# CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY		1	1	9	^	~	7
Date:	Sep.	tem	oer	d	0	ىلى	0

The state of the s	Total Number of Adjustments Approved	Total Number of Request for Adjustment
	Lowest Bill Adjusted	Highest Bill Adjusted
	Total Cost of Adjustments	Total Gallons Adjusted

#### **DETAILS**

DETAILS		N. S. A.	
Customer Name	Reades Automt'v	Customer Address	1801 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/29/22
2 months Amount of Bill:	445.09	Usage	0 11
Average Bill:	*41.84	Three Month Average Usage:	1
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	* 174.05	Adjusted Bill Amount:	*271.04
Customer Name	Charles Cot	Customer Address	2815 Richard Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8122
2 mouth 5 Amount of Bill:	"lelele.51	Usage:	
Average Bill:	€ 4.4º	Three Month Average Usage:	304
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*259.80	Adjusted Bill Amount:	406.71
Customer Name	Kimbiny lester	Customer Address	603 Sedgefield
Date Leak Detected by AMI		Date Customer Notified	4
Date Leak Started		Date Leak Repaired	7-26-22
2 mouths Amount of Bill:	6908.04	Usage:	511
Average Bill:	* (e \$ =	Three Month Average Usage:	34
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	376.Ll	Adjusted Bill Amount:	*531.93
Customer Name	Savid Arellanes	Customer Address	23 Bradley St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-19-22
2 months Amount of Bill:	° 698.25	Usage:	392
Average Bill:	84.68	Three Month Average Usage:	44
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	7254.69	Adjusted Bill Amount:	+443.56
Customer Name	Lathryn Whittamn	Customer Address	8 Parkview Pa
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-5122
3 months Amount of Bill:	1,05 (e. 19	Usage:	593
Average Bill:	9000	Three Month Average Usage:	47
Adjustment Approved:	Yes No	Approved By:	A
Amount of Adjustment to Sewer Bill:	383.75	Adjusted Bill Amount:	· 612.44

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	1 nenn
Date: Suptem	Der 2022

Total Number of Request for Adjustment	Total Number of Adjustments Approved	And dain't in the contract of
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

		Total Cost of Trajas	
DETAILS			
Customer Name	Ivette Aguillar	Customer Address	5007 Madison St
Date Leak Detected by AMI	,	Date Customer Notified	
Date Leak Started		Date Leak Repaired	5/13/22
2 months Amount of Bill:	*2,566.72	Usage:	3545
Average Bill:	es	Three Month Average Usage:	-33
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	1,144.59	Adjusted Bill Amount:	1,422.13
See NOTES Customer Name	Orlando Chavez	Customer Address	2223 Byron Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Manth Amount of Bill:	*906.23	Usage:	512
Average Bill:	*38.84	Three Month Average Usage:	6
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*417.71	Adjusted Bill Amount:	=488.52
Customer Name	Pesting Smith	Customer Address	2319 Waterford
Date Leak Detected by AMI	1	Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/2/22
mount of Bill:	*802.26	Usage:	451
Average Bill:	*90,00	Three Month Average Usage:	48
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*301.40	Adjusted Bill Amount:	£500.86
Customer Name	Tom Knodel	Customer Address	25633 I-30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6-22
2 moults Amount of Bill:	1802.26	Usage:	451
Average Bill:	*40.61	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	* 348.93	Adjusted Bill Amount:	*453.33
Customer Name	Charlette Carlcon	Customer Address	2224 AbigailP.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8-12-122
Mount of Bill:	*308.98	Usage:	307
	2800	Three Month Average Usage:	29
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	141.96	Adjusted Bill Amount:	166.82





# CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY		1 (	10 ×	00
Date:	Dep	tember	To	44

Total Number of Adjustments Approved	
Lowest Bill Adjusted	
Total Cost of Adjustments	
	Lowest Bill Adjusted

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DETAILS			
Customer Nam	e Roxanne Fa	Customer Address	Ce132 Remingston
Date Leak Detected by AN		Date Customer Notified	
- Date Leak Starte	d	Date Leak Repaired	7/25/22
(month Amount of Bill	107100	Usage:	754
Average Bill	F	Three Month Average Usage:	289 (summer)
Adjustment Approved		Approved By:	
Amount of Adjustment to Sewer Bill	1242.84	Adjusted Bill Amount:	5543.02
See NOTES Customer Name		Customer Address	1106 Hunterliee
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	•
Month Amount of Bill:	1/252.76	Usage:	No8
Average Bill:	*/252.76 *53.55	Three Month Average Usage:	38
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	* Ce96.80	Adjusted Bill Amount:	*555.96
Customer Name	Lonnie Rya	Customer Address	3633 Independer -
Date Leak Detected by AMI		Date Customer Notified	Just the percont
Date Leak Started		Date Leak Repaired	1/19/22
1 mount of Bill:	404.61	Usage:	546
Average Bill:	34.44	Three Month Average Usage:	34
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	r168.45	Adjusted Bill Amount:	*236.16
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name	Material and Applicate Spring and Applications of the State of the Spring Application (Applications of the Spring Application)	Customer Address	eng eser Et mengang di Bandharan mengan penganan penganan galang di Perlang pengan pengan pangan menganan menganan
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
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# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: eades Automo LVeHome Phone: Service Address: 1801 N. Reynolds Work Phone: City: Bryant State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).

