CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	March	2175
Date:	Warch	dods

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS

DETAILS			
Customer Name	Christy Rickman	Customer Address	2105 Chelsea Pr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	1334.36	Usage:	168
Average Bill:	109.84	Three Month Average Usage:	48
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	108.12	Adjusted Bill Amount:	= 226.24
Customer Name	Thomasena MiNutt	Customer Address	3102 Travis Pkwy
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3.2025
Amount of Bill:	*384.88	Usage:	195
Average Bill:	-145.40	Three Month Average Usage:	67
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*115.32	Adjusted Bill Amount:	·269.56
Customer Name	Debbie Harms	Customer Address	1308 Ashlea Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2024
Amount of Bill:	*391.49	Usage:	209
Average Bill:	*93.24	Three Month Average Usage:	45
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	* 147.75	Adjusted Bill Amount:	·243.14
Customer Name	Countryand Collage	Customer Address	1110 Countyard Cally
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	376.27	Usage:	192
Average Bill:	57.4Le	Three Month Average Usage:	120
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	154.96	Adjusted Bill Amount:	*221.31
Customer Name	Katlyn Lewis	Customer Address	2523 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.2025
Amount of Bill:	*510.24	Usage:	262
Average Bill:	(91.14)	Three Month Average Usage:	38
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	201.81	Adjusted Bill Amount:	* 308.43

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY	n 1	9 9 7 5
SUMMARY Date:	March	200

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS

C 2. 17 11 CC			
Customer Name	: Central Anhansas Truck	Customer Address	25633 I.30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.2025
Amount of Bill:	*548.12	Usage:	262
Average Bill:	* 125.28	Three Month Average Usage:	36
Adjustment Approved:		Approved By:	,
Amount of Adjustment to Sewer Bill:	1203.62	Adjusted Bill Amount:	*344.50
Customer Name	Stephanie Johns	Customer Address	2607 Birdie
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.2025
Amount of Bill:	*1,541.10	Usage:	813
Average Bill:	×57.46	Three Month Average Usage:	120
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	114.48	Adjusted Bill Amount:	1826.62
Customer Name	Tadashina Bell	Customer Address	2903 Pikewood Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2025
Amount of Bill:	6674.87	Usage:	350
Average Bill:	198.63	Three Month Average Usage:	42
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	*277.50	Adjusted Bill Amount:	399.37
Customer Name	Jordyn Feagin	Customer Address	4102 Cyclone St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	431.45	Usage:	220
` Average Bill:	59.46	Three Month Average Usage:	420
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	180.20	Adjusted Bill Amount:	* 251.45
Customer Name	Sabrina Godwin	Customer Address	3318 Stivers
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-2025
Amount of Bill:	2,094.91	Usage:	1109
Average Bill:	564.95	Three Month Average Usage:	24
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	9977,58	Adjusted Bill Amount:	1,119.33

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY Date:	1	1	7.95
Date:	1V	arch	2025

Amount of Adjustment to Sewer Bill:

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS De oden **Customer Name** 203 Ethel Dr. **Customer Address** Date Leak Detected by AMI **Date Customer Notified** 1-2025 **Date Leak Started** Date Leak Repaired 41,771.23 Amount of Bill: 57.4Le Average Bill: 120 Three Month Average Usage: Adjustment Approved: Approved By: 825.31 945.92 Amount of Adjustment to Sewer Bill: Adjusted Bill Amount: Marshall Peter Hesoci **Customer Name** 2213 N. Reynolds #228 **Customer Address** Date Leak Detected by AMI **Date Customer Notified** Date Leak Started Date Leak Repaired 7.2024 Amount of Bill: 1,152.18 Usage: Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: 522.14 Amount of Adjustment to Sewer Bill: 630.04 Adjusted Bill Amount: Kimberly Thompson 5111 Matalie P. **Customer Name Customer Address** Date Leak Detected by AMI **Date Customer Notified** Date Leak Started 3-2025 Date Leak Repaired 386.75 Amount of Bill: 196 Usage: 117.34 Average Bill: Three Month Average Usage: Adjustment Approved: Approved By: 129.73 Amount of Adjustment to Sewer Bill: 257.07 Adjusted Bill Amount: **Customer Name Customer Address** Date Leak Detected by AMI **Date Customer Notified** Date Leak Started Date Leak Repaired Amount of Bill: Three Month Average Usage: Average Bill: Adjustment Approved: Approved By: Amount of Adjustment to Sewer Bill: Adjusted Bill Amount: **Customer Name Customer Address** Date Leak Detected by AMI **Date Customer Notified** Date Leak Started Date Leak Repaired Amount of Bill: Usage: Average Bill: Three Month Average Usage: Adjustment Approved: Approved By:

Adjusted Bill Amount:

	# 400.04		40
Amount of Bill:	\$334.36	Usage:	168
FOR OFFICE USE ONLY:			
(WSAC).		Nanager's decision to the Water	and Sewer Advisory Committee fore the Bryant City Council for
Replaced			
Explanation of how leak was repair	ed: Attach Plumbing in	voice or receipts for repair Pa	arts
Leak about 21t from meter b	ox. Coupling on wa	ater line needed to be re	piaced
Leak about 2ft from meter b			mlaced
Description of cause of leak (fauce	t. toilet. underground.	etc.):	
Date Leak Detected:		Date Repaired: 💹 💐 - 🖔	1025
City: Bryant	100.4004 (MI) 400 (MI) 400 (MI) 400 (MI)	State, Zip: AR, 72022	
Service Address: 2105 Chelsea Dr		Work Phone:	
Customer Name: Christy Rickman		Home Phone: 501-366-72	
Date of Request: 03.17.25		Service Account No: 101	-07715-00

Amount of Bill:	\$334.36	Usage:	168
Average Bill:	\$109.84	Three Month Average Usage:	48
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$108.12	Adjusted Bill Amount:	\$226.24
Payment Plan:	Y: N:	Months:	Payment Amt:

JESSY RICKMAN AT 2105 Chelsea DA BRYANT AR, TWE HAD A LEAK ABOUT 2 FT FROM METER BOX DUG IT UP + FOUND A BAD COUPIER ON WATER LINE. REMOVED REPLACED CONFIER (\$10.00) LEFT HOLE OPEN FOR I WEEKS NO LEAKS, SO FILLED HOLE BACK I'N. THANK YOU JERRY RICKUAN

3-17-2025

101-07715-00

501-366-7224

Date of Request: 03.18.25	Service Account No: <u>101-01827-01</u>
Customer Name: Thomasena McNutt	Home Phone: 501-830-9800
Service Address: 3102 Travis Pkwy	Work Phone:
City: Bryant	State, Zip: AR, 72022
Date Leak Detected:	Date Repaired: 03.17.25
Description of cause of leak (faucet, toilet, underg	round, etc.):
Toilet Leaking	
Explanation of how leak was repaired: Attach Plum	nbing invoice or receipts for repair Parts
Replaced	
V 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
 You have the right to appear the Customer S (WSAC). 	Service Manager's decision to the Water and Sewer Advisory Committee

• If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$384.88	Usage:	195
Average Bill:	\$145.40	Three Month Average Usage:	67
Adjustment Approved:		Approved By:	. * . , . *
Amount of Adjustment to Water & Sewer Bill:	\$115.32	Adjusted Bill Amount:	\$269.56
Payment Plan:	Y: N:	Months:	Payment Amt:



Lajena Holt < Iholt@cityofbryant.com>

[waterbilling] Thomasena McNutt/ 101-01827-01

1 message

Thomasena MC Nutt

'Thomasena McNutt' via Water Billing <waterbilling@cityofbryant.com>
Reply-To: Thomasena McNutt <ghorysmom@yahoo.com>
To: waterbilling@cityofbryant.com

Tue, Mar 18, 2025 at 3:29 PM

To: The City of Bryant Billing Department Subject: Request for Reimbursement Due to Water Usage Caused by Toilet Leak

Dear Billing Department,

I am writing to address a significant increase in my water bill for this billing cycle. My bill for this period is \$384, compared to \$130 for the same period last year. This represents an increase of approximately 195% in my water usage charges.

I had a trained professional inspect my plumbing system to determine the source of the excessive water usage. During the inspection, it was found that one of my toilets had a constant leak or trickle, causing it to run continuously, even after it was flushed. The result of this persistent leak was that the toilet did not stop running, which placed constant pressure on the water line. As a consequence, the water meter could not properly register and shut off, leading to an overestimation of water usage and a significant increase in the water bill.

The toilet in question was **24 years old**, and such issues are common in older models, where internal components like flappers or flush valves can malfunction, leading to water continuously flowing into the bowl. After identifying the issue, I took the necessary steps to replace the old toilets with new, more efficient models to resolve the problem and prevent any future leaks or excessive water consumption.

Given that this issue was due to a long-standing fault with the plumbing system and was undetected until now, I kindly request that the City of Bryant review my case and reimburse me for the excess charges incurred due to this uncontrollable leak. The issue has since been resolved, and I have replaced the toilets to ensure no further impact on my water usage.

Thank you for your attention to this matter. I look forward to your prompt resolution of this issue.

