

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

### SUMMARY

Date: June 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

### DETAILS

Customer Name	Emily Robinson			Customer Address	2102 Byron Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	*474.68			Usage:	243
Average Bill:	*158.50			Three Month Average Usage:	74
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*152.26			Adjusted Bill Amount:	*322.42
Customer Name	Wayne Birg			Customer Address	6007 SW 3 <sup>rd</sup> St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	*474.68			Usage:	243
Average Bill:	*57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*200.91			Adjusted Bill Amount:	*273.77
Customer Name	Tonia Weems			Customer Address	4809 Natalie Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	May 3 <sup>rd</sup>
Amount of Bill:	*386.95			Usage:	196
Average Bill:	*78.04			Three Month Average Usage:	31
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*148.66			Adjusted Bill Amount:	*238.09
Customer Name	Kristen Hanson			Customer Address	2807 Mary Kathryn
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	May 6 <sup>th</sup>
Amount of Bill:	*343.71			Usage:	173
Average Bill:	*78.04			Three Month Average Usage:	31
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*127.93			Adjusted Bill Amount:	*215.78
Customer Name	Tiffany Williams			Customer Address	2713 Richland Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	May 19 <sup>th</sup>
Amount of Bill:	*489.69			Usage:	258
Average Bill:	*57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*214.43			Adjusted Bill Amount:	*275.26



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## MONTHLY LEAK ADJUSTMENT REPORT

### SUMMARY

Date: \_\_\_\_\_

June 2025

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Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

### DETAILS

Customer Name	Ruth Ann Burgess			Customer Address	2400 Emerald Ct Unit A
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	\$1,700.37			Usage:	904
Average Bill:	\$46.46			Three Month Average Usage:	220
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$796.47			Adjusted Bill Amount:	\$903.90
Customer Name	Jason Noel			Customer Address	11174 Stonehill Dr
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	\$314.08			Usage:	241
Average Bill:	\$78.93			Three Month Average Usage:	28
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$117.57			Adjusted Bill Amount:	\$196.51
Customer Name	Tommy Webb			Customer Address	2315 Raintree
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	\$861.96			Usage:	450
Average Bill:	\$54.46			Three Month Average Usage:	22
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$385.62			Adjusted Bill Amount:	\$476.34
Customer Name	Lindsey Mgmt			Customer Address	4901 Cyclone
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	\$516.51			Usage:	278
Average Bill:	\$57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$232.45			Adjusted Bill Amount:	\$284.06
Customer Name	Crystal Spencer			Customer Address	169 Choctaw
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	May
Amount of Bill:	\$362.42			Usage:	183
Average Bill:	\$115.46			Three Month Average Usage:	51
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$118.92			Adjusted Bill Amount:	\$243.50



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

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Date: June 2025

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Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

### DETAILS

Customer Name	James Cox			Customer Address	207 NE 2 <sup>nd</sup> St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	May
Amount of Bill:	*454.32			Usage:	238
Average Bill:	*46.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*196.41			Adjusted Bill Amount:	*257.91
Customer Name	Charles Gullbre			Customer Address	107 S. Elm
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	June
Amount of Bill:	*1,035.95			Usage:	543
Average Bill:	*68.69			Three Month Average Usage:	26
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*465.81			Adjusted Bill Amount:	*570.14
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Emily Robinson  
Service Address: 2102 Byron Dr.  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-01207-04  
Home Phone: 501-282-9279  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$474.68	Usage:	243
Average Bill:	\$158.50	Three Month Average Usage:	74
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$152.26	Adjusted Bill Amount:	\$322.42
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager





Tiffany Jones &lt;tjones@cityofbryant.com&gt;

**[waterbilling] 2102 Byron Drive**

1 message

**Emily Obasade** <obasadeemily@gmail.com>

Wed, Jun 11, 2025 at 8:24 AM

To: waterbilling@cityofbryant.com

Receipt for Toliet repair products  
 My Toliet was leaking and I repaired it  
 Address 2102 Byron Drive  
 My name is Emily Robinson  
 Email is [obasadeemily@gmail.com](mailto:obasadeemily@gmail.com)  
 Account number 001-01207-04  
 Phone 501-282-9279

image2.jpeg  
 168K

image2.jpeg  
 168K

001-01207-04

501-282-9279

**Shipped on May 8, 2025****Items Ordered****Price**

1 of: *Danco 80816 Complete Toilet Repair Kit Fill Valve, Flapper, Rod, Float Replacement, White* \$16.98

