

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: _____

March 2025

| | | | |
|--|--|--------------------------------------|--|
| Total Number of Request for Adjustment | | Total Number of Adjustments Approved | |
| Highest Bill Adjusted | | Lowest Bill Adjusted | |
| Total Gallons Adjusted | | Total Cost of Adjustments | |

DETAILS

| | | | |
|-------------------------------------|--|----------------------------|-------------------------|
| Customer Name | Christy Rickman | Customer Address | 2105 Chelsea Dr |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *334.36 | Usage: | 168 |
| Average Bill: | *109.84 | Three Month Average Usage: | 48 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *108.12 | Adjusted Bill Amount: | *226.24 |
| Customer Name | Thomasena McNutt | Customer Address | 3102 Travis Pkwy |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 3-2025 |
| Amount of Bill: | *384.88 | Usage: | 195 |
| Average Bill: | *145.40 | Three Month Average Usage: | 67 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *115.32 | Adjusted Bill Amount: | *269.56 |
| Customer Name | Debbie Harms | Customer Address | 1308 Ashlea Dr |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2024 |
| Amount of Bill: | *391.49 | Usage: | 209 |
| Average Bill: | *93.24 | Three Month Average Usage: | 45 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *147.75 | Adjusted Bill Amount: | *243.74 |
| Customer Name | Countyland Cottage | Customer Address | 1110 Countyland Cottage |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *376.27 | Usage: | 192 |
| Average Bill: | *57.46 | Three Month Average Usage: | *20 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *154.96 | Adjusted Bill Amount: | *221.31 |
| Customer Name | Katlyn Lewis | Customer Address | 2523 Mills Park |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *510.24 | Usage: | 262 |
| Average Bill: | *91.14 | Three Month Average Usage: | 38 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *201.81 | Adjusted Bill Amount: | *308.43 |

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DETAILS

| | | | | | |
|-------------------------------------|------------------------|--|----|----------------------------|-------------------|
| Customer Name | Central Arkansas Truck | | | Customer Address | 25633 I-30 |
| Date Leak Detected by AMI | | | | Date Customer Notified | |
| Date Leak Started | | | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *548.12 | | | Usage: | 262 |
| Average Bill: | *125.28 | | | Three Month Average Usage: | 36 |
| Adjustment Approved: | Yes | | No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *203.62 | | | Adjusted Bill Amount: | *344.50 |
| Customer Name | Stephanie Jones | | | Customer Address | 2607 Birdie |
| Date Leak Detected by AMI | | | | Date Customer Notified | |
| Date Leak Started | | | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *1,541.10 | | | Usage: | 813 |
| Average Bill: | *57.46 | | | Three Month Average Usage: | *20 |
| Adjustment Approved: | Yes | | No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *714.48 | | | Adjusted Bill Amount: | *826.62 |
| Customer Name | Tadashina Bell | | | Customer Address | 2903 Pikewood Dr. |
| Date Leak Detected by AMI | | | | Date Customer Notified | |
| Date Leak Started | | | | Date Leak Repaired | 1-2025 |
| Amount of Bill: | *674.87 | | | Usage: | 350 |
| Average Bill: | *98.63 | | | Three Month Average Usage: | 42 |
| Adjustment Approved: | Yes | | No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *277.50 | | | Adjusted Bill Amount: | *397.37 |
| Customer Name | Jordyn Feagin | | | Customer Address | 4102 Cyclone St. |
| Date Leak Detected by AMI | | | | Date Customer Notified | |
| Date Leak Started | | | | Date Leak Repaired | 2-2025 |
| Amount of Bill: | *431.65 | | | Usage: | 220 |
| Average Bill: | *57.46 | | | Three Month Average Usage: | *20 |
| Adjustment Approved: | Yes | | No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *180.20 | | | Adjusted Bill Amount: | *251.45 |
| Customer Name | Sabrina Godwin | | | Customer Address | 3318 Stivers |
| Date Leak Detected by AMI | | | | Date Customer Notified | |
| Date Leak Started | | | | Date Leak Repaired | 3-2025 |
| Amount of Bill: | *2,094.91 | | | Usage: | 1109 |
| Average Bill: | *64.95 | | | Three Month Average Usage: | 24 |
| Adjustment Approved: | Yes | | No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *977.58 | | | Adjusted Bill Amount: | *1,117.33 |