MANOPPIEDEDE				·					
a mouths Amount of Bill:	14	45	5.09			Usage:	24	5	oconsciones.
Average Bill:	* (	41	.84		Three Moi	nth Average Usage:	Le		
Adjustment Approved:	Y	造		No !		Approved By:			
Amount of Adjustment to Sewer Bill	2/1	14	.05		: Adj	iusted Bill Amount:	21	11.04.	
Payment Plan Yes		No.	0	Payment Period	3 Months	6 Months	Payment Amt.		11/1

If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final

Mithael

Reades Automotive 501 847-6364

Tol.7 Runnins

Toliet Repaired Acoth 001469-000



LONE'S HOME CENTERS, LLC 2330 NORTH REYNOLDS ROAD BRYANT, AR 72022 (501) 213-2000

#### - SALE -

SREES#: \$247180L 4172658 TRANS#: 13125683 07-29-22

17056 KURKY 3-IN ANSTO AND KUIL. 6.99

SUBTOTAL: 6.99

TAX: 0.69

THUGICE 13013 FOTAL: 7.66

CASH: 20.00

CHANGE: 12.32

STURE: 2471 TERMINAL: 13 07/29/22 15:10:03

H OF ITEMS PURCHASED: 1
EXCLUDES FEES, TERUICES AND SPECIAL ORDER TIFMS



THANK YOU FOR SHOPPING LOVE'S
FOR DETAILS ON OUR RETURN POLICY, DISTI
LOVES.COMPRETURNS
A URITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JANIE PAGE

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES, COM/PRICEPROMISE

ENTER FOR A CHANCE TO BE ONE OF FIVE \$500 WINNERS DRAWN MONTHLY!

TENTRE EN EL SORTEO MENSUAL

PARA SER UNO DE LOS CINCO GANADORES DE \$500!

ENTER BY COMPLETING A SHORT SURVEY WITHIN ONE WEEK AT: www.lowes.com/survey

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: Work Phone: City: State, Zio: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature

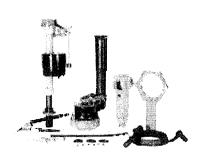
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

	A MOSERIE DE LOS DE			
	. 2 months Amount of Bill:	446.7	Usage:	374
	Average Bill:	F64°	Three Month Average Usage:	34
-	Adjustment Approved:	Yes, No	Approved By:	
1	Amount of Adjustment to Sewer Billy	259.80	: Adjusted Bill Amount:	the second secon
- South	Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment Amit
		., , , ,	21 145 1 1 1 1 1 1 1	4

Jacqueline & Charles Cox 2815 Richland Park Dr. Bryant, AR 72022 Acet. #030164-000

#### To whom it may concern:

This letter is in reference for my current water bill for 8/10/2022 in the amount of \$453.14. During the month of July, I had to purchase and replace the everything toilet tank repair kit in the amount \$26.98 plus tax. I spoke with a representative and she advised me to write a letter explaining what transpired for an adjustment on my current bill. If there is any further assistance that is needed, I can be reached via cell at 501.744.3666 or 501.544.0001.



LEAK ADJUSTMENT REQUEST  Date of Request:  Customer Name:  Service Account No.:  Customer Name:  Service Address:  Service Address:  Service Address:  Bryan State Tip:  Date Leak Detected:  Description of Cause of Leak (foucet toilet, underground, etc.):  Trigation Controller was larnaged  by lighting.  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Sworn Statement:  swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.  Signature  You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).  If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.	RYANT WATER AND WASTEWATER UTILITIES
Date of Request: Customer Name: Service Address: City: Date Leak Detected:  Description of Cause of Leak (forcet, toilet, underground, etc.):  Trigation Controller was damaged  by lighting.  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Sworn Statement:	
Customer Name: Service Address:  City:  Date Leak Detected:  Description of Cause of Leak( foucet, tollet, underground, etc.):  Trigation Controller was damaged  by Lighting.  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Sworn Statement:	
Service Address:  City:  Date Leak Detected:  Description of Cause of Leak (faucet, tollet, underground, etc.):  Trnigation Controller was damaged  by lighting.  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Sworn Statement:  swear or affirm that the above and foregoing representations are true and correct to the best of my Information, knowledge, and belief.  Signature  You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).  If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a new or the state of the state of the	Dai vice recount ito.
City: Date Leak Detected: State, Zip: Date Repaired: Time AR 13033  Description of Cause of Leak (foucet tollet, underground, etc.):  Irrigation Controller was damaged by Lighting.  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts  Sworn Statement:	Home Phone:
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Average Bill: Flat Three Month Average Usage: 34	
Adjustment Approved: Yes No Approved By:	The state of the s
Amount of Adjustment to Sewer Bills * 376.11 Adjusted Bill Amount: 531.93	o Sewer Bills * 376.11 Adjusted Bill Amount: \$531.93
Payment Plan Yes No Payment Period 3 Months 6 Months Payment	Yes No Payment Period 3 Months 6 Months Payment