Thanks



Order Details

Order Number: WG82936427

Order Date: March 1, 2025

All items

1 item

Glacier Bay 12 inch Rough In Two-Piece 1.1 GPF/1.6 GPF Dual Flush Elongated Toilet in White Seat Included

Store SKU #215583 Internet #100676582

2 x \$99.00

\$198.00

Estimated delivery on Mar. 1

Your Total

Total	\$256.01
Sales Tax	\$23.01
Delivery	\$35.00
Subtotal	\$198.00

Date of Request: 03.2025	Service Account No: 102-06085-01
Customer Name: Debbie Harms	Home Phone: 501-612-9172
Service Address: 1308 Ashlea Dr	Work Phone:
City: Bryant	State, Zip: AR, 72022
Date Leak Detected:	Date Repaired: 2024
Description of cause of leak (faucet, toilet, undergrou	ınd, etc.):
Toilet Leaking	
Explanation of how leak was repaired: Attach Plumbir	ng invoice or receipts for repair Parts
Replaced	
 You have the right to appeal the Customer Serv (WSAC). 	rice Manager's decision to the Water and Sewer Advisory Committee
	VSAC you have the right to appear before the Bryant City Council for

FOR OFFICE USE ONLY:

Amount of Bill:	\$391.49	Usage:	209
Average Bill:	\$93.24	Three Month Average Usage:	45
Adjustment Approved:	-	Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$147.75	Adjusted Bill Amount:	\$243.74
Payment Plan:	Y: N:	Months:	Payment Amt:





LEARN NORE AT LOWES, COM/27/LOWESREWARDS

LOWE'S HOME CENTERS, LLC 2330 NORTH REYMOLDS ROAD BRYANT, AR 72022 (501) 213-2000 -- SPALES -- SPALE -- SALES : 493129417 08-08-24

SUBTOTAL: 98.35 TOTAL TAX: 9.6.1 INVOICE 94726 TUTAL: 108.00

M/C; 108.00

NC: XXXXXXXXXXXXXB45 ANOUNT: 108.00 AUTHCD: 05892T CHIP REFID:247142726525 08/08/24 15:35:29 APL : 43484153452640415354455243415244 TV: 000000000

STORE: 2471 TERRINAL: 42 06/06/25 5.2.36 # OF ITENS PURCHASED:

TSI : E800 AID : #000000041010

EXCLUDES FEES, SERVICES AND SPLINA ORDER ITEMS

2555

501.612.9113

4+70X

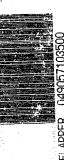
10-58090-601

Give us feedback @ survey.walmart.com Thank you! ID #:7TMS#M13ZB7X

Walmart

WM Supercenter 501-847-2857 Mgr. CHRISTOPHER 400 BRYANT AVE BRYANT AR 72022 ST# 03230 OP# 009031 TE# 31 TR# 03299

ITEMS SOLD 2 TC# 6122 0610 0114 3317 2180



049057103500 078742351870 F ADJ FLAPPER GV 2 GAL

13.18 %

SUBTOTAL 9.8750 % 3.5000 % TOTAL MCARD TEND CHANGE DUE TAX1 TAX2

17.000,98

Figure of

CHASE MASTERCARD- 9845 I 5 APPR 18.74 TOTAL PURCHASE
REF # 423300332206
AID A000000041010
IERMINAL # 27076789
*No Signature Required
08/20/24 10:29:17

Scan for 30-day fres trial.

Low prices 'ou Can Trust. Every Day. 02 20/24 10:29:25



FALK SUPPLY COMPANY - BENTON 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750

Pick Ticket

ORDER DATE	ORDE	R NUMBER
05/24/2024	S540	4767.001
	Det l'ann	PAGE NO.
FALK SUPPLY COMPANY - 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750	BENTON	1 of 1

** C.O.D. ** C.O.D. ** C.O.D *

SHIP TO:

SOLD TO:

CASH SALES - BENTON CASHB 2400 MILITARY ROAD BENTON, AR 72015-2743 CASH SALES - BENTON CASHB 2400 MILITARY ROAD BENTON, AR 72015-2743

CUSTOMER NUM	/BER	cus	этом	ER PO NUMBER	JOB NAME / RELEASE NU	JMBER	SA	ALESPI	ERSON
612							FALK H	OUSE	ACCOUNT
WF	RITER			SHIP VIA	WAREHOUSE	SHII	DATE	cus	TOMER CODE
TAYLOR	ROGE	RS		LRPK PICK-UP	Ship: 2 Price: 2	05/2	4/2024		
ORDER QTY	SHIP	QTY			DESCRIPTION		UNIT PR	ICE	EXT PRICE
1EA		1EA 1EA		MAU2-10-8 15/16"X CFF-BCM5 BCM5 Pn: 6857 Loc: 01-04-01 BRA 48-6-8 3/8"OD CFF-003X004-48F	X1/2" MALE ADAPTER			0/EA	5.41 3.02
				Pn: 151 Loc: 01-04-01					
FILLED BY	·		D/	ATE//	_	Subtota S&H C			8.43 0.00
					*	Tax			0.79
						Payme			0.00 9.22