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DETAILS

| | | | | | | | |
|-------------------------------------|-----------------------|--|----|----------------------------|-----------------------|--|--|
| Customer Name | Pe Oden | | | Customer Address | 203 Ethel Dr. | | |
| Date Leak Detected by AMI | | | | Date Customer Notified | | | |
| Date Leak Started | | | | Date Leak Repaired | 1-2025 | | |
| Amount of Bill: | *1,771.23 | | | Usage: | 936 | | |
| Average Bill: | *57.46 | | | Three Month Average Usage: | *20 | | |
| Adjustment Approved: | Yes | | No | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | *825.31 | | | Adjusted Bill Amount: | *945.92 | | |
| Customer Name | Marshall Peter Assoc. | | | Customer Address | 2213 N. Reynolds #228 | | |
| Date Leak Detected by AMI | | | | Date Customer Notified | | | |
| Date Leak Started | | | | Date Leak Repaired | 7-2024 | | |
| Amount of Bill: | *1,152.18 | | | Usage: | 616 | | |
| Average Bill: | *69.82 | | | Three Month Average Usage: | 25 | | |
| Adjustment Approved: | Yes | | No | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | *522.14 | | | Adjusted Bill Amount: | *630.04 | | |
| Customer Name | Kimberly Thompson | | | Customer Address | 5111 Natalie P. | | |
| Date Leak Detected by AMI | | | | Date Customer Notified | | | |
| Date Leak Started | | | | Date Leak Repaired | 3-2025 | | |
| Amount of Bill: | *386.75 | | | Usage: | 196 | | |
| Average Bill: | *117.34 | | | Three Month Average Usage: | 52 | | |
| Adjustment Approved: | Yes | | No | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | *129.73 | | | Adjusted Bill Amount: | *257.02 | | |
| Customer Name | | | | Customer Address | | | |
| Date Leak Detected by AMI | | | | Date Customer Notified | | | |
| Date Leak Started | | | | Date Leak Repaired | | | |
| Amount of Bill: | | | | Usage: | | | |
| Average Bill: | | | | Three Month Average Usage: | | | |
| Adjustment Approved: | Yes | | No | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | | | | Adjusted Bill Amount: | | | |
| Customer Name | | | | Customer Address | | | |
| Date Leak Detected by AMI | | | | Date Customer Notified | | | |
| Date Leak Started | | | | Date Leak Repaired | | | |
| Amount of Bill: | | | | Usage: | | | |
| Average Bill: | | | | Three Month Average Usage: | | | |
| Adjustment Approved: | Yes | | No | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | | | | Adjusted Bill Amount: | | | |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.17.25
Customer Name: Christy Rickman
Service Address: 2105 Chelsea Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-07715-00
Home Phone: 501-366-7224
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 2-20-25

Description of cause of leak (faucet, toilet, underground, etc.):

Leak about 2ft from meter box. Coupling on water line needed to be replaced

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

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| | | | |
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| Amount of Bill: | \$334.36 | Usage: | 168 |
| Average Bill: | \$109.84 | Three Month Average Usage: | 48 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$108.12 | Adjusted Bill Amount: | \$226.24 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |

Customer Service Manager

I Jerry & Christy Rickman AT 2105 Chelsea DR
BRYANT AR. We had a leak about
2 FT FROM meter Box Dug it up +
found a BAD coupler on water line. Removed
Replaced coupler (\$10.00) Left Hole
open for 2 weeks no leaks, so filled
Hole Back in. Thank You

Jerry Rickman
Christy Rickman

3-17-2025

101-07715-00

501-366-7224

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.18.25
Customer Name: Thomasena McNutt
Service Address: 3102 Travis Pkwy
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01827-01
Home Phone: 501-830-9800
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.17.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

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| Average Bill: | \$145.40 | Three Month Average Usage: | 67 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$115.32 | Adjusted Bill Amount: | \$269.56 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager



Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Thomasena McNutt/ 101-01827-01

1 message

*Thomasena McNutt***'Thomasena McNutt' via Water Billing** <waterbilling@cityofbryant.com>

Tue, Mar 18, 2025 at 3:29 PM

Reply-To: Thomasena McNutt <ghorysmom@yahoo.com>

To: waterbilling@cityofbryant.com

To: The City of Bryant Billing Department**Subject: Request for Reimbursement Due to Water Usage Caused by Toilet Leak**

Dear Billing Department,

I am writing to address a significant increase in my water bill for this billing cycle. My bill for this period is \$384, compared to \$130 for the same period last year. This represents an increase of approximately **195%** in my water usage charges.