Sold by: Amazon.com Services, Inc

Supplied by: Other

Condition: New

**Shipping Address:**

Emily Obasade  
2102 BYRON DR  
BRYANT, AR 72022-2971  
United States

**Shipping Speed:**

FREE Prime Delivery

Condition: New

1 of: *Fluidmaster B1T12CS CLICK SEAL Toilet Connector, Braided Stainless Steel - 3/8 Female Compression Thread x 7/8 Female Ballcock Thread, 12-Inch Length* \$7.23

Sold by: Amazon.com Services, Inc

Supplied by: Other

Condition: New

**Shipping Address:**

Emily Obasade  
2102 BYRON DR  
BRYANT, AR 72022-2971  
United States

**Shipping Speed:**

FREE Prime Delivery



CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Wayne Birge  
Service Address: 607 SW 3rd St.  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 101-01438-00  
Home Phone: 501-804-7416  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

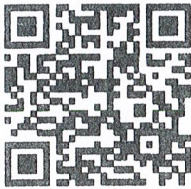
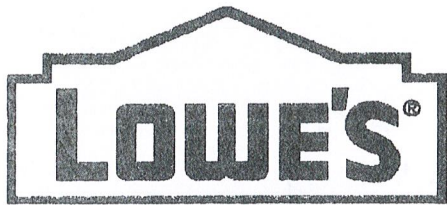
Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$474.68	Usage:	243
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$200.91	Adjusted Bill Amount:	\$273.77
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



LEARN MORE AT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

LOWE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

- EMPLOYEE SALE -

SALES#: S2471IM1 3900903 TRANS#: 879779441 05-04-25

806369 AS EDGE WH EL CH 1.28-BPF	135.20
169.00 DISCOUNT EACH	-33.80
29.00 PS FLYHT HB SPRING PULL-D	79.20
99.00 DISCOUNT EACH	-19.00

SUBTOTAL:	214.40
TOTAL TAX:	21.17
INVOICE 95606 TOTAL:	235.57
DEBITHC:	235.57
CHANGE:	0.00

TOTAL SAVIN THIS TRIP: \$53.60

DEBITHC: XXXXXXXXXXXX6263 AMOUNT: 235.57 AUTHCD: 787018

CHIP REFID:247101686381 05/04/25 14:46:12

\*PIN VERIFIED

TRACE : 686981 RETRIEVAL: 24

BACK TOTL 0.00 235.57

TUR : 8000048000

TST : 6800

STORE: 2471 TERMINAL: 01 05/04/25 14:46:25

# OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING  
FOR FULL DETAILS ON  
[LOWES.COM](http://LOWES.COM)

A WRITTEN COPY OF THE RECEIPT  
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.  
FOR DETAILS VISIT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

101-01438-00

6-10-25

Replaced entire toilet  
do to leaking flush valve.  
Was a odd model & could  
Not get parts.

Wayne Burge

501-804-7416

Amy Burge



CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025  
Customer Name: Tonia Weems  
Service Address: 4809 Natalie Dr  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 101-06588-00  
Home Phone: 501-425-5877  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Hot Water Tank Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<b>\$386.75</b>	Usage:	<b>196</b>
Average Bill:	<b>\$78.04</b>	Three Month Average Usage:	<b>31</b>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<b>\$148.66</b>	Adjusted Bill Amount:	<b>\$238.09</b>
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
\_\_\_\_\_  
Customer Service Manager







LEARN MORE AT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

LOWE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYAN, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN01 4866504 TRANS#: 953317104 05-03-25

456833 PIPE TAPE 1/2-IN X 43-FT	1.48
362341 UTIL 2-IN T/P RELIEF VLV	28.78

SUBTOTAL:	30.26
TOTAL TAX:	2.99
INVOICE 94512 TOTAL:	33.25
DEBITMC:	33.25
CHANGE:	0.00

DEB. #: XXXXXXXXXXXX3620 AMOUNT: 33.25 AUTHCD: 601147

TAP REFID: 247141512994 05/03/25 13:03:05

\*PIN VERIFIED

TRA# 512994 REF 247141512994

PURCHASE CAS 1.