Lesa Warner < Iwarner@cityofbryant.com>

## [waterbilling] Fw: 603 sedgefield bill adjustment

1 message

Acct 017532-000

'Jason Lester' via Water Billing <waterbilling@cityofbryant.com> Reply-To: Jason Lester < jasonalester@yahoo.com> To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Thu, Jul 28, 2022 at 1:56 PM

I had a faulty sprinkler box due to lightning strike. I got it fixed and replaced the box. Please see invoice attached and let me know about adjustment. Thank you so much for all your help.

Jason

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Thursday, July 28, 2022, 12:41 PM, Jason Lester < jasonalester@yahoo.com> wrote:

Hi Brenda,

This is Jason lester. I spoke to you about my water bill and a faulty sprinkler box. You said you needed proof it got fixed to adjust my bill. Please let me know. Thank you so much for all your help. Jason





# 18900 #2010VA

Micro tradscaping was an

	8:0	7-26	

Job Name: Jason Lester Lucation: 603 Sedgefield Dr. Bryant, Ar 72022 Phone! (501) 722: 3731

Quantity	Size	Description	Unit Phile	COARD
		Trigation Controller Was		
		had to be replaced.		
		13 Station Bain Bird ESP controll Box	#300 <u>-</u>	<b>#</b> 3 <u>00</u>
1	•	Labor cost		175 <del>-</del>
			Sub Total	475 <del>::</del>
		Amount Due	Tax Total	46.91 4521.91
		Thank You,		
	1	Qua	J. Carlotte and	
		- Voda		
			Section 1	and the second
			The state of the s	

14018 Wimbledon Loop • Little Rock, AR 72210 • (501) 951-3576

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 002805-000 Date of Request: Service Account No.: Customer Name: 501-231-1502 Home Phone: Service Address: Work Phone: City: 4R 12022 State, Zip: Date Leak Detected: 7.19.22 Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Main water Line ruptured Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).

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MANASER SERVICES	KAN SAN BANG BANG BANG BANG BANG BANG BANG BA		
Amount of Bill:	*698.25	Usage:	392
Average Bill;	F84.68	Three Month Average Usage:	46.
Adjustment Approved:	Yos. No	Approved By:	The second secon
Amount of Adjustment to Sewer Billy	254.69	: Adjusted Bill Amount:	*443.56
Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment Amit.
		the state of the s	" YORK Garante and and a Share of Land and Land



Angela Shepard <ashepard@cityofbryant.com>

### [waterbilling] EMAIL #1 OF 2 Acct# 002805-000 ATTN: L. Holt - Water Main Line rupture

1 message

David Arellanes <arellanes1d@sbcglobal.net> To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com> Cc: DAVID ARELLANES <arellanes1d@sbcglobal.net>

Fri, Jul 29, 2022 at 1:43 PM

July 29, 2022

**David Arellanes** 23 Bradley St. Bryant, AR. 72022

July 27, 2022 I spoke with Ms. Holt at the Water Department payment office. I advised her that our main water line to our home had fully ruptured on the evening of July 15, 2022 on the house side of the service. It had been leaking for some period of time, but I was unable to find where the water was coming from. Our water bill has been much higher in recent weeks. I replaced both bathroom toilettes flush mechanisms just in case. But, that didn't stop the excess water usage. After the rupture I was able to get my neighbor to shut off the water at the meter. For the next 3 days I contacted every plumbing company in the Yellow Pages phone book. Each one told me it would be 3 to 5 days before they could get a repairman dispatched to fix it! That was not going to work - Without water service for that period of time.

Additional information you may need to be aware of: 2 weeks before the water line rupture I had surgery on my left arm and shoulder due to an accident. I could not dig up and repair the water line myself.

I have excellent neighbors. John McNitt, who lives next door, came over and dug up the area where the water was coming out of the ground. Found the water line and, after 3 failed attempts to stop the leak with new parts, he was successful in repairing the break. The hole in my front yard is still open, and the water pipes visible so I can make sure no further leaks appear.

