

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

### SUMMARY

Date: \_\_\_\_\_

January 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

### DETAILS

Customer Name	Jared Beavers			Customer Address	6930 Hwy 5 N.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$470.37			Usage:	608
Average Bill:	\$64.58			Three Month Average Usage:	71
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$187.41			Adjusted Bill Amount:	\$282.96
Customer Name	Melanie Moore			Customer Address	601 Mendon Way
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$356.34			Usage:	180
Average Bill:	\$57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$144.16			Adjusted Bill Amount:	\$212.18
Customer Name	Trinh Van			Customer Address	702 Bristol
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$509.55			Usage:	262
Average Bill:	\$57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$218.04			Adjusted Bill Amount:	\$291.51
Customer Name	Marvin Barnard			Customer Address	603 S. Reynolds
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$565.60			Usage:	292
Average Bill:	\$85.59			Three Month Average Usage:	36
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$230.65			Adjusted Bill Amount:	\$334.95
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 01/15/26  
Customer Name: Jared Beavers  
Service Address: 6930 HWY 5 N  
City: Alexander  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-6396301  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72002  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

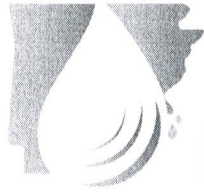
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$470.37</u>	Usage:	<u>608</u>
Average Bill:	<u>\$64.58</u>	Three Month Average Usage:	<u>71</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	<u>\$187.41</u>	Adjusted Bill Amount:	<u>\$282.96</u>
Payment Plan:	Y:                  N:	Months:	Payment Amt:

  
Customer Service Manager

Acct # 102-03963-01



**ARKANSAS  
LEAK DETECTION**

Arkansas Leak Detection  
501-850-6674  
service@arkansasleaks.com  
License #MP6868

## Utility Verification Letter

### Site Information

Name

Jared Beavers

Date 12/22/2025

Address

6930 HIGHWAY 5 N

Bryant

City

AR

State

72022

ZIP Code

Phone

501-336-5924

Email

jaredbeavers@gmail.com

### Statement of Repair

The leak detector arrived onsite and performed leak detection and a section repair/replacement on the water system. There are no further leaks currently.

Tech Notes-12/22/2025

Upon arrival, dug out line leaking underneath yard box. Expose PVC 90°, turned water on and took photo of active leak. Upon saying how large of the leak was, had suspicion there was not additional leak however dug back to expose 90° expansion PEX fitting. 90° was not leaking, however, could see a tunnel leading down to large leak. Made repair on large leak by cutting out 90 installing PVC mail adapter and running PEX to prior repair. Allowed time for PVC glue to set up. Slowly turned water on to allow pipe to pressurize. Checked meter and meter was at complete stop. Job is complete.

**Date: January 15, 2026**

**Bryant Water Utilities**

Attn: Customer Service Manager  
210 S.W. 3rd Street  
Bryant, AR 72022

**RE: Request for Leak Adjustment – Account #[102-03963-01]**

To the Billing Department,

I am writing to formally request a leak adjustment for my water bill for the period ending in December. Our recent bill totaled **\$470.37**, which is significantly higher than our typical monthly usage due to an undetected leak on our property at 6930 Highway 5 North.

The leak has since been identified and professionally repaired. I have attached a statement from the plumber who performed the repair, confirming that the issue was addressed in December and that the system is now functioning correctly.

Because this high bill was the result of a leak that has now been resolved, I am requesting a **50% reduction** (\$235.19) of the excess charges. We have acted quickly to ensure no further water is wasted and would appreciate your assistance in adjusting our balance to a more standard amount.

Thank you for your time and for considering this request. Please let me know if you require any additional information or specific forms to process this adjustment.