I had a trained professional inspect my plumbing system to determine the source of the excessive water usage. During the inspection, it was found that one of my toilets had a constant leak or trickle, causing it to run continuously, even after it was flushed. The result of this persistent leak was that the toilet did not stop running, which placed constant pressure on the water line. As a consequence, the water meter could not properly register and shut off, leading to an overestimation of water usage and a significant increase in the water bill.

The toilet in question was **24 years old**, and such issues are common in older models, where internal components like flappers or flush valves can malfunction, leading to water continuously flowing into the bowl. After identifying the issue, I took the necessary steps to replace the old toilets with new, more efficient models to resolve the problem and prevent any future leaks or excessive water consumption.

Given that this issue was due to a long-standing fault with the plumbing system and was undetected until now, I kindly request that the City of Bryant review my case and reimburse me for the excess charges incurred due to this uncontrollable leak. The issue has since been resolved, and I have replaced the toilets to ensure no further impact on my water usage.

Thank you for your attention to this matter. I look forward to your prompt resolution of this issue.

Thanks

**Delivery****Order Details**Order Number: WG82936427

Order Date: March 1, 2025

All items

1 item

Glacier Bay 12 inch Rough In Two-Piece 1.1 GPF/1.6 GPF Dual Flush Elongated Toilet in White Seat Included

Store SKU #215583

Internet #100676582

2 x \$99.00

\$198.00Estimated delivery on **Mar. 1****Your Total**

| | |
|--------------|-----------------|
| Subtotal | \$198.00 |
| Delivery | \$35.00 |
| Sales Tax | \$23.01 |
| Total | \$256.01 |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Debbie Harms
Service Address: 1308 Ashlea Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-06085-01
Home Phone: 501-612-9172
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 2024

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

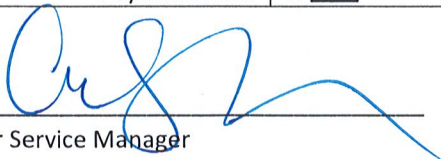
Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

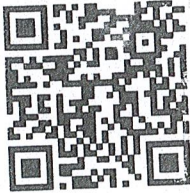
Replaced

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| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$147.75 | Adjusted Bill Amount: | \$243.74 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager



LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

-- SALE --

SALES#: FSTLAN01 4883416 TRANS#: 493129417 08-08-24

| | |
|-----------------------------------|-------|
| 673437 GE LED 60W A19 LD+ D2D 2. | 19.96 |
| 2 @ 9.98 | |
| 579153 KORKY ULTRA FLAPPER | 6.98 |
| 795250 FLDHST PERFORMAX 3-IN FLA | 20.98 |
| 4663593 DELTA SUREDOCK 6SPRY MAGN | 49.98 |
| 938594 AMERICAN RED CROSS DONATI | 0.43 |
| 43 @ 0.01 | |

| | |
|----------------------|--------|
| SUBTOTAL: | 98.33 |
| TOTAL TAX: | 9.67 |
| INVOICE 94726 TOTAL: | 108.00 |
| N/C: | 108.00 |

MC: XXXXXXXXXXXX9845 AMOUNT: 108.00 AUTHCD: 05892T
CHIP REFID: 247142725525 08/08/24 15:35:29
APL: 4348415345204D415354455243415244 TV: 00300060000
TSI: E800 AID: A0000000041010

STORE: 241 TERMINAL: 42 08/08/24 15:35:36
OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



Debiel

501-612-9172



Acct#

102-06085-01

Give us feedback @ survey.walmart.com
Thank you! ID #:7TMSHM13ZB7X



WM Supercenter
501-847-2857 Mgr. CHRISTOPHER
400 BRYANT AVE
BRYANT AR 72022

ST# 03230 OP# 009031 TE# 31 TR# 03299

ITEMS SOLD 2

TC# 6122 0610 0114 3317 2180



RDJ FLAPPER 049057103500 13.18 X
GV 2 GAL 078742351870 F 4.12

SUBTOTAL 17.30
TAX1 9.8750 %
TAX2 3.5000 %
TOTAL 20.6750
MCARD TEND 20.6750
CHANGE DUE 0.00

CHASE MASTERCARD- 9845 I 5 APPROVAL
18.74 TOTAL PURCHASE

REF # 423300332206

AID A0000000041010

TERMINAL # 27076789

*No Signature Required

08/20/24 10:29:17



Get free delivery
from this store
with Walmart+

Scan for 30-day free trial.

