

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

### SUMMARY

Date:

January 2024

Total Number of Requests for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

### DETAILS

Customer Name	Jared Beavers			Customer Address	6930 Hwy 5 N.	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired		
Amount of Bill:	\$470.37			Usage:	608	
Average Bill:	\$64.58			Three Month Average Usage:	71	
Adjustment Approved:	Yes		No	Approved By:		
Amount of Adjustment to Sewer Bill:	\$187.41			Adjusted Bill Amount:	\$282.96	
Customer Name	Melanie Moore			Customer Address	601 Menard Way	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired		
Amount of Bill:	\$356.34			Usage:	180	
Average Bill:	\$59.46			Three Month Average Usage:	20	
Adjustment Approved:	Yes		No	Approved By:		
Amount of Adjustment to Sewer Bill:	\$144.16			Adjusted Bill Amount:	\$212.18	
Customer Name	Trinh Van			Customer Address	702 Bristol	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired		
Amount of Bill:	\$509.55			Usage:	262	
Average Bill:	\$57.46			Three Month Average Usage:	20	
Adjustment Approved:	Yes		No	Approved By:		
Amount of Adjustment to Sewer Bill:	\$218.04			Adjusted Bill Amount:	\$291.51	
Customer Name	Marvin Barnard			Customer Address	603 S. Reynolds	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired		
Amount of Bill:	\$565.60			Usage:	292	
Average Bill:	\$85.59			Three Month Average Usage:	36	
Adjustment Approved:	Yes		No	Approved By:		
Amount of Adjustment to Sewer Bill:	\$230.65			Adjusted Bill Amount:	\$334.95	
Customer Name				Customer Address		
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired		
Amount of Bill:				Usage:		
Average Bill:				Three Month Average Usage:		
Adjustment Approved:	Yes		No	Approved By:		
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:		

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 01/15/26  
Customer Name: Janeel Beavers  
Service Address: 6930 Hwy 5 N  
City: Alexander  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-03963-01  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72002  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$470.37</u>	Usage:	<u>608</u>
Average Bill:	<u>\$64.58</u>	Three Month Average Usage:	<u>71</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	<u>\$187.41</u>	Adjusted Bill Amount:	<u>\$282.96</u>
Payment Plan:	Y: _____ N: _____	Months:	Payment Amt:

Chris Shepard

Customer Service Manager

Acct #102-03963-01



**ARKANSAS  
LEAK DETECTION**

Arkansas Leak Detection  
501-850-6674  
service@arkansasleaks.com  
License #MP6868

## Utility Verification Letter

### Site Information

Name

Jared Beavers

Date 12/22/2025

Address

6930 HIGHWAY 5 N

Bryant

City

AR

72022

State

ZIP Code

Phone

501-336-5924

Email

jaredbeavers@gmail.com

### Statement of Repair

The leak detector arrived onsite and performed leak detection and a section repair/replacement on the water system. There are no further leaks currently.

Tech Notes-12/22/2025

Upon arrival, dug out line leaking underneath yard box. Expose PVC 90°, turned water on and took photo of active leak. Upon saying how large of the leak was, had suspicion there was not additional leak however dug back to expose 90° expansion PEX fitting. 90° was not leaking, however, could see a tunnel leading down to large leak. Made repair on large leak by cutting out 90° installing PVC male adapter and running PEX to prior repair. Allowed time for PVC glue to set up. Slowly turned water on to allow pipe to pressurize. Checked meter and meter was at complete stop. Job is complete.

**Date: January 15, 2026**

**Bryant Water Utilities**

Attn: Customer Service Manager  
210 S.W. 3rd Street  
Bryant, AR 72022

**RE: Request for Leak Adjustment – Account #**[102-03963-01]****

To the Billing Department,

I am writing to formally request a leak adjustment for my water bill for the period ending in December. Our recent bill totaled **\$470.37**, which is significantly higher than our typical monthly usage due to an undetected leak on our property at 6930 Highway 5 North.

The leak has since been identified and professionally repaired. I have attached a statement from the plumber who performed the repair, confirming that the issue was addressed in December and that the system is now functioning correctly.

Because this high bill was the result of a leak that has now been resolved, I am requesting a **50% reduction** (\$235.19) of the excess charges. We have acted quickly to ensure no further water is wasted and would appreciate your assistance in adjusting our balance to a more standard amount.

Thank you for your time and for considering this request. Please let me know if you require any additional information or specific forms to process this adjustment.