Hall's Affordable Plumbing Phone 501.297.0723

Master Flumber License MP 6680		
Customer's Order No. 72043 Name Harms Response.	20′,	24
Address 1308 A3hlegh place on		
- Deuton AIL JZOZZ		
Phone #		
. DESCRIPTION	AMO.	10.852
Regain Clary by Replacin		
Regar Many by Replacing		
7. 0.		
Fishell Men Commode		
Regin legles on both Commoder		
Toblet was leaking water De		
to bad Seal		
LABOR TOTAL		
PARTS TOTAL		
One Che ciamon SUBTOTAL		
SALES TAX		
TOTAL	THE	0

Location 11 MABELVALE PLAZA LANE, LITTLE ROCK, AR 72209

Customer Information

Robert Harms

(501) 773-9833

RJH7221O@GMAIL.COM

1308 Ashleaplace dr bryant, AR 72022



Order # H8919-221507

Receipt # 8919 00097 32389

PO / Job Name na

Pickup Date
Wednesday, August 28
3:30 PM CDT

Iten	n Description	Model	# " " " " " " " " " " " " " " " " " " "	SKU#	Unit Price	C	ity Subtotal
01	Glacier Bay 12 inch Rough In T	N	/A	215583	\$99.00 / each		1 \$99.00

Store # 8919

90 DAY RETURN POLICY. The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in the stores for details.

Payment Method	Subtotal	\$99.00
	Discounts	-\$0.00
Master Card 9845 Charged \$107.54	Sales Tax	\$8.54
	Order Total	\$107.54
	Balance Due	\$0.00

FROM Robert Harms FROM Robert Harms SERVICE COLL ACCT. PAIR CHECK FROM TO	RECIEIPT	No. 269221
TWO HUNDLED DOLLARS OFOR RENT OFOR OFOR		\$ 200.00
ACCT. CASH CASH CHECK FROMTO	two Hundled	DOLLARS
CHECK FROMTO	SFOR SEPVICE CUI	
PAID	PAID © CHECK FROM	A-1152

.

Date of Request: 03.2025					
stomer Name: Courtyard Cottage Home Phone:					
Service Address: 1110 Courtyard Cot	rice Address: 1110 Courtyard Cottages Cr Work Phone: Bryant State, Zip: AR, 72022				
Date Leak Detected:		Date Repaired: 02.2025			
Description of cause of leak (fauce	et, toilet, underground,	etc.):			
Toilet Leaking					
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts for repair Pa	arts		
Replaced					
(WSAC).		Nanager's decision to the Water you have the right to appear be	and Sewer Advisory Committee		
FOR OFFICE USE ONLY:					
Amount of Bill:	\$376.27	Usage:	192		
Average Bill:	\$57.46	Three Month Average Usage:	20		
Adjustment Approved:		Approved By:			
Amount of Adjustment to Water & Sewer Bill:	\$154.96	Adjusted Bill Amount:	\$221.31		
Payment Plan:	Y: . N: .	Months:	Payment Amt:		

Acct + 001-67820-02

Maintenance request

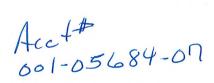
Name: Vacant
APARTMENT NUMBER: /// O Date: //16/2025
Date:
REQUEST: Hall bath Commode running.
WORK Preformed: Dan changed commode guts. Turn waster back on to Commode
Date completed: 2/20/2025
COMPLETED:
pending
TTEMS PENDING:

* note commode is turned off

	¢510 24		262
FOR OFFICE USE ONLY:			
(WSAC).			to the Water and Sewer Advisory Committe t to appear before the Bryant City Council fo
Replaced			
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts	for repair Parts
Line leaking in yard			
		C.C.).	
Description of cause of leak (fauce	at toilet underground	atc I:	
Date Leak Detected:			red: 02.2025
City: Bryant		State, Zip: AR, 72022	
Service Address: 2523 Mills Park Rd		Work Phone	
Date of Request: 03.2025 Customer Name: Katlyn Lewis			ount No: 001-05684-07 e: 501-563-5782

Amount of Bill:	\$510.24	Usage:	262
Average Bill:	\$91.14	Three Month Average Usage:	38
Adjustment Approved:	9	Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$201.81	Adjusted Bill Amount:	\$308.43
Payment Plan:	Y: N:	Months:	Payment Amt:





FALK SUPPLY COMPANY - BENTON 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750

** C.O.D. ** C.O.D. ** C.O.D *

SHIP TO:

Pick Ticket

ORDER DATE	ORDER NUMBER		
02/24/2025	S5547813.001		
		PAGE NO.	
FALK SUPPLY COMPANY - 2400 MILITARY ROAD BENTON, AR 72015-2743 Phone 501-778-6750	BENTON	1 of 1	

SOLD TO:

CASH PLUMBER - BENTON CASHBP 2400 MILITARY ROAD BENTON, AR 72015-2743

CASH PLUMBER - BENTON CASHBP 2400 MILITARY ROAD BENTON, AR 72015-2743

Amount Due

CUSTOMER NUME	BER CUST	OMER PO NUMBER	JOB NAME / RELEASE NU	JMBER	SA	ALESPE	RSON
49910		CASH	CASH	FALK HOUSE ACCOUN		ACCOUNT	
WRI	TER	SHIP VIA	IIP VIA WAREHOUSE SHIP DATE CUS		SHIP DATE CUSTOMER C		OMER CODE
CORY B	BORDEN	BENTON PICK-UP	Ship: 2 Price: 2	02/2	02/24/2025		
ORDER QTY	SHIP QTY	DESCRIPTION		UNIT PR	RICE	EXT PRICE	
1EA 1RL	1EA _	MER-XNL111-16 CO BRASS, LF, IMPOR Pn: 2426423 Loc: 60-14-00 SHA 25406 TAPE, I SILICONE WRAP,	DIRECT BURY,			30/RL	10.10
1EA	1EA_	Pn: 2466149 Loc: 66-04-04	E ADPT, 1", SHARKBITE		17.22	20/EA	17.22
		2523	In Lewis 13-5782 Mills Pa	rkk	d.		
		Bryan part re outside	placed to	loaa fixi Jaro	z Pipe	D O	ind le
FILLED BY		DATE/		Subtot S&H C	al Charges		38.85 0.00 3.64
			v	Paymo	ents		0.00
				1	nt Due		42.49

Date of Request: 02.2025 Customer Name: Central Arkansas T Service Address: 25633 I-30 City: Bryant Date Leak Detected: Description of cause of leak (fauce		Service Account No: 101-10222-00 Home Phone: 501-517-4899 Work Phone: AR, 72022 Date Repaired: 02.2025 , etc.):		
Toilet Leak				
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts for repair P	arts	
(WSAC).		Manager's decision to the Water you have the right to appear be	and Sewer Advisory Committee	
FOR OFFICE USE ONLY:				
Amount of Bill:	\$548.12	Usage:	262	
Average Bill:	\$125.28	Three Month Average Usage:	262 36	
Adjustment Approved:		Approved By:	,	
Amount of Adjustment to Water & Sewer Bill:	\$203.62	Adjusted Bill Amount:	\$344.50	

Months:

Payment Amt:

Customer Service Manager

Payment Plan:

101-10222-00

501-517-4899

Invoice # 17976

Invoice 02/05/2025 Date: Wednesday

Bill-To: 102941

Location: 102941

Po Box 1587 Benton, AR 72018 501-315-6300

La Rue Plumbing, Inc.

Central Arkansas Truck Outfitters Carl Gann 25633 Interstate 30 S Bryant, AR 72022-9302

Central Arkansas Truck Outfitters Carl Gann 25633 Interstate 30 S Bryant, AR 72022-9302

Service Description	Quantity		Price
Labor and material to repair toilet and sink that water continuously was running, new fill valve, stems and washersshop restroom	1.00		\$293.00
		SUBTOTAL	\$293.00
		TAX	\$0.00
		AMT PAID	\$0.00
		TOTAL AMOUNT DUE	\$293.00 \$293.00

102941

02/05/2025

Bill-To:

Central Arkansas Truck Outfitters Carl Gann 25633 Interstate 30 S Bryant, AR 72022-9302

PO Number:

Invoice #: 17976

La Rue Plumbing, Inc Po Box 1587 Benton, AR 72018 501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business

Date of Request: 02.2025	<u> </u>	Service Account No: 001	-04564-11	
Customer Name: Stephanie Jones		Home Phone: <u>501-430-97</u>	69	
Service Address: 2607 Birdie Ln		Work Phone:		
City: Bryant		State, Zip: AR, 72022 Date Repaired: 02.2025		
Date Leak Detected:				
Description of cause of leak (fauce	et, toilet, underground,	etc.):		
Toilet Leak				
Explanation of how leak was repai	red: Attach Plumbing ir	voice or receipts for repair Pa	arts	
Replaced				
(WSAC).		Manager's decision to the Water Cyou have the right to appear be		
FOR OFFICE USE ONLY:				
Amount of Bill:	\$1,541.10	Usage:	813	
Average Bill:	\$57.46	Three Month Average Usage:	20	
Adjustment Approved:		Approved By:	,	
Amount of Adjustment to	\$714.48	Adjusted Bill Amount:	\$826.62	

Months:

Payment Amt:

Customer Service Manager

Water & Sewer Bill:

Payment Plan:

Fairways at Hurricane Creek, ALP

P O Box 13000

Fayetteville, AR 72703

Work Order No.