Low prices you can trust. Every Day.
08/20/24 10:29:25



FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750



Pick Ticket

| ORDER DATE | ORDER NUMBER |
|---|--------------|
| 05/24/2024 | S5404767.001 |
| FALK SUPPLY COMPANY - BENTON 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750 | |
| PAGE NO. 1 of 1 | |


**** C.O.D. ** C.O.D. ** C.O.D ***

SOLD TO:

SHIP TO:

CASH SALES - BENTON CASHB
2400 MILITARY ROAD
BENTON, AR 72015-2743

CASH SALES - BENTON CASHB
2400 MILITARY ROAD
BENTON, AR 72015-2743

| CUSTOMER NUMBER | | CUSTOMER PO NUMBER | | JOB NAME / RELEASE NUMBER | | SALESPERSON | | |
|-----------------|----------|--------------------|--|---------------------------|--|--------------------|---|-----------|
| 612 | | | | | | FALK HOUSE ACCOUNT | | |
| WRITER | | SHIP VIA | | WAREHOUSE | | SHIP DATE | CUSTOMER CODE | |
| TAYLOR ROGERS | | LRPK PICK-UP | | Ship: 2 Price: 2 | | 05/24/2024 |  | |
| ORDER QTY | SHIP QTY | | DESCRIPTION | | | | UNIT PRICE | EXT PRICE |
| 1EA | 1EA | | MAU2-10-8 15/16"X1/2"MIP ADPT CFF-BCM5 BCM5 Pn: 6857 Loc: 01-04-01 | | | | 5.410/EA | 5.41 |
| 1EA | 1EA | | BRA 48-6-8 3/8"ODX1/2" MALE ADAPTER CFF-003X004-48F 48FLXP1PP Pn: 151 Loc: 01-04-01 | | | | 3.020/EA | 3.02 |

FILLED BY _____ DATE ____/____/____

| | |
|-------------|------|
| Subtotal | 8.43 |
| S&H Charges | 0.00 |
| Tax | 0.79 |
| Payments | 0.00 |
| Amount Due | 9.22 |

Phone 501.297.0723

LICENSED - INSURED - EXPERIENCED

Master Plumber License MP 6680

REC'D BY



Customer Receipt

8/26/2024, 2:27 PM CDT

Store # 8919

Sales Person EXD1938

Store Phone # (501) 565-7168

Location 11 MABELVALE PLAZA LANE, LITTLE ROCK, AR 72209

Customer Information

Robert Harms

(501) 773-9833

RJH7221O@GMAIL.COM

1308 Ashleaplace dr

bryant, AR 72022



Order # H8919-221507

Receipt # 8919 00097 32389

PO / Job Name na

Will Call



Pickup Date

Wednesday, August 28

3:30 PM CDT

| Item Description | Model # | SKU # | Unit Price | Qty | Subtotal |
|--|---------|--------|----------------|-----|----------|
| 01 Glacier Bay 12 inch Rough In Two-Piece 1.1 GPF/1.6 GPF Dual Flush Elongated Toilet in White Seat Included | N/A | 215583 | \$99.00 / each | 1 | \$99.00 |

90 DAY RETURN POLICY. The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in the stores for details.

Payment Method



Master Card 9845

Charged \$107.54

| | |
|-------------|----------|
| Subtotal | \$99.00 |
| Discounts | -\$0.00 |
| Sales Tax | \$8.54 |
| Order Total | \$107.54 |
| Balance Due | \$0.00 |

RECEIPT

No. 269221

DATE 2/21/45

FROM Robert Harms

\$ 200.00

two Hundred DOLLARS

☐ FOR RENT

☒ FOR service call

| | | |
|-------|--|--|
| ACCT. | | <input type="radio"/> CASH |
| PAID | | <input checked="" type="radio"/> CHECK |
| DUE | | <input type="radio"/> MONEY ORDER |
| | | <input type="radio"/> CREDIT CARD |

FROM _____ TO _____
BY _____

A-1152
T-4161

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Courtyard Cottage
Service Address: 1110 Courtyard Cottages Cr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07820-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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| Average Bill: | \$57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$154.96 | Adjusted Bill Amount: | \$221.31 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

Acct# 001-67820-02

MAINTENANCE REQUEST

NAME: Vacant
APARTMENT NUMBER: 1110
DATE: 11/16/2025

REQUEST: Hall bath commode running.