Sincerely,

Jared Beavers

6930 Highway 5 North  
Bryant, AR 72022

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 01/2026  
Customer Name: Melanie Moore  
Service Address: 601 Meninway  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-06953-06  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$356.34</u>	Usage:	<u>180</u>
Average Bill:	<u>\$59.46</u>	Three Month Average Usage:	<u>20</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	<u>\$144.16</u>	Adjusted Bill Amount:	<u>\$212.18</u>
Payment Plan:	Y: _____ N: _____	Months:	Payment Amt:

Ch. Shum  
Customer Service Manager

**Lakes at Hurricane Creek, a Limited Partnership**  
 P O Box 13000  
 Fayetteville, AR 72703

**Work Order No.** 3408506  
**Date Call:** 01/13/2026 02:27 PM

5 702-208-  
 7501

**Status** Work Completed

**Date Completed:** 01/13/2026 04:57 PM  
**Brief Desc:** Running, turned off at base.

**Job Site:** 0178/0601-MW  
 601 Merion Way  
 Bryant, AR 72022

**Caller Name:** Melanie Moore

**Caller Phone:** (702) 208-7501x  
**Occupant:** Moore (t0357291)

**Priority:** 3-General

**Home** (702) 208-7501x

**Ok to enter?** YES

**Category:** Plumbing

**SubCategory:** Toilet

**Animal in Apt?** No

**Problem Description:** Running, turned off at base.

**Parts & Labor**

Quantity/ Hours	Item Type/ Employee Name		<b>Description</b>	<b>Unit Price</b>	<b>Total</b>
.00	Atchley	Atchley		.00	.00
					<b>Total</b>
					.00

**Authorized by:** \_\_\_\_\_

**Signed by:** \_\_\_\_\_

**Dated:** \_\_\_\_\_

**Invoice No.:** \_\_\_\_\_

**Full Description** Running, turned off at base.

**Technician Notes:** Fill valve was adjusted to high causing water to fill to high and overflow into tube causing constant running. Turned valve down and it fixed issue

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 1/20/26  
Customer Name: Trinh Van  
Service Address: 703 Bristol  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-00099-01  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet leak

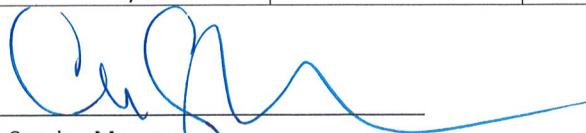
Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>* 509.55</u>	Usage:	<u>262</u>
Average Bill:	<u>* 57.46</u>	Three Month Average Usage:	<u>20</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	<u>* 218.04</u>	Adjusted Bill Amount:	<u>* 291.51</u>
Payment Plan:	Y: _____	Months: _____	Payment Amt: _____



Customer Service Manager

**LOWES**



LEARN MORE AT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

LOWE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

102-00099-01

Repaired toilets  
from leaking.

Trinh Van

501-266-3537

- SALE -  
ESN: S2471QYS 3188017 TRANSH: 636923500 12-13-25

1030995 KORKY FILL VALVE AND FLAP 34.96  
2 @ 17.48

SUBTOTAL:	34.96	
TOTAL TAX:	3.32	
INVOICE 75902 TOTAL:	38.28	
VISA:	38.28	

VISA: XXXXXXXXXXXX6662 AMOUNT: 36.28 AUTHCD: 046361  
TAP REFID:247136902907 12/13/25 16:08:20  
APL : 4341504954410204F4E452056495341 TUR : 0000000000  
AID : A000000031010

STORE: 2471 TERMINAL: 36 12/18/25 16:00:28  
# OF ITEMS PURCHASED: 2  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOVE'S.  
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT  
LOVES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.  
FOR DETAILS VISIT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

SHARE YOUR FEEDBACK!  
ENTER FOR A CHANCE TO BE  
ONE OF FIVE \$500 WINNERS DRAWN MONTHLY!  
ENTRE EN EL SORTEO MENSUAL  
PARA SER UNO DE LOS CINCO GANADORES DE \$500!  
ENTER BY COMPLETING A SHORT SURVEY  
WITHIN ONE WEEK AT: [www.Lowes.com/survey](http://www.Lowes.com/survey)  
YOUR ID #759027 247113 474404  
NO PURCHASE NECESSARY TO ENTER OR WIN.  
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.  
OFFICIAL RULES & WINNERS AT: [www.Lowes.com/survey](http://www.Lowes.com/survey)

STORE: 2471 TERMINAL: 36 12/13/25 16:08:20

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 12/25  
Customer Name: Marvin Bannan  
Service Address: 603 S Reynolds  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-01549-00  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

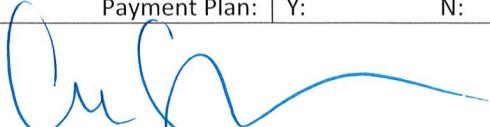
Water leak at meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<u>\$ 565.60</u>	Usage:	<u>292</u>
Average Bill:	<u>\$ 85.59</u>	Three Month Average Usage:	<u>36</u>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Sewer Bill:	<u>\$ 230.65</u>	Adjusted Bill Amount:	<u>\$ 334.95</u>
Payment Plan:	Y: _____	Months: _____	Payment Amt: _____

  
Customer Service Manager

11/10/26e Bill

102-01549-00

12-22-25

501-650 - 5350

Darryl Harding

STATEMENT

3314 HUTCHESON RD.  
BENTON, AR 72019

501-249-3085

Date	12-13-25
Number	

Mervin Bayard  
603 S. Reynolds St.  
Bayard, Ar. 72022

TERMS:

\$ 60 00

DATE	CHARGES AND CREDITS	BALANCE	BALANCE FORWARD ►
	Dug up and replaced		
	Water line at		
	Meter	<u>60 00</u>	
	Thank you		
			CK# 3961

Thank You PAY LAST AMOUNT  
IN THIS COLUMN