33.25 0 25

EXP: 000004800

REF: A0000000042203

STORE: 2471 TERMINAL: 41 05/03/25 13:03:18

# OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT  
[LOWES.COM/RETURNS](http://LOWES.COM/RETURNS)  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.  
FOR DETAILS VISIT [LOWES.COM/MYLOWESREWARDS](http://LOWES.COM/MYLOWESREWARDS)

\*\*\*\*\*

*	SEE OUR FEEDBACK!	*
*	ENTER FOR A CHANCE TO BE	*
*	ONE OF FIVE \$500 WINNERS DRAWN MONTHLY!	*
*	ENTRE EN EL SORTEO MENSUAL	*

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025  
Customer Name: Kristen Hanson  
Service Address: 2807 Mary Kathryn Ct.  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-06837-02  
Home Phone: 501-282-9919  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<b>\$343.71</b>	Usage:	<b>173</b>
Average Bill:	<b>\$78.04</b>	Three Month Average Usage:	<b>31</b>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<b>\$127.93</b>	Adjusted Bill Amount:	<b>\$215.78</b>
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



11:37

5G 16%



001-06837-02.pdf


**Roto-Rooter Plumbing & Water  
Cleanup**

PO Box 7226

Sherwood, AR 72124

501-665-9427

Fax 501-834-1751

License MP6600 \* Federal ID #82-2608379

Operated as an independent Contractor

Invoice 129 748250506902

Invoice Date 05/06/2025

Technician Eric Stracener

Additional Tech

Location Little Rock

Customer Class Residential

Thank You for choosing Roto-Rooter Plumbing & Water  
Cleanup! Please don't forget to leave us a Google  
review!

**Bill To:**

Kristen Hanson  
2807 Mary Cathrine Ct.  
Bryant, AR 72022

**Job Site:**

Kristen Hanson  
2807 Mary Cathrine Ct.  
Bryant, AR 72022  
khanson14@yahoo.com  
5012829919

---

**Invoice**


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**399-R Other Plumbing (Outside)**

Guarantee - 6 Months

Leak by meter. Dug up and located leak on 3/4 regulator. Cut out bad section and installed a new regulator and shut off. Once work was complete, I tested for leaks. No leaks were found at this time, and everything tested good.

<b>Total</b>	<b>\$852.31</b>
<b>Coupon Online</b>	<b>(\$-75.00)</b>
<b>Total Invoice</b>	<b>\$777.31</b>
<b>Payment Type</b>	<b>Payment Amount</b>
Credit Card 018940	\$777.31
<b>Amount Due</b>	<b>\$0.00</b>

COMPLETION. I acknowledge completion of the described work which has been done to my complete satisfaction.

Customer Name: Kristen Hanson  
GenTimeUnit: May 6 2025 8:45PM  
14.6389250464 -92.4596755099 LTCT

Customer Signature

ok by  
phone

001-06837-02

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025  
Customer Name: Tiffany Williams  
Service Address: 2713 Richland Park Dr  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-06946-06  
Home Phone: 501-448-5478  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Hydrant Leaking and Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$489.69	Usage:	258
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$214.43	Adjusted Bill Amount:	\$275.26
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
\_\_\_\_\_  
Customer Service Manager

001-06946-06

## Faith Delivery and Construction

8819 Arch Street Little Rock 72206 501-475-5468  
faithdelivery@gmail.com

INVOICE # 221 Date: 05/19/25

To:  
Tiffany Williams

Date: 05/19/25

Salesperson	Job	Payment terms	Due date
Cody Burns	2713 Richland Park DR	Due on receipt	5-19-25

Qty	Description		Line total
1	Repair outside hydrant		150.00
1	Replace broken toilet and line		150.00
		Subtotal	300..00
		Sales Tax	0.00
		Total	300..00

Thank you for your business!



CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Ruth Ann Burgess  
Service Address: 2400 Emerald Ct. Unit A  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-09469-06  
Home Phone: 501-772-8000  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: \_\_\_\_\_

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Please see customers letter. Customer jiggled the the handle to make it stop. I told customer I would send to the Water Committee to review.