Date Call:

2954646

02/26/2025 11:47 AM

Status

Work Completed

Date Completed:

02/26/2025 12:18 PM

Brief Desc:

My water bill is 1252 dollars I

Job Site:

0148/2607

2607 Birdie Lane Bryant, AR 72022

Caller Name:

Stephanie Jones

Caller Phone:

(501) 430-9769x

Occupant:

Jones (t0329056)

Home

(501) 430-9769x

Priority:

3-General

Ok to enter?

YES

Category: **Animal in Apt?** Plumbing

SubCategory:

Other

Problem Description:

My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's

going on.

Dean

Parts & Labor

Quantity/ Item Type/

Hours

.02

Employee Name

Dean

Description

Unit Price

Total .00

.00 **Total** .00

Authorized by: Signed by **Dated**

Full Description

My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's

Invoice No.

going on.

Technician Notes:

replaced flapper

001-04564-11

501-430-9769

Date of Request: 02.2025 Service Account No: 001-01790-07 Customer Name: Tadashina Bell Home Phone: 501-647-2240 Service Address: 2903 Pikewood Dr Work Phone: City: Bryant State, Zip: AR, 72022 Date Leak Detected: Date Repaired: 01.2025 Description of cause of leak (faucet, toilet, underground, etc.):			I-01790-07 240
Toilet Leak			
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts for repair P	arts
(WSAC).			and Sewer Advisory Committee
FOR OFFICE USE ONLY:			
Amount of Bill:	\$674.87	Usage:	350
Average Bill:	\$98.63	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$277.50	Adjusted Bill Amount:	\$397.37
Payment Plan:	Y: . N: .	Months:	Payment Amt:

C Simmons'
General Contractor
"Satisfying All
Your Needs"
With over
Twenty Years
of

Experience

17 Westward Street Little Rock, AR 72209

Phone: 501-392-7572 Msg #: 501-570-7808 Ta Tadashina Bell

Address: 2903 Pikewood Bryant Ar. 72202

- Phone: (501) 647-2240

Quotation #: Date: //c/35 Customer ID:

137

56

Description of Work to be Done:

Toilet Leaking in first

Bathream Removal of

Interior parts and replacement of all interior Parts /37.56

Parts

TOTAL ->

Bestimated Date of
Completion

Total Cost.

Parts /37.56

Labores 40.00

Recommendations: (Optional Upgrades at additional costs)

No other apparent damage

WORK TO BE DONE TOTAL

RECOMMENDATIONS TOTAL

TOTAL

Estimate of material for work to be done

(WSAC).	the decision of the WSAC	you have the right	to appear be	fore the Bryant City Council for		
	eal the Customer Service N	Nanager's decision	to the Water	and Sewer Advisory Committee		
Replaced			A CANADA MANAGA MAN		-	
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts	for repair Pa	arts		
Toilet Leak						
Description of cause of leak (fauce	et, toilet, underground,	etc.):				
Date Leak Detected:		Date Repaire	ed: <u>02.2025</u>			
City: Bryant		State, Zip: AR, 72022				
Service Address: 4102 Cyclone St		Work Phone:				
Customer Name: Jordyn Feagin		Home Phone: 501-681-1184				
Date of Request: 03.2025		Service Account No: 101-03053-05				

Amount of Bill:	\$431.65	Usage:	220
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$180.20	Adjusted Bill Amount:	\$251.45
Payment Plan:	Y: N:	Months:	Payment Amt:

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000

Fayetteville, AR 72703

Work Order No. Date Call:

2946843

02/17/2025 09:28 AM

101-03053-05 Status

Work Completed

Date Completed:

02/17/2025 02:25 PM

Brief Desc:

It won't quit running after it's

Job Site:

0114/4102

4102 Cyclone Street Bryant, AR 72022

Caller Name:

Jordyn Feagin

Caller Phone:

(501) 681-1184x

Occupant:

Feagin (t0296098)

Home

(501) 681-1184x

Priority:

3-General

Ok to enter?

YES

Category:

Plumbing

Animal in Apt?

No

SubCategory:

Toilet

Problem Description:

It won't quit running after it's flushed for hours

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description		Unit Price	Total
.00	Jacobs	Jacobs		.00.	Total
					.00.
			Authorized by:	Total	.00
			Signed by		
			Dated		
			Invoice No.		

