Date: May 2025

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS

DETAILS			
Customer Name	1 ilanien inter inter	Customer Address	1109 Medinah Blu
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5-2025
Amount of Bill:	*358.68	Usage:	181
Average Bill:	61.21	Three Month Average Usage:	22
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	=143.25	Adjusted Bill Amount:	215.43
Customer Name	Michelle Pickinson	Customer Address	312 Sunnarfields (
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5-2025
Amount of Bill:	*150(e.01	Usage:	1979
Average Bill:	5n.46	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	· 683.69	Adjusted Bill Amount:	822.42
Customer Name	Belly Parker	Customer Address	614 Hidden Forest
Date Leak Detected by AMI	8	Date Customer Notified	
Date Leak Started		Date Leak Repaired	4-2025
Amount of Bill:	\$540.39	Usage:	284
Average Bill:	57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	237.85	Adjusted Bill Amount:	\$302.54
Customer Name	Vickie Price	Customer Address	1309 Pleasant Poin
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4.2025
Amount of Bill:	5394.23	Usage:	200
	111.12	Three Month Average Usage:	49
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	136.04	Adjusted Bill Amount:	258.19
	Martha Bailey	Customer Address	3313 Village Gree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4-2025
Amount of Bill:	422.30	Usage:	215
	57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes No	Approved By:	
Amount of Adjustment to Sewer Bill:	175.69		*246.61

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date:

May 2025

Total Number of Request for Adjustment	Total Number of Adjustments Approved	
Highest Bill Adjusted	Lowest Bill Adjusted	
Total Gallons Adjusted	Total Cost of Adjustments	

DETAILS

Customer Name	Moro	ian Chism	Customer Address	NOD SE 15'S
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	5.2025
Amount of Bill:	*478	3.42	Usage:	245
Average Bill:	151.		Three Month Average Usage:	14
Adjustment Approved:	Yes	No	Approved By:	1 N
Amount of Adjustment to Sewer Bill:	*154	.ole	Adjusted Bill Amount:	1324.36
Customer Name	Moni	and Gree	Customer Address	2602 Cyclone St
Date Leak Detected by AMI		4	Date Customer Notified	
Date Leak Started			Date Leak Repaired	5-2025
Amount of Bill:	"420	1.1le	Usage:	216
Average Bill:	* 14.3	0	Three Month Average Usage:	29
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*168.	48	Adjusted Bill Amount:	*255.68
Customer Name			Customer Address	and the second
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	
Amount of Bill:			Usage:	
Average Bill:			Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:			Adjusted Bill Amount:	
Customer Name			Customer Address	991.000 MIN NO.000 MIN MIN MIN MIN AND A MIN
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	
Amount of Bill:			Usage:	
Average Bill:			Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	l	I	Adjusted Bill Amount:	
Customer Name			Customer Address	
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	
Amount of Bill:			Usage:	
Average Bill:			Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:		l	Adjusted Bill Amount:	

Date of Request:	05.2025	
Customer Name:	Matthew Armstrong	
Service Address:		
City:	Bryant	
Date Leak Detect	ed:	

Service Acco	ount No: _001-07582-12
Home Phon	e: 501-602-0676
Work Phone	2:
State, Zip:	AR 72022
Date Repair	ed: 05.13.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Flapper and Valve

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee . (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$358.68	Usage:	181
Average Bill:	\$61.21	Three Month Average Usage:	22
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$143.25	Adjusted Bill Amount:	\$215.43
Payment Plan:	Y: N:	Months:	Payment Amt:

mgelt Stopal

Lakes at Hurricane P O Box 13000 Fayetteville,AR 72703	Creek, a Limited Partnership	Work Order No. Date Call:	3063553 05/13/2025 08:48 AM	Page:1
Status	Work Completed	Date Completed: Brief Desc:	05/13/2025 12:35 PM Water company says there might	: be a
001-07	1582-12	Job Site:	0178/1109-MB 1109 Medinah Blvd. Bryant,AR 72022	
Caller Name:	Matthew Armstrong	Caller Phone: Occupant: Office Home	(501) 602-0676x Armstrong (t0323641) (501) 602-0676x (501) 602-0676x	
Priority: Ok to enter? Category: Animal in Apt?	3-General NO Plumbing Yes	SubCategory:	Other	
Access Notes: Problem Description Parts & Labor	Just knock Water company says there might	ht be a leak my bill is usually 60	and it's now 358	
Quantity/				
Hours		<u> </u>	Unit Price	Total
.00	O Atchley Atchley	Authorized by: Signed by Dated	.00 Total	00.
		Invoice No.		
Full Description	Water company says there might be	The second se	it's now 358	
Technician Notes:	Replaced fill valve and flapper			

Date Leak Detect	ed:	
City:	Bryant	
Service Address:	312 Summerfields Dr	
Customer Name:	Michelle Dickinson	
Date of Request:	05.2025	

Service Acco	ount No: <u>102-04578-01</u>	
	e: 901-219-8618	
Work Phone	21	
State, Zip:	AR 72022	
Date Repaire	ed: 05.08.25	

Description of cause of leak (faucet, toilet, underground, etc.):

Irrigation System Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$1506.01	Usage:	1979
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$683.69	Adjusted Bill Amount:	\$822.42
Payment Plan:	Y: N:	Months:	Payment Amt:

litepard

			901-219-80	018		
		ROW	Service Exp. Maron U	Invoice	#: 91	107
Tankles	ss Water Heaters - Rooter (PLUMBING A Drain Geaning - Water & Sewer Lines - Toilet Repair	DATE: 060805	JOB #: 3	21176	
ilnks & Garb	age Disposals · Leak Dete	ction - Hydro Jetting - Repiping Services - Gas Line Repair use Plumbing Inspections - Trenchless Solutions	CUSTOMER NAME	CALLER NAME	JO	B CONTACT NAME
	501	753-3838	Michalle Mannan 1 JOB ADDRESS	CITY STATE	ZIP	
		LUMBING.NET			72022	
		e, North Little Rock, AR 72118	