WORK
PERFORMED: Dan changed commode guts.
Turn water back on to commode

DATE COMPLETED: 2/20/2025

COMPLETED: _____

PENDING: _____

ITEMS
PENDING: 0

* note commode is turned off

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Katlyn Lewis
Service Address: 2523 Mills Park Rd
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05684-07
Home Phone: 501-563-5782
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Line leaking in yard

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

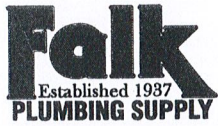
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Customer Service Manager



FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

Acct#
001-05684-07



Pick Ticket

| | |
|---|--------------|
| ORDER DATE | ORDER NUMBER |
| 02/24/2025 | S5547813.001 |
| FALK SUPPLY COMPANY - BENTON 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750 | |
| PAGE NO. 1 of 1 | |


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SOLD TO:

SHIP TO:

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

| CUSTOMER NUMBER | | CUSTOMER PO NUMBER | | JOB NAME / RELEASE NUMBER | | SALESPERSON | |
|--|----------|---|--|---------------------------|--|--------------------|---|
| 49910 | | CASH | | CASH | | FALK HOUSE ACCOUNT | |
| WRITER | | SHIP VIA | | WAREHOUSE | | SHIP DATE | CUSTOMER CODE |
| CORY BORDEN | | BENTON PICK-UP | | Ship: 2 Price: 2 | | 02/24/2025 |  |
| ORDER QTY | SHIP QTY | DESCRIPTION | | | | UNIT PRICE | EXT PRICE |
| 1EA | 1EA | MER-XNL111-16 COUP, 1", STD THD BRASS, LF, IMPORT Pn: 2426423 Loc: 60-14-00 | | | | 10.100/EA | 10.10 |
| 1RL | 1RL | SHA 25406 TAPE, DIRECT BURY, SILICONE WRAP, 10X2X0.02" Pn: 2467517 Loc: 66-02-06 | | | | 11.530/RL | 11.53 |
| 1EA | 1EA | SHA U140LF MALE ADPT, 1", SHARKBITE Pn: 2466149 Loc: 66-04-04 | | | | 17.220/EA | 17.22 |
| <div>Katlyn Lewis 501-563-5782 2523 Mills Park Rd. Bryant, AR 72022 part replaced to fix pipe and le outside in the yard.</div> | | | | | | | |

Katlyn Lewis
501-563-5782
2523 Mills Park Rd.
Bryant, AR 72022

part replaced to fix pipe and leak
outside in the yard.

FILLED BY _____ DATE ____/____/____

| | |
|-------------|-------|
| Subtotal | 38.85 |
| S&H Charges | 0.00 |
| Tax | 3.64 |
| Payments | 0.00 |
| Amount Due | 42.49 |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Central Arkansas Truck
Service Address: 25633 I-30
City: Bryant
Date Leak Detected: _____

Service Account No: 101-10222-00
Home Phone: 501-517-4899
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|-------------------|
| Amount of Bill: | \$548.12 | Usage: | 262 |
| Average Bill: | \$125.28 | Three Month Average Usage: | 262 36 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$203.62 | Adjusted Bill Amount: | \$344.50 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

101-10222-00

501-517-4899

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice # 17976

Invoice 02/05/2025
Date: Wednesday
Bill-To: 102941

Location: 102941

Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

| Service Description | Quantity | Price |
|--|----------|-----------------|
| Labor and material to repair toilet and sink that water continuously was running, new fill valve, stems and washers--shop restroom | 1.00 | \$293.00 |
| SUBTOTAL | | \$293.00 |
| TAX | | \$0.00 |
| AMT PAID | | \$0.00 |
| TOTAL | | \$293.00 |
| AMOUNT DUE | | \$293.00 |

Bill-To: Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

102941

PO Number:

02/05/2025

Invoice #: 17976

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Stephanie Jones
Service Address: 2607 Birdie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 001-04564-11
Home Phone: 501-430-9769
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$1,541.10 | Usage: | 813 |
| Average Bill: | \$57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$714.48 | Adjusted Bill Amount: | \$826.62 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

Fairways at Hurricane Creek, ALP

P O Box 13000
Fayetteville, AR 72703

Work Order No.