Full Description

It won't quit running after it's flushed for hours

Vecened on 3-14-25

Technician Notes:

Changed red seal

Date of Request: 03.2025		Service Account No: 101-02201-01 Home Phone: 501-658-0029 Work Phone:				
Customer Name: Sabrina Godwin						
Service Address: 3318 Stivers Blvd.						
City: Bryant		State, Zip: AR, 72022				
Date Leak Detected:		Date Repaired: 03.2025				
Description of cause of leak (fauce	et, toilet, underground,	etc.):				
Pipe was cracked causing	a leak	OS STANION PROCESSOR STANION AND A STANION REPORT OF THE PROCESSOR AND A STANION AND A				
			2.0			
Explanation of how leak was repai	red: Attach Plumbing in	voice or receipts for repair P	arts			
Replaced pvc 90 and pvc						
replaced pvc 90 and pvc	coupling					
V	-14-6-1-6-1-1		10			
 You have the right to appear (WSAC). 	eal the Customer Service N	Aanager's decision to the Water	and Sewer Advisory Committee			
	the decision of the MSAC	you have the right to appear be	fore the Brunt City Council for			
a final decision.	the decision of the WSAC	you have the right to appear be	riore the Bryant City Council for			
FOR OFFICE USE ONLY:	F					
Amount of Bill:	\$2,094.91	Heaga	1109			
Amount of Bill.		Usage:				
Average Bill:	\$64.95	Three Month Average	24			
Werdge bill.		Usage:				
	"	Jage.				

Approved By:

Adjusted Bill Amount:

\$1,117.33

Payment Amt:

Water & Sewer Bill:

Payment Plan:

Adjustment Approved:

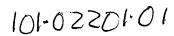
Amount of Adjustment to

Customer Service Manager

\$977.58

N:

Months:





Lesa Warner < Iwarner@cityofbryant.com>

[waterbilling] Fw: Water leak adjustment for 3318 Stivers Blvd

1 message

'Sabrina Godwin' via Water Billing <waterbilling@cityofbryant.com> Reply-To: Sabrina Godwin <sabrinagodwin588@yahoo.com> To: "waterbilling@cityofBryant.com" <waterbilling@cityofbryant.com>

Sun, Mar 9, 2025 at 2:17 PM

---- Forwarded Message -----

From: Sabrina Godwin <sabrinagodwin588@yahoo.com>
To: waterbill@cityofbryant.com <waterbill@cityofbryant.com>

Sent: Thursday, March 6, 2025 at 04:28:23 PM CST Subject: Water leak adjustment for 3318 Stivers Blvd

Here is a receipt of work done by a plumber for a water leak I had. The leak was from January 28th- February 27th 2025. Thank you for adjusting my bill! Sabrin Godwin 3318 Stivers Blvd Bryant Ar 72022.

TERMS: COLLECT OR ACCOUNT CUSTOMER PAYMENT METHOD: CASH CARD CHECKS OF SCRIPTION OF VIEWS NO HEAT NO WATER BURST PIPEIS; THAW PIPEIS BIGGRAGE—WASTE SYSTEM KITCHEN RAUCET INSTANT HOT WATER FILTER OISPOSAL DISHWASHER/Disposal	3313 34(3						POSTOCKHON TO PARK		الم يحلون		
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	Gallon Location:			10 20							TRIP	CHARGE		12

Date of Request: 03.2025	Service Account No: 101-00774-10
Customer Name: De Oden	Home Phone: 501-424-7905
Service Address: 203 Ethel Dr	Work Phone:
City: Bryant	State, Zip: AR, 72022
Date Leak Detected:	Date Repaired: 01.2025
Description of cause of leak (faucet, toilet, underground, e	tc.):
3/4 PVC service line leaking	
Explanation of how leak was repaired: Attach Plumbing inv	oice or receipts for repair Parts
Replaced	
 You have the right to appeal the Customer Service Management (WSAC). 	anager's decision to the Water and Sewer Advisory Committee
 If you are dissatisfied with the decision of the WSAC y a final decision. 	you have the right to appear before the Bryant City Council for

FOR OFFICE USE ONLY:

Amount of Bill:	\$1,771.23	Usage:	936
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$825.31	Adjusted Bill Amount:	\$945.92
Payment Plan:	Y: N:	Months:	Payment Amt:

INVOICE

Sheffield Plumbing LLC 1306 Katrina Dr Bryant, AR 72022-3975

natetheplumberjack@gmail.com +1 (501) 533-9834

203 Ethel Dr.

Bill to

Mathew Burr

101-00774-10 vreceived by email 3-7-25 Invoice details

Invoice no.: 1230

Invoice date: 01/16/2025 Due date: 02/15/2025

#	Product or service	Description	Qty	Rate	Amount
1.	Leak locate and repair	203 Ethel Dr Bryant, AR 72022	1	\$400.00	\$400.00
		United States			
		Yard leak on the service line			

Ways to pay

















Note to customer

Sheffield plumbing located the leak and exposed it. The leak was on the 3/4 pvc service line in the yard. We removed the leak and repaired the service line by transitioning to pex with 3/4pvc to class A pex adapters. The potable water system was tested after repairs to reveal no other issues at this time. We backfilled the area excavated after the repair and testing was completed.

Thank you for your business.