I am enclosing pictures and one short video clip to show the leak in process, and the repairs to fix the problem.

I am requesting an adjustment on our water bill from the excess loss of water.

If you have any questions or need further information please contact me at either of the following:

Cell -501 231-1502 Home -501 847-8616

email - arellanes1d@sbcglobal.net

Thank you for your assistance,

**David Arellanes** 

VID\_20220718\_184909400[1].mp4 22433K

0.51

0.51

0.05

0.56

1.00

0.44

LOWE'S HOME CENTERS, LLC

2330 NORTH REYNOLDS ROAD

BRYANT, AR 72022 (501) 213-2000

- SALE -

ALES#: FSTLANE1 13 TRANS#: 4243587 07-19-22

SUBTOTAL:

TAX:

CASH:

OF ITEMS PURCHASED: 1 (CLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S. FOR DETAILS ON OUR RETURN POLICY, VISIT

LOWES.COM/RETURNS A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE

AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JAMIE PAGE

LOWE'S PRICE PROMISE

FOR MORE DETAILS, VISIT LOWES.COM/PRICÉPROMISE

TERNINAL: 04 07/19/22 10:13:07

CHANGE:

23850 3/4-IN SCH40 COUPLING 429

INVOICE 04734 TOTAL:

LOWE'S HOME CENTERS, LLC 2330 NORTH REYNOLDS ROAD BRYANT, AR 72022 (501) 213-2000

- SALEA-

SALES#: FSTLANE2 13 TRANS#: 5259439 07-19-22

SUBTOTAL:

23850 3/4-IN SCH40 COUPLING 429

TAX: INVOICE 05362 TOTAL: 1.00

CASH: CHANGE:

TERMINAL: 05 07/19/22 14:37:19 # OF ITEMS PURCHASED: EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S. FOR DETAILS ON OUR RETURN POLICY, VISIT LOWES.COM/RETURNS A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JAMIE PAGE

LOWE'S PRICE PROMISE FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE - NILTIARY - PERSONAL USE SOLE - PAL F

SALESM: \$24/1PCB 4502755 (1.34565 9248565 87

LOVE'S HOME SENTERS, LIC 2330 MORTH METROLUS MOND BRYANT, AR 77022 (501) 213-2000

23868 374-18 SCHAO ELBOV 405007 0.71 DISCOUNT EACH 23656 3/4-18 SEN40 ADAPTER 4066 DISCOUNT EACH 73850 374-1N SCH40 LBCP 196 479 DISCOUNT LAGO 0.51

> SUNTOFAL: IMUNICE 09832 1010 :

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CHAHOE!

15861Mid.: 05 01/13/11 R OF TYPHS PURCHASEU: EXCLUSES FEED, SERVICES AND SPECIAL URBEI



THANK YOU FOR SHOPPING LUVE'S FOR DETAILS ON OUR RETURN POLICY, VI LOUES LOW/HE LURNS

A SHITTER THAT I THE RETURN POLICY IS B THE LEWIS STOMER SERVICE OF SK

STORE Some G. MONTE PAGE

. OUR COMPANIES PROMISE 

ES#: FSTLANE2 13 TRANS#: 5797091 07-25-22

3850 3/4-IN SCH40 COUPLING 429

07/25/22 19:58:11 SERVICES AND SPECIAL ORDER TERMINAL: 05



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 7-5-22 028425-000 Date of Request: Service Account No.: Customer Name: (athryn wh: Hanunflome Phone: Service Address: Work Phone: State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leaks faucet, toilet, underground, etc.): Water Main leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

	To a constant of the contract			
	3mulh Amount of Bill:	*1,056.19	Usage:	593
	Average Bill;	*90°°	Three Month Average Usage:	47
. [	Adjustment Approved:	You No	Approved By:	
1	Amount of Adjustment to Sewer Billy	*383.75	: Adjusted Bill Amount:	\$672.44
South	Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment 3 W. Amt.
		, , , , , , , , , , , , , , , , , , , ,	A Charles of the Control of the Cont	- A

# INVOICE

**PBM Plumbing LLC** 

Bryant Ar 72142

BILLTO

Robert 8 Parkway Bryant Ar 72022



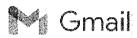
INVOICE #INVOICE DATE

006 07/05/2022

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Water main Repair	250.00	250.00
		TOTAL	\$250.00

Robert WhiMAMORE 501-813-6280

acc# 028425-000



Kathi Whittamore <kwhittamore@gmail.com>

# **Plumbing Invoice**

1 message

PBM PLUMBING <pbm.plumbinglic@gmail.com> To: kwhittamore@gmail.com

Tue, Jul 5, 2022 at 9:02 PM

Kelly Goines Office Administrator PBM Plumbing LLC 501-859-5253

006-Robert Bryant Ar.pdf 38K

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: ODT Madison St City: State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Pipes leaking inside home Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final

