description of Cause of Leaks faucet, toilet, underground,	es. t.	•
	?CC.):	the same and the s
Leak in Slab		
		.i
		•
Explanation of how leak was repaired: Attach plumbing inv	olce or receipts for renal	r parts
	9	1 1 2 41 10
	•	
		•
		ý.
Sworn Statement:	,	
swear or affirm that the abo	ve and foregoing repres	entations are true and correct to the
best of my information, knowledge, and belief.		
P.S ALLINA		,
Signature		
2 You have the right to appeal the Customer C. d. Ad.		
<ul> <li>You have the right to appeal the Customer Service Manager</li> <li>If you are dissatisfied with the decision of the WSAC you</li> </ul>	have the right to appear	d Sewer Advisory Committee (WSAC),
decision.	mare and right to appear	before the oryant on council for a final
	annumental province and analysis continues and an enterior and an enterior and an enterior and described as the	and the state of t
EOROFEICEUSEONOY		
3 months Amount of BIR: \$515.06	tonkun ärre keelt un alte aktit tilkulemen ansisten kole 1972 1972 1972	Azasei 3 J S
Average Bill: * Le L. 5 (	. Three Month Averag	And the same of th
Adjustment Approved: Yest No		
property and the second second	the formation of the same of t	roved 8y:   * 3 70.46
- The state of the	: Adjusted Bill	the second secon
Payment Plan Yes No Payment Per	fod 3 Months 6	Months Payment Ant.
	The state of the s	The state of the s
auch -		
iustomer Service Manager		



| D | - 0 | 09 | - 00 Samantha Hawkins <shawkins@cityofbryant.com>

## [waterbilling] Leak adjustment

2 messages

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com>
Reply-To: Tony Erwin <tonyerwin22@yahoo.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

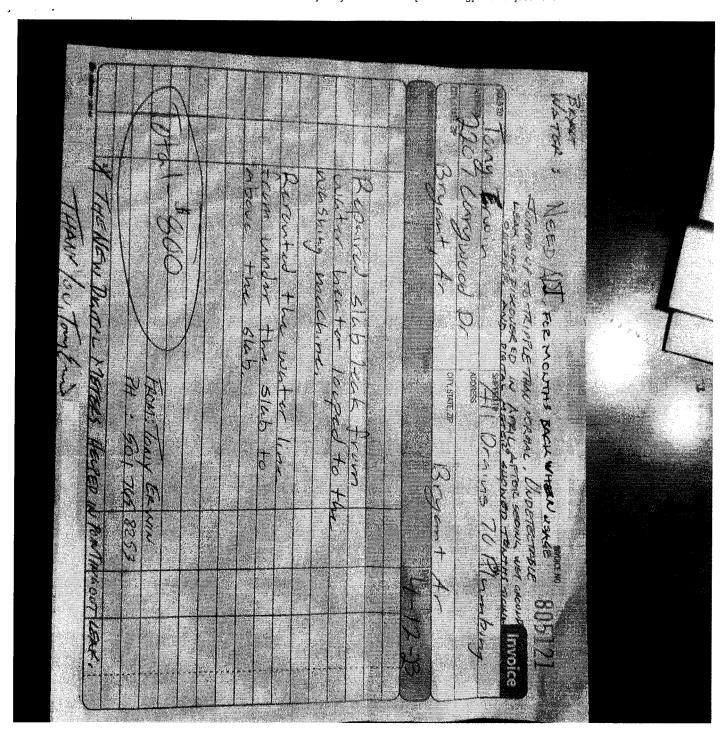
Mon, Jun 26, 2023 at 12:29 PM

Hello, the attached is a photo of the receipt from the plumbing company. There was a leak that was detected by the new digital meters that was clicking in tents every 10 to 15 minutes minutes or so. The old meters show no movement however judging by our usage bill increasing tremendously there was obviously something wrong. But I found it and got the issue fixed thank you so much for installing those digital meters. Adjustments are appreciated for this very expensively for us. My name is Tony Irwin at 2207 carywood Drive Bryant Arkansas 72022 my phone number is 501-765-8253 thank you guys very much

Sent from Yahoo Mail on Android

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com>
Reply-To: Tony Erwin <tonyerwin22@yahoo.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Mon, Jun 26, 2023 at 12:31 PM



Sent from Yahoo Mail on Android

[Quoted text hidden]