Total		\$400.00
Payment		-\$400.00
Balance	due	\$0.00

Paid in Full

Date of Request: 03.2025	Service Account No: 102-01508-00			
Customer Name: Marshall Peters & Associates	Home Phone:			
Service Address: 2213 N Reynolds Rd Unit# 2-28				
City: Bryant	State, Zip: AR, 72022			
Date Leak Detected:	Date Repaired: 07.2024			
Description of cause of leak (faucet, toilet, undergrou	und, etc.):			
Pipe leaking due to a rusting nail				
Explanation of how leak was repaired: Attach Plumbir	ng invoice or receipts for repair Parts			
Replaced				
 You have the right to appeal the Customer Serv (WSAC). 	vice Manager's decision to the Water and Sewer Advisory Committee			
 If you are dissatisfied with the decision of the W 	VSAC you have the right to appear before the Bryant City Council for			

FOR OFFICE USE ONLY:

a final decision.

Amount of Bill:	\$1,152.18	Usage:	616
Average Bill:	\$69.82	Three Month Average Usage:	25
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$522.14	Adjusted Bill Amount:	\$630.04
Payment Plan:	Y: . N: .	Months:	Payment Amt:

MARSHALL PETERS & ASSOCIATES

Real Estate Sales & Property Management
2723 Foxcroft Rd, Suite 301
Little Rock, AR 72227
Phone 501 414-8340 Fax 501 414-8357
@mpire.biz



July 16, 2024

City of Bryant Water/Sewer Dept 210 Southwest 3rd St. Bryant, AR 72022

Marshall Peters & Associates manages the property located at 2213 North Reynolds Road. On June 17, 2024 we had a pipe bust inside the wall which went unreported so it ran for some time. Due to this instance, we incurred a large water bill which I enclosed.

We are asking if we could receive a credit on this billing? Thanks for your consideration.

Richard Maxwell Property Management Division\ richard @mpire.biz 501-210-5218

Hall's Affordable Plumbing Phone 501.297.0723

LICENSED · INSURED · EXPERIENCED

Master Plumber License MP 6680

	141	
Customer's Order No. 25 42 Date TOly	112 20	24
Name Marshall person & issoc.		
Address UMON Plaza		
Bryan An		
Phone #		
DESCRIPTION	STMG	000057
	=:	T
Replace Six index of pipe leaking Due to wail Resting		-
leaking Due to wal Resting		
OU+	150	
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		· .
LABOR TOTAL	-	
	150	
PARTS TOTAL	50	
One chem command SUBTOTAL		
SALES TAX		
TOTAL		23
	(00)	
REC'D RY		

Date of Request: 03.2025		Service Account No: 001-07202-12				
Customer Name: Kimberly Thompson	1	Home Phone:				
Service Address: 5111 Natalie Dr.						
City: Bryant		State, Zip: AR 72022				
Date Leak Detected:		Date Repaired: 03.2025				
Description of cause of leak (fauce	t, toilet, underground,	etc.):				
Toilet Leak						
Explanation of how leak was repai	red: Attach Plumbing in	voice or receints for renair Pa	arts			
Replaced						
(WSAC).		Nanager's decision to the Water you have the right to appear be				
FOR OFFICE USE ONLY:						
Amount of Bill:	\$386.75	Usage:	196			
Average Bill:	\$117.34	Three Month Average Usage:	52			

Approved By:

Adjusted Bill Amount:

\$257.02

Payment Amt:

Customer Service Manager

Adjustment Approved:

Payment Plan:

Amount of Adjustment to Water & Sewer Bill:

\$129.73

N:

Months:

3:45

..11 5G₩ 🕕

001-07202-12

Hi Kimberly,

5111 natalie Or.

We can't really provide the invoice itself but we can provide you with certain details included in the report sent by the tech. I've attached some pictures taken during the repair for proof.

I've also gotten the Tech's notes on the repair for additional context:

"Work order completed. Report of intermittent water leak in bathroom from water company. Upon inspection I discovered the toilet handle was broken which was allowing the flush flapper to get caught on the handle and chain and stay open, allowing water to constantly run. Replaced toilet handle with a universal adjustable toilet handle and aligned to allow for proper operation of flush flapper."

I hope this information helps.

Regards,

Edicer Mojica, Resident Services Coordinator

6 communications@evernest.co

W [evernest.co]evernest.co









App:

9:12





3/21/25, 12:01 PM



Maintenance Request #204832-1
This request was received on 12/14/2024.

View details Request Cancellation

Showing 3 of 13 | Show More

Closed Maintenance Requests

Toilet Is Running Continuously

The hall bathroom needs a new toliet as expressed before and they came and supposedly repaired it and it just runs. I received a \$396 water bill and the problem is the toliet

Requested by You on 03/11/25

Maintenance Request #218692-1

This request was completed on 03/20/2025

Showing 1 of 1

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