Amputo Series	nanganang managanan terminan salah sahi sahi bahan bahan sahi sahi sahi sa		3545
Average Bill:	3,500.10	Three Month Average Usage:	23
. Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill		Adjusted Bill Amount:	*1,422,13
Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment 3 1971
(h, )			1

AC# 030492-000

# **Austin Bates Plumbing**

3426 Hwy 5 El Paso Ar 72045 502-604-3544 austinbates265@yahoo.com INVOICE INV0111

**DATE** 05/13/2022

DUE

BALANCE DUE USD \$915.52

On Receipt

BILL TO

## Omar Tejada or Ivette Aguilar

eotejada76@gmail.com

DESCRIPTION		RATE	QTY	AMOUNT
Material for fixing water leaks		\$512.00	7	\$512.00
Plumbing labor		\$120.00	3	\$360.00*
* Indicates non-taxable line item	SUBTOTAL			\$872.00
	TAX (8.5%)			\$43.52
	TOTAL			\$915.52
Payment Info	PAID IN FULL		USE	\$915.52
PAYPAL				
Austinbates265@yahoo.com				

5007 Madison St Alexander AR

Austin Bates Plumbing

BY CHECK

fixed on May 12, 2022- Cut out and fixed 2 leaking pipes in the house and repaced with new pipe

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 0-18-2027 Service Account Date of Request: Service Account No.: Customer Name: Service Address: City: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): See Letter Attacked customer will be at mee Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final

MANAGORUS EDELOTOR			
Mouth Amount of Bill:	*906.23	Usage:	512
Average Bill:	£38.84	Three Month Average Usage:	6
. Adjustment Approved:	Yas. No	. Approved By:	
Amount of Adjustment to Sewer Bill		: Adjusted Bill Amount:	*488.52
Payment Plan Yes	No Payment Period	1 . 1 .1	Payment Amit.
	, ,	- Long in the second se	4

DEAR SIR/MADAN (JUCY/22/22)
MY NARE 10

MY NAME IS ORLANDO CHAVEZ AND I LIVE AT 2223 BYROW BRUG HERE IN BRYANT.

LAST ERIDAY JULY 22 NO LIGHTING HIT MY TREE IN MY BAK GARD, I HAD A TREE SERVICE REACUR IT AND UNGEROTIED TO ME THE TREE CREW FORGET TO TURN THE WATER OFF. I SPOKE TO SOMEONE AT THE WATER DEPT + WAS TELD FHA ASOF JULY 22 TA 12: 46 PA THEY ESTIMATED I WILL OF ALMOST \$1000.00.

I was also Told 1 could Go IN FRONT OF WATER COMMITTER IN SEPTHEBORN TO STATE MY CASE. I REGUE! MY NAME TO BE ADDED TO THE LIST.

BEGARDS ORIANDO CHAYEZ (ROCAND 2223 BYROW DRIVE CERC-(501) 803-8350

Deloule Bell El

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: Service Account No.: Customer Name: Home Phone: Service Address: Work Phone: City: State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Toilet Leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final

	Amount of Bill:	* 802. 2le	Usage;	451
	Average Bill:	* 90°2	Three Month Average Usage:	48
	Adjustment Approved:	Yes No	Approved By:	
1	Amount of Adjustment to Sewer Bill	*301.40	: Adjusted Bill Amount:	₹500.86
- Some	Payment Plan Yes	No Payment Period	3 Months 6 Months	Payment Amt.
	( ), ( )	,		4

Central Arkansas 9883 Maumelle Blvd North Little Rock, AR 72113

(501)773-2473 www.preciseheatandair.com bwilson.precise@gmail.com



Northwest Arkansas 917 West Walnut St. Rogers, AR 72756

(479)412-2665 www.preciseheatandairrogers.com aolles.precise@gmail.com

Bill to GOSS MANAGMENT & REALTY 1604 MERRILL DR LITTLE ROCK, AR 72211

Ship to GOSS 60 2319 WATERFORD DR BRYANT, AR 72022

O17460.002 destinysmithiozi@yahoo.com

Work Order #: 5113

Transaction Date: 8/2/2022

Work Summary

Replaced flush handle for toilet in guest bathroom, ground outside was dry with no signs of a leak.