Sincerely,

Jared Beavers

6930 Highway 5 North  
Bryant, AR 72022

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 01/2026  
Customer Name: Melanie Moore  
Service Address: 601 Merion Way  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-06953-06  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$356.34	Usage:	180
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	\$144.16	Adjusted Bill Amount:	\$212.18
Payment Plan:	Y:      N:	Months:	Payment Amt:

  
Customer Service Manager

001-06953-06

Page : 1

**Lakes at Hurricane Creek, a Limited Partnership**  
P O Box 13000  
Fayetteville, AR 72703

**Work Order No.** 3408506  
**Date Call:** 01/13/2026 02:27 PM

**Status** Work Completed

**Date Completed:** 01/13/2026 04:57 PM  
**Brief Desc:** Running, turned off at base.

**Job Site:** 0178/0601-MW  
601 Merion Way  
Bryant, AR 72022

**Caller Name:** Melanie Moore

**Caller Phone:** (702) 208-7501x  
**Occupant:** Moore (t0357291)

**Priority:** 3-General  
**Ok to enter?** YES  
**Category:** Plumbing  
**Animal in Apt?** No

**Home** (702) 208-7501x

**SubCategory:** Toilet

**Problem Description:** Running, turned off at base.

**Parts & Labor**

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Atchley	Atchley	.00	.00
			<b>Total</b>	.00

**Authorized by:** \_\_\_\_\_  
**Signed by** \_\_\_\_\_  
**Dated** \_\_\_\_\_  
**Invoice No.** \_\_\_\_\_

**Full Description** Running, turned off at base.

**Technician Notes:** Fill valve was adjusted to high causing water to fill to high and overflow into tube causing constant running. Toned valve down and it fixed issue

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 1/2026  
Customer Name: Trinh Van  
Service Address: 702 Bristol  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-00099-01  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

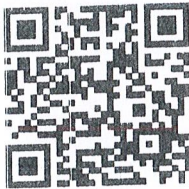
FOR OFFICE USE ONLY:

Amount of Bill:	\$ 509.55	Usage:	262
Average Bill:	\$ 57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	\$ 218.04	Adjusted Bill Amount:	\$ 291.51
Payment Plan:	Y: N:	Months:	Payment Amt:

  
Customer Service Manager



102-00099-01



LEARN MORE AT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

LOVE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

*Repaired toilets  
from leaking.*

-- SALE --

SALES#: S2471QYS 3188017 TRANS#: 636923500 12-13-25

1030995 KORKY FILL VALVE AND FLAP 34.96  
2 @ 17.48

SUBTOTAL: 34.96  
TOTAL TAX: 3.32  
INVOICE 75902 TOTAL: 38.28  
VISA: 38.28

*Trinh Van*

*501-266-3537*

VISA: XXXXXXXXXXXX6662 AMOUNT: 38.28 AUTHCD: 046361  
TAP REFID: 247136902907 12/13/25 16:08:20  
APL : 4341504954414C204F4E452056495341 TVR : 0000000000  
AID : A0000000031010

STORE: 2471 TERMINAL: 36 12/13/25 16:08:28  
# OF ITEMS PURCHASED: 2  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT  
[LOWES.COM/RETURNS](http://LOWES.COM/RETURNS)  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.  
FOR DETAILS VISIT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

\*\*\*\*\*  
\* SHARE YOUR FEEDBACK! \*  
\* ENTER FOR A CHANCE TO BE \*  
\* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! \*  
\* ENTRE EN EL SORTEO MENSUAL \*  
\* PARA SER UNO DE LOS CINCO GANADORES DE \$500! \*  
\* ENTER BY COMPLETING A SHORT SURVEY \*  
\* WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\* YOUR ID #759027 247113 474404 \*  
\* NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
\* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
\* OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*  
STORE: 2471 TERMINAL: 36 12/13/25 16:08:28

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 12/25  
Customer Name: Marvin Bannard  
Service Address: 603 S Reynolds  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-01549.00  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Water leak at meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$ 565.60	Usage:	292
Average Bill:	\$ 85.59	Three Month Average Usage:	36
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	\$ 230.65	Adjusted Bill Amount:	\$ 334.95
Payment Plan:	Y:                  N:	Months:	Payment Amt:

  
Customer Service Manager

1110/26 Bill

102-01549-00

12-22-25

501-650-5350

Darryl Harding

STATEMENT

3314 HUTCHESON RD.  
BENTON, AR 72019

501-249-3085

Date

12-13-25

Number

Martin Bayard  
603 S. Reynolds Rd  
Bryant, Ar. 72022

TERMS:

\$ 60.00

DATE	CHARGES AND CREDITS	BALANCE
	BALANCE FORWARD ►	
	Dig up and repair water line at Meter.	60.00
	Thank you Darryl	
		CK# 3961

Thank You

PAY LAST AMOUNT  
IN THIS COLUMN