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$1700.37	Usage:	904
Average Bill:	\$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$796.47	Adjusted Bill Amount:	\$903.90
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



Angela Shepard &lt;ashepard@cityofbryant.com&gt;

---

**[waterbilling] Extreme bill**

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**Ruth Burgess** <ruthannb1962@gmail.com>  
To: Bryant Water <waterbilling@cityofbryant.com>

Fri, Jun 13, 2025 at 11:49 AM

Bryant Water Board:

I find myself in a most shocking situation. As of approximately May 12, 2025, I discovered a commode in my home that had not shut off after flushing it. I, myself, jiggled the handle and it immediately shut off and began refilling as it normally should. I didn't know how long it had been in this condition.

My home is a two-story duplex garden home, in which I live alone. I am an 81-year-old widow on social security. The master bedroom and bath are on the first floor, and I virtually spend the majority of my existence on the 1st floor. I only go to the second level on rare occasions.

I do not know whether I or someone else caused the scenario that resulted in the above problem. I received my water bill notification the same evening as the discovery of the malfunction. \$199+ was shock enough and I paid it, thinking the next bill would be some elevated, also.

I consulted no plumber or outside assistance, as I rectified the problem on my own. In hindsight, I should have called your office, though there was nothing you could have done, but perhaps prepare me for the horrendous discovery of this month's bill.

I am throwing myself on your mercy for forgiveness of this amount beyond what my record history shows to be my regular monthly bill of \$46.46. My income is very limited. Your kindest considerations are requested.

Ruth Ann Burgess  
2400A Emerald Ct  
Bryant AR 72022

Acct: 102-09469-06

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Jason Noel  
Service Address: 11174 Stonehill Dr.  
City: Alexander  
Date Leak Detected: \_\_\_\_\_

Service Account No: 003-08237-00  
Home Phone: 501-779-6244  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72002  
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at meter on customer side


Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired water service Line at meter

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$314.08	Usage:	241
Average Bill:	\$78.93	Three Month Average Usage:	28
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$117.57	Adjusted Bill Amount:	\$196.51
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



003-08237-00  
11174 Stonehill Drive

TO: BRYANT WATER DEPT

FROM: JASON NOEL

FAX:

PAGES: COVER AND INVOICE/BILL

PHONE: 501-779-6244

DATE: JUNE 16, 2025

RE: METER REPAIR INVOICE

CC:

## Urgent

My meter had a leak at the spud, when I noticed/found the leak I immediately called Salem Water Users to report the leak (since they installed the meter. Since the leak was on my side of the spud I was told that the repair was my responsibility. I am asking for an adjustment on my bill. I have also been in contact with Salem Water Users.

My normal bill runs around \$70 which you can see on your end.

PER MY PHONE CONVERSATION WITH AMBER HERE IS THE INVOICE FROM:

MERRICK PLUMBING

Thanks,

Jason Noel

## Merrick Plumbing Invoice

From: Tim Merrick (merrickplumbing65@gmail.com)

To: mnrheatseeker@yahoo.com

Date: Wednesday, April 30, 2025 at 10:48 AM CDT

Merrick Plumbing

P.O. Box 1525

Benton, AR 72018

(501) 317-6782

MP5911

**Merrick Plumbing****Invoice for Noel @ 11174 Stonehill Dr**

Labor -Repaired water service at meter (pre bid)	
<b>Labor Total</b>	<b>\$200</b>
Material -3/4" male x pex adpt -3/4" pex coup	
<b>Materials Total:</b>	<b>\$10</b>
<b>Job Total:</b>	<b>\$210</b>

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Tommy Webb  
Service Address: 2315 Raintree  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 102-06634-01  
Home Phone: 501-653-8188  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$861.96	Usage:	450
Average Bill:	\$54.46	Three Month Average Usage:	22
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$385.62	Adjusted Bill Amount:	\$476.34
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



Tommy E. Webb  
2315 Rainbow Dr.  
Bryant, Ar. 72022

Rubber Toilet Flapper  
Toilet Valve

Bought 17 May 2025. to stop toilet Leak, save Bill.  
WPS # 861. Water & Sewage, anything will help



501-653-8188.