Invoice #: i3933

ltem	Description	Quantity	Price	Amount
5. PLUMBING PM HOURLY RATE	PLUMBING PROPERTY MANAGEMENT HOURLY RATE	1	\$90.00	\$90.00
PLUMBING HELPER HOURLY	PLUMBING HELPER HOURLY	1	\$60.00	\$60.00
Flush Valve Handle-	Flush Valve Handle	1	\$18.93	\$18.93

You could have saved \$9.00

Subtotal:	\$168.93
Tax:	\$16.69
Total:	\$185.62
Payments:	\$0.00
Balance Due:	\$185.62

CITY OF BRYAN	NT WATER AND WASTI	EWATER UTILITIES	•
	STMENT REQUEST		
Date of Request:	9-1022		030791-600
Customer Name:	Tom Knidel	Service Account No.: Home Phone:	839-3610
Service Address:	25633 1-30	Work Phone:	8311-3618
City:	Bryant	State, Zip:	AR 12022
Date Leak Detected:		Date Repaired:	6-27
	And the second s	authoritisassussass	
1	of Leakı( faucet, toilet, undergr		
leak	on Fprinter?	System	
this	is connecte	d to main	neter
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Explanation of how lead	c was repaired: Attach plumb	ing involor or realists for an all	and the second s
	, 11do repaired. Account planto	ing invoice or receipts for repai	r parts
		•	
	•		
Sworn Statement:			
Samu i Statement:			
1			
best of my information, kn	swear or affirm that the	he above and foregoing repres	entations are true and correct to the
best of my mitorification, Kin	owiedge, and benet.		,
Signature	The state of the s		
You have the right to	appeal the Customer Service Ma	anager's decision to the Water an	d Sewer Advisory Committee (WSAC).
<ul> <li>a li you are dissatisfi€</li> <li>decision.</li> </ul>	ed with the decision of the WSA	AC you have the right to appear	before the Bryant City Council for a final
A CHAPTER		ranna da da da da mana da da garan da garan da garan da garan da	
MINGERIEFER			
Amount	of Bill: \$802.26		Usage: 451
Averag		76	and the state of t
		Three Month Averag	the same of the sa
Adjustment Appr	the state of the s	decline and the second	oved By:
		: Adjusted Bill	Payment 4
Payment Plan Y	es No Payme	ent Period 3 Months 6	Months Amt.
	- "		•

# La Rue Plumbing Inc.

P.O. Box 1587

Benton, AR 72018-1587 501-315-6300

Acct \$ 30791-000

Customer's Order No.		Date6	- X	<b>'</b>	20 ک	
Name	Tem	/ /	(			
Address						
			Phone	501-	83)- TOUT	36/0
SOLD BY CASH	C.O.D. CHARGE	ON ACCT.	MDSE, RET	D. PAID	OUT	
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	YEVE UIRO					
All claims and	returned goods MUST be accor Received	npanied by this bill	·	TAX		-
	Ву			TOTAL		

All past due invoices are subject to a rebilling fee, late fees and any collection fees incurred to obtain payment: 30 days is considered past due.

Thank You

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 8-16-22 Service Account No.: Charlotte Carlson Home Phone: 2224 Abigail Pr. Work Phone: Date of Request: Customer Name: Service Address: City: State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Sprinkler Leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final

Amount of Bill: \$3 \times 8.78  Average Bill: \$28  Three Month Average Usage: \$29  Adjustment Approved: \$\forall \times 1.00 \	MANAMOREUSE EN			
. Adjustment Approved: Yası No Approved By:	/ much Amount of Bill:	*308.78	Usage:	302
the state of the s	Average Bill:	*28	Three Month Average Usage:	29
	. Adjustment Approved:	Yas No	Approved By:	
According to the Contract of t	Amount of Adjustment to Sewer Bills	*141.96	: Adjusted Bill Amount:	166.82
Payment Plan Yes No Payment Period 3 Months 6 Months Amt.	8			Payment "

#### D & D HOMES

6550 Westminister Dr. Benton, AR 72019

August 1, 2022

This is to acknowledge that 4 pieces of broken sprinkler parts were replaced and/or repaired at the address of: 2224 Abigail Dr., Bryant, AR 72019. The broken sprinkler was causing excessive water usage prior to repair. After the repair - the sprinkler was observed to be working appropriately this date.

JN Navid

DATE: ANG "? 2022

# MAKE CHECKS PAYABLE TO:

Salem Water Association 620 Airlane Drive Benton, AR 72015 501-776-2212 RETURN SERVICE REQUESTED

### STATEMENT -

## STATEMENT DATE

08/01/2022

## ACCOUNT NUMBER

03-32036040

#### AMOUNT DUE

191.13

AMOUNT ENCLOSED

CHARLOTTE CARLSON 2224 ABIGAIL BRYANT

AR 72019-7064

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## 

SOFTtelPay (Pay by Phone) 855-483-5729 IDCode: 7201511 SOFTePay (Pay Online) "Salem.viewmybill.net"

Return top portion with payment

WATER USERS, LLC • 620 Airlane Drive • Benton, AR 72015 • Phone (501) 776-2212 wateruses1@gmail.com