2954646

Date Call:

02/26/2025 11:47 AM

Status

Work Completed

Date Completed:

02/26/2025 12:18 PM

Brief Desc:

My water bill is 1252 dollars I

Job Site:

0148/2607

2607 Birdie Lane

Bryant, AR 72022

Caller Name:

Stephanie Jones

Caller Phone:

(501) 430-9769x

Occupant:

Jones (t0329056)

Home

(501) 430-9769x

Priority:

3-General

Ok to enter?

YES

Category:

Plumbing

SubCategory:

Other

Animal in Apt?

No

Problem Description:

My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's going on.

Parts & Labor

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|--------------------|-----------------------------|-------------|--------------|-------|
| .02 | Dean | Dean | .00 | .00 |
| | | | Total | .00 |

Authorized by:**Signed by****Dated****Invoice No.****Full Description**

My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's going on.

Technician Notes:

replaced flapper

001-04564-11

501-430-9769

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Tadashina Bell
Service Address: 2903 Pikewood Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01790-07
Home Phone: 501-647-2240
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 01.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$674.87 | Usage: | 350 |
| Average Bill: | \$98.63 | Three Month Average Usage: | 42 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$277.50 | Adjusted Bill Amount: | \$397.37 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

C Simmons'
General Contractor
"Satisfying All
Your Needs"
With over
Twenty Years
of
Experience

17 Westward Street
Little Rock, AR
72209

Phone: 501-392-7572
Msg #: 501-570-7808

To: **Tadashina Bell**

Address: **2903 Pikewood
Bryant Ar. 72202**

Phone: **(501) 647-2240**

Quotation #:
Date: **1/4/25**
Customer ID:

| Description of Work to be Done: | Estimated Date of Completion | Total Cost: |
|---|---------------------------------------|---------------|
| <i>Toilet Leaking in first Bathroom. Removal of interior parts, and re- placement of all interior parts</i> | <i>Parts: 137.56 Labor: 40.00</i> | |
| TOTAL → | | 202.44 |

| Recommendations: (Optional Upgrades at additional costs) | Estimated Cost |
|--|----------------|
| <i>(No other apparent damage)</i> | |
| | |
| | |
| | |
| WORK TO BE DONE TOTAL | |
| RECOMMENDATIONS TOTAL | |
| TOTAL | |

Estimate of material for work to be done

\$ 137.56 -

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Jordyn Feagin
Service Address: 4102 Cyclone St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-03053-05
Home Phone: 501-681-1184
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$431.65 | Usage: | 220 |
| Average Bill: | \$57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$180.20 | Adjusted Bill Amount: | \$251.45 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville, AR 72703

Work Order No. 2946843
Date Call: 02/17/2025 09:28 AM

Page : 1

101-03053-05

Status Work Completed

Date Completed: 02/17/2025 02:25 PM
Brief Desc: It won't quit running after it's

Job Site: 0114/4102
4102 Cyclone Street
Bryant, AR 72022

Caller Name: Jordyn Feagin

Caller Phone: (501) 681-1184x
Occupant: Feagin (t0296098)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (501) 681-1184x

SubCategory: Toilet

Problem Description: It won't quit running after it's flushed for hours

Parts & Labor

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|--------------------|-----------------------------|-------------|--------------|-------|
| .00 | Jacobs | Jacobs | .00 | .00 |
| | | | Total | .00 |

Authorized by:
Signed by
Dated
Invoice No.