102-06634-01



## Your Lowe's Receipt

Thanks for shopping at Lowe's. Use this just like you would a paper receipt for proof of purchase, record keeping, returns and more.

Transaction # : 260807749  
Order # : 202505172471260807749  
Order Date : 5/17/2025, 18:55:29 CDT  
Type of Sale : Sale

Item	Price
502 PerformAX 2-in Rubber Toilet Flapper	\$ 6.58
Item #: 100397	
1 @ \$ 6.58	
Fulfillment Type Carry With	
GP1083167 5-in Adjustable Toilet Fill Valve	\$ 22.25
Item #: 546531	
1 @ \$ 22.25	
Fulfillment Type Carry With	
<b>Invoice 85107</b>	

<b>Subtotal</b>	\$ 28.83
<b>Total Discount</b>	-\$ 0.00
<b>Total Tax</b>	\$ 2.85

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Lindsey Mgmt  
Service Address: 4901 Cyclone  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 101-01775-07  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$516.51	Usage:	278
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$232.45	Adjusted Bill Amount:	\$284.06
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager



**Greens at Hurricane Creek, a Limited Partnership**  
P O Box 13000  
Fayetteville,AR 72703

**Work Order No.** 3113544  
**Date Call:** 06/17/2025 08:43 AM

**Status** Work Completed

**Date Completed:** 06/17/2025 09:17 AM  
**Brief Desc:** high water bill per corporate

**Job Site:** 0114/4901  
4901 Cyclone Street  
Bryant,AR 72022

**Caller Name:** Arthura Moore

**Caller Phone:**  
**Occupant:** Moore (t0360929)

**Home** (501) 590-4566x

**Priority:** 2-High

**Ok to enter?** YES

**Category:** Other

**SubCategory:** Other

**Problem Description:** corp sent us a high water bill over \$500...need to check it out and see whats going on

**Parts & Labor**

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			<b>Total</b>	.00

**Authorized by:** \_\_\_\_\_

**Signed by** \_\_\_\_\_

**Dated** \_\_\_\_\_

**Invoice No.** \_\_\_\_\_

**Technician Notes:** replaced red seal in back bedroom



City of Bryant Water/Sewer Dept.  
210 Southwest 3rd St.  
Bryant, AR 72022  
(501) 943-0441



6,672  
Lindsey Mgmt  
PO BOX 13000  
FAYETTEVILLE, AR 72703-1000

Account Number	AMOUNT DUE
101-01775-07	\$516.51
Due Date	After Due Date Pay
7/1/2025	\$564.76
Service Address	
4901 Cyclone St	

There will be a charge on all returned checks.  
Please return this portion with your payment.  
When paying in person, please bring both portions of this bill.

City of Bryant Water/Sewer Dept.  
210 Southwest 3rd St.  
Bryant, AR 72022



10101775070000000516510000000564761

### CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Lindsey Mgmt		4901 Cyclone St			101-01775-07	
Status	Service Dates			Bill Date	Penalty Date	Due Date
	From	To	# Days			
New	5/15/2025	5/25/2025	10	6/10/2025	7/1/2025	7/1/2025

METER #	CURRENT		PREVIOUS		USAGE	PREVIOUS BALANCE	
	DATE	READING	DATE	READING		PAYMENTS	
3290957	5/25/2025	1,009	5/15/2025	731	278	FEEs	\$0.00
						PENALTIES	\$0.00
						PAST DUE AMOUNT	\$0.00
						W - 5/8" Meter	185.24
						FSDWA	0.40
						Sewer	292.18
						SYSINFRA	15.75
						CAW Infra. Fee	0.75
						Residential Sunwtr	3.00
						CAW Watershed 5/8"	0.90
						Tax	\$18.29
						<b>CURRENT BILL</b>	<b>\$516.51</b>
						<b>AMOUNT DUE</b>	<b>\$516.51</b>
						<b>AMOUNT DUE AFTER 07/01/2025</b>	<b>\$564.76</b>

LINDSEY MANAGEMENT  
JUN 13 2025  
RECEIVED

The Saline Regional Public Water Authority meets every fourth Thursday at 5:00 PM in the Bryant District Courtroom. These meetings are open to the public, and we encourage you to attend, ask questions, and stay informed about the future of water in our region.