-0.66 fuin in Repair 10.35 :40 5.20 Sprimmer Repair 19.95 Current Meter: 79900 110100 Usage REGIONAL WATER Tax...
ACT 903/93
FACILITIES UPGRADE
Avilla Debt 150.66 

Waterusers/ @gmail.com

Automatic draft payments 10th of each month

\* \* GO TO http://pay.softtelpay.com or call 855-483-5729 USE ID CODE 7201511

\*BILLS ARE DUE ON THE 35TH TO AVOID LATE PENALTY\*
BILLS ARE DUE BY 5:00 ON THE 22ND OF EACH MONTH TO AVOID DISCONNECT

CCR REPORTS www.healthy.arkansas.gov/eng/ccr/492.pdf or salemwater.ruralwaterusa.com - Paper copies avaliable in our office

Service From Service To	
06/15/2022	# Days
Name	28
CHARLOTTE CARLSON	Account Number 03-32036040
Service Address	Net Due
2224 ABIGAII,	191.13
Due Date	Gross II ave
08/15/2022 **** Paid By Draft ****	
The state of the s	210.22

## CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST Date of Request: 8-22 Service Account No.: Customer Name: Lanne Foust Home Phone: Service Address: Work Phone: City: State, Zip: Date Leak Detected: 0/25/22 Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): Water leak on both outside fancets Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision. \*785,86 Amount of Bill: \*300 (Summer Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: . Amount of Adjustment to Sewer Bills 242.8 Adjusted Bill Amount: Payment Plan Yes Payment Period 3 Months 6 Months



#### Angela Shepard <ashepard@cityofbryant.com>

# [waterbilling] Water leak

Roxie Kenerson < roxiek@verizon.net> To: Angela Shepard <ashepard@cityofbryant.com>

Wed, Aug 17, 2022 at 11:11 AM

Angela my husband actually did the repair and there was no cost. The hydrants had gotten loose and just had to be tightened. He's 80 and not as observant as he used to be or he could have perhaps caught this problem earlier.



BrendaJ Lee <bjlee@cityofbryant.com>

## [waterbilling] Water leak

1 message

'Roxie Kenerson' via Water Billing <waterbilling@cityofbryant.com>

Wed, Aug 17, 2022 at 9:39 AM

Reply-To: Roxie Kenerson < roxiek@verizon.net>

To: waterbilling@cityofbryant.com

During the billing cycle of 6/26 to 7/28 we had a water leak on both our outside faucets at 6132 Remington Dr. Bryant. The leaks were repaired on 7/25. We obtained an adjustment on our bill from Salem Water and am requesting help from City of Bryant for our sewage bill. Thank you so much for your consideration for this urgent request.

Roxie and Don Foust

Sent from the all new AOL app for iOS

I definitely want to stop the draft for the payment for this next payment. Thank you!!

CITY OF BRYANT WATER AND WASTEW LEAK ADJUSTMENT REQUEST	ATER UTILITIES		
Date of Request: Customer Name: Service Address: City: Date Leak Detected:  8/22/22  Edsel Panner  Bryant  Bryant	Service Account No.:  Home Phone:  Work Phone:  State, Zip:  Date Repaired:	030949.0 800-210-08	,
Description of Cause of Leaki( faucet, toilet, undergroun	d, etc.):		
Requesting Sewer Fee Mater Cust, did pay t installed on 612212 also 5 tated Plumber Cancer	for innigation. I we sut	on meter to on 111/22. Wspr.nkler	home be Cust multipl
Explanation of how leak was repaired: Attach plumbing	invoice or receipts for repai	r parts	
Sworn Statement:			The second secon
l, swear or affirm that the a best of my information, knowledge, and belief.	bove and foregoing repres	entations are true and correc	ct to the
Signature			
<ul> <li>You have the right to appeal the Customer Service Manage</li> <li>If you are dissatisfied with the decision of the WSAC you</li> <li>decision.</li> </ul>	er's decision to the Water and ou have the right to appear	f Sewer Advisory Committee (W before the Bryant City Council	/SAC).
-/ hull Amount of Bill: 1252.74		Usage: 708	
Average Bill: 53	. Three Month Averag	<b>a a</b>	
Adjustment Approved: Yes No Amount of Adjustment to Sewer Bill 496.80		oved 8y:   \$555.90	
14. 80	. Adjusted Bill I	Amount: 3333, 1	9

Payment Period

3 Months

City of Bryant Water and Wastewater Utilities Leak Adjustment Policy

Yes

Payment Plan

Customer Service Manage

Payment Amt.