Full Description It won't quit running after it's flushed for hours

Technician Notes: Changed red seal

Received on 3-14-25

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Sabrina Godwin
Service Address: 3318 Stivers Blvd.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-02201-01
Home Phone: 501-658-0029
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Pipe was cracked causing a leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced pvc 90 and pvc coupling

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$2,094.91 | Usage: | 1109 |
| Average Bill: | \$64.95 | Three Month Average Usage: | 24 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$977.58 | Adjusted Bill Amount: | \$1,117.33 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager



101-02201-01

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Fw: Water leak adjustment for 3318 Stivers Blvd

1 message

'Sabrina Godwin' via Water Billing <waterbilling@cityofbryant.com>

Sun, Mar 9, 2025 at 2:17 PM

Reply-To: Sabrina Godwin <sabrinagodwin588@yahoo.com>

To: "waterbilling@cityofBryant.com" <waterbilling@cityofbryant.com>

----- Forwarded Message -----

From: Sabrina Godwin <sabrinagodwin588@yahoo.com>

To: waterbill@cityofbryant.com <waterbill@cityofbryant.com>

Sent: Thursday, March 6, 2025 at 04:28:23 PM CST

Subject: Water leak adjustment for 3318 Stivers Blvd

Here is a receipt of work done by a plumber for a water leak I had. The leak was from January 28th- February 27th 2025. .
Thank you for adjusting my bill! Sabrin Godwin 3318 Stivers Blvd Bryant Ar 72022.



Service Area
North, South, East, West
24/7/365

Sabrina Godwin
3318 Stivers Blvd Bryant
AR, 72022

| | |
|--------------------|----------------|
| DATE | 3/15/24 |
| ORDER NUMBER | 1501240024 |
| CUSTOMER ORDER NO. | |
| START DATE | 3/15/24 |
| JOB NAME | Sabrina Godwin |
| JOB LOCATION | Bryant |
| QUOTED JOB | |
| TIME & MATERIAL | |

| | | | | | | | | |
|--|---|---|---|--|--|---|--|---|
| CHECKMARKS NOTE <input type="checkbox"/> RETURN VISIT NEEDED <input checked="" type="checkbox"/> WORK COMPLETED | UNBLOCK/REPAIR <input checked="" type="checkbox"/> | UNCLOG/CLEAN <input checked="" type="checkbox"/> | REPAIR <input checked="" type="checkbox"/> | REPLACE <input checked="" type="checkbox"/> | INSTALL <input checked="" type="checkbox"/> | ROUGH IN <input checked="" type="checkbox"/> | FINISH WORK/ITEMS <input checked="" type="checkbox"/> | TERMS: COLLECT OR ACCOUNT CUSTOMER PAYMENT METHOD: CASH CARD CHECK |
| DESCRIPTION OF WORK | | | | | | | | |
| For this job I had turned on the water meter and found water pouring up about 3 ft from meter. I had dug where water was coming from and found a pvc 90 cracked so I replaced with new 90 and 2 pvc couplings. | | | | | | | | |
| LABOR | | HRS. | RATE | AMOUNT | | | | |
| Sam | | 1 | 80 | 80.00 | | | | |
| TOTAL LABOR | | | | 80.00 | | | | |
| QTY. | MATERIAL | UNIT | AMOUNT | | | | | |
| 1 | PVC 90 | 3 | 3.00 | | | | | |
| 2 | PVC coupling | 3 | 3.00 | | | | | |
| 3 | fit of 34 pvc | 11.00 | 11.00 | | | | | |
| TOTAL MATERIALS | | | | 20.00 | | | | |
| TAX (MAT ONLY) | | | | 0.00 | | | | |
| TOTAL LABOR | | | | 80.00 | | | | |
| TRIP CHARGE | | | | 0.00 | | | | |
| SUBTOTAL | | | | 100.00 | | | | |
| TOTAL | | | | 100.00 | | | | |

WORK ORDERED BY
I hereby acknowledge the satisfactory completion of the above described work.

SIGNATURE _____ DATE _____

THANK YOU

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: De Oden
Service Address: 203 Ethel Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00774-10
Home Phone: 501-424-7905
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 01.2025

Description of cause of leak (faucet, toilet, underground, etc.):

3/4 PVC service line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$1,771.23 | Usage: | 936 |
| Average Bill: | \$57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$825.31 | Adjusted Bill Amount: | \$945.92 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

INVOICE

Sheffield Plumbing LLC
1306 Katrina Dr
Bryant, AR 72022-3975

natetheplumberjack@gmail.com
+1 (501) 533-9834

203 Ethel Dr.

Bill to
Mathew Burr

101-00774-10

Invoice details
Invoice no.: 1230
Invoice date: 01/16/2025
Due date: 02/15/2025

received by email
3-7-25

| # | Product or service | Description | Qty | Rate | Amount |
|----|------------------------|--|-----|----------|----------|
| 1. | Leak locate and repair | 203 Ethel Dr Bryant, AR 72022 United States Yard leak on the service line | 1 | \$400.00 | \$400.00 |

Ways to pay



Note to customer

Sheffield plumbing located the leak and exposed it. The leak was on the 3/4 pvc service line in the yard. We removed the leak and repaired the service line by transitioning to pex with 3/4pvc to class A pex adapters. The potable water system was tested after repairs to reveal no other issues at this time. We backfilled the area excavated after the repair and testing was completed.