Payments can be made by using your new account# on The City of Bryant Website or Calling 1-888-312-1921.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Crystal Spencer  
Service Address: 169 Choctaw  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-07514-04  
Home Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72022  
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$362.42	Usage:	183
Average Bill:	\$115.46	Three Month Average Usage:	51
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$118.92	Adjusted Bill Amount:	\$243.50
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager

Acct#  
001-07514-04

12:24 21%

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INVOICE 510 DETAILS

MITCHELL PLUMBING LLC

PIPE PROBLEMS?  
WE CAN HELP

Water Installation

Gas Pipe Repair

Emergency Service

Blocked Drains

Removal of tree to service

Remodeling

CONTACT US  
301 219 0431

Mitchell Plumbing

DUE 06/20/2025

\$0.00

Review and pay

Powered by QuickBooks

We appreciate your business.  
Please find your **invoice** details here.  
Feel free to contact us if you have  
any questions.

Have a great day!  
Mitchell Plumbing

Bill to

Cool Springs  
Pointe  
154 Quapaw Dr  
Bryant AR  
72002 Unit 188

05/09/2025

169 Indian Springs drive

\$405.00

0

Repaired water leak on 3/4" water service line. Dug up and found existing transition had failed. Replaced failed connection with proper transition from drisco to pex at meter connection on land owners side.

This address is 169 Choctaw drive in Indian Springs trailer park also now known as cool springs in Bryant

\$405.00

Subtotal

\$405.00

Tax

\$0.00

Total

\$405.00

Payment

\$405.00

Balance due

\$0.00

Review and pay

Mitchell Plumbing

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Reply

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: James Cox  
Service Address: 207 NE 2nd St  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 101-08038-00  
Home Phone: 501-366-1113  
Work Phone: \_\_\_\_\_  
State, Zip: AR 72022  
Date Repaired: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$454.32	Usage:	238
Average Bill:	\$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$196.41	Adjusted Bill Amount:	\$257.91
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager

101-08038-00

207 NE 2nd St.

TO WHOM IT MAY CONCERN:

17 JUNE 25

I had a toilet malfunction at our house and I repaired the toilet running. It appears to be OK now. However, my Bill went up from \$40-50 to \$450 dollars during the LEAK period. I ask for a one time adjustment please.

Thank you,  
James & Alice Cox  
Greg Hutto  
5013661113

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025  
Customer Name: Charles Guthrie  
Service Address: 107 S Elm ST  
City: Bryant  
Date Leak Detected: \_\_\_\_\_

Service Account No: 001-01751-10  
Home Phone: 501-909-2114  
Work Phone: \_\_\_\_\_  
State, Zip: AR, 72002  
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Water leak under house

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	<b>\$1035.95</b>	Usage:	<b>543</b>
Average Bill:	<b>\$68.69</b>	Three Month Average Usage:	<b>26</b>
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	<b>\$465.81</b>	Adjusted Bill Amount:	<b>\$570.14</b>
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:

  
Customer Service Manager

001-01751-10

Invoice # 18165

La Rue Plumbing, Inc  
Po Box 1587  
Benton, AR 72018  
501-315-6300

Invoice 06/12/2025  
Date: Thursday  
Bill-To: 102907

Location: 102995

Caryn Smart  
6287 Lombard Rd  
Alexander, AR 72002-9176

Caryn Smart  
107 S Elm  
Bryant, AR 72022

Service Description	Quantity	Price
Labor and material to repair water leak under house, water off on saturday, Monday repaired leak under house, unstopped lav	1.00	\$0.00
drain line, drain needs replaced, will need to dry under house water piping looks rough under the house	1.00	\$1,089.23
SUBTOTAL		\$1,089.23
TAX		\$0.00
AMT PAID		\$0.00
TOTAL		\$1,089.23
AMOUNT DUE		\$1,089.23

102907

05/19/2025

Bill-To: Caryn Smart  
6287 Lombard Rd  
Alexander, AR 72002-9176

PO Number:

Invoice #: 18165

La Rue Plumbing, Inc  
Po Box 1587  
Benton, AR 72018  
501-315-6300

## DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business