6 Months



**EDSEL DANNER** 1106 Hunter Lee Dr.

Bryant, AR 72022

## Account **Statement**

#### **ACCOUNT INFORMATION**

ACCOUNT:

SERVICE ADDRESS: SERVICE PERIOD:

**BILLING DATE:** 

030947-000

1106 Hunter Lee Dr. 6/26/2022 to 7/18/2022

8/10/2022

**DUE DATE:** 

9/1/2022

#### **METER READING**

	Previous Reading			Reading	
Serial No	Date	Reading	Date	Reading	Cons
2000151963	6/23/2022	660	7/18/2022	1368	708
2100192333	7/7/2022	0	7/18/2022	27	27

#### SPECIAL MESSAGE

#### **CURRENT CHARGES** W-5/8" Meter 466.39 W-5/8" Mtr Sprinkler 10.09 Sewer 735.02 Senior Citizen -8.00 **FSDWA** 0.40 CAW Watershed 5/8" 1.80 Sales Tax - Water 47.06

**TOTAL CURRENT CHARGES** 

1,252.76

# **USAGE HISTORY** 700 600 500 400 200 100 Prior Usage

**Current Usage** 

#### **BILL SUMMARY**

AMOUNT AFTER DUE DATE	1,378.04
TOTAL AMOUNT DUE	1,252.76
Current Charges	1,252.76
Additional Billing	0.00
Adjustments	0.00
Payments Received	-308.15
Previous Balance	308.15

## **Payment** Coupon

## **ACCOUNT INFORMATION**

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT PLEASE MAKE CHECK PAYABLE TO:

#### **BRYANT WATER DEPT**

ACCOUNT:

030947-000

**SERVICE ADDRESS:** 

1106 Hunter Lee Dr. 6/26/2022 to 7/18/2022

SERVICE PERIOD: **BILLING DATE:** 

8/10/2022

**DUE DATE:** 

9/1/2022

**EDSEL DANNER** 1106 Hunter Lee Dr. Bryant, AR 72022

#### **AMOUNT DUE**

TOTAL AMOUNT DUE BY

9/1/2022

1,252.76

#### AMOUNT ENCLOSED

**REMIT PAYMENT TO:** 

City of Bryant Water/Sewer Dept 210 SW 3rd Street Bryant, AR 72022



030947000001252769

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST 8-22 031008-000 Date of Request: Service Account No.: Lonnie Ryan Home Phone: 3633 Independence Work Phone: Customer Name: 760-668-9960 Home Phone: Service Address: City: State, Zip: Date Leak Detected: Date Repaired: Description of Cause of Leak (faucet, toilet, underground, etc.): RPZ on Sprinkler System leaking Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts Sworn Statement: \_\_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief. Signature You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC). If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision. Amount of Bill: \$404.61 Average Bill: 🗲 Three Month Average Usage: Adjustment Approved: Approved By:

Payment Period

Adjusted Bill Amount:

6 Months

3 Months

Customer Service Managet

. Amount of Adjustment to Sewer Bill?

Payment Plan

Southern Integrity Mindry

# JOB WORK ORDER 845366

			DATE OF ORDER		
JSTOMER ORDER NO.	PHONE	MECHANIC	HELPER	STARTING DATE	
		Toka	X46	7/19/7	7_
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			JOB PHONE		
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DATE COMPLETED //	make classes a full make the second of the full make make the second of	No one home	TOTAL LABO	AX NT \$ 76	ing to

Lonnie Ryan > 760-668-9960 3633 Independence Drive Bryand. AR 72022 Acct # 000

Buford Property Management 031008-000

Emailed chem back for a phone # .

# LANDSCAPING Work Order / Invoice

		301110111	INVOICE	DATE				
Case	y Buford (5	01) 400-4042	2 7/1	5/2022		INVOICE NO.		
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ADDRESS	min rigari		DATE	IN	OUT	IN	OU.	Г
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NATURE			RE OR		Т	OTAL LABOR	350	



#### Lajena Holt < Iholt@cityofbryant.com>

### [waterbilling] Fw: 1001 Boone rd leak.

1 message

Mon, Aug 22, 2022 at 4:16 PM

To: "waterbilling@cityofBryant.com" <waterbilling@cityofbryant.com>

Attached is what I had fixed. My bill is due on 9-1-2022. I didn't know what I need to pay on my bill. Please let me know if I need to send anything else. Thank you. Brandy McGough 479-387-1459
Account # 029280-001

1001 Boone Rd. Bryant 72022

---- Forwarded Message -----

From: Derrick McGough <slickfinishplumbing@yahoo.com>
To: Brandy Mcgough <br/>
brandy.mcgough@yahoo.com>
Sent: Sunday, August 21, 2022 at 11:14:49 PM CDT

Subject: 1001 Boone rd leak.

To whom it may concern;

I found and repaired a water leak about 30 ft from the meter in the yard before it went in to house. I made a new connection and closed the hole up.

Also found a running toilet in side home.

Thanks

Derrick Slick finish plumbing 479-879-5490

Sent from Yahoo Mail for iPhone