Thank you for your business.

| | |
|-------------|-----------|
| Total | \$400.00 |
| Payment | -\$400.00 |
| Balance due | \$0.00 |

Paid in Full

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Marshall Peters & Associates
Service Address: 2213 N Reynolds Rd Unit# 2-28
City: Bryant
Date Leak Detected: _____

Service Account No: 102-01508-00
Home Phone: _____
Work Phone: 501-210-5218
State, Zip: AR, 72022
Date Repaired: 07.2024

Description of cause of leak (faucet, toilet, underground, etc.):

Pipe leaking due to a rusting nail

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$1,152.18 | Usage: | 616 |
| Average Bill: | \$69.82 | Three Month Average Usage: | 25 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$522.14 | Adjusted Bill Amount: | \$630.04 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

MARSHALL PETERS & ASSOCIATES

Real Estate Sales & Property Management

2723 Foxcroft Rd, Suite 301

Little Rock, AR 72227

Phone 501 414-8340 Fax 501 414-8357

@mpire.biz



July 16, 2024

City of Bryant Water/Sewer Dept
210 Southwest 3rd St.
Bryant, AR 72022

Marshall Peters & Associates manages the property located at 2213 North Reynolds Road. On June 17, 2024 we had a pipe bust inside the wall which went unreported so it ran for some time. Due to this instance, we incurred a large water bill which I enclosed.

We are asking if we could receive a credit on this billing?

Thanks for your consideration.

Richard Maxwell
Property Management Division\
richard @mpire.biz
501-210-5218

Phone 501.297.0723

Master Plumber License MP 6680

REC'D BY

PD 7/12 - CK# 22817

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Kimberly Thompson
Service Address: 5111 Natalie Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07202-12
Home Phone: 903-949-1662
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 03.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

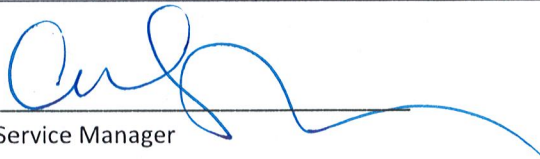
Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|----------------------------|--------------|
| Amount of Bill: | \$386.75 | Usage: | 196 |
| Average Bill: | \$117.34 | Three Month Average Usage: | 52 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | \$129.73 | Adjusted Bill Amount: | \$257.02 |
| Payment Plan: | Y: <input type="checkbox"/> N: <input type="checkbox"/> | Months: | Payment Amt: |


Customer Service Manager

3:45

5G



...



001-07202-12

Hi Kimberly,

5111 Natalie Dr.

We can't really provide the invoice itself but we can provide you with certain details included in the report sent by the tech. I've attached some pictures taken during the repair for proof.

I've also gotten the Tech's notes on the repair for additional context:

"Work order completed. Report of intermittent water leak in bathroom from water company. Upon inspection I discovered the toilet handle was broken which was allowing the flush flapper to get caught on the handle and chain and stay open, allowing water to constantly run. Replaced toilet handle with a universal adjustable toilet handle and aligned to allow for proper operation of flush flapper."

I hope this information helps.

Regards,

Edicer Mojica, Resident Services Coordinator

E communications@evernest.co

W evernest.co



Reply



Mail



Calendar



Apps

9:12



Maintenance Request #204832-1

This request was received on 12/14/2024.

[View details](#)[Request Cancellation](#)Showing 3 of 13 | [Show More](#)

Closed Maintenance Requests

Toilet Is Running Continuously

The hall bathroom needs a **COMPLETED** new toilet as expressed before and they came and supposedly repaired it and it just runs. I received a \$396 water bill and the problem is the toilet

Requested by You on 03/11/25

Maintenance Request #218692-1

This request was completed on
03/20/2025

Showing 1 of 1

Evernest Little SFR PMA (SFR Ops) - Portfolio
(501) 232-0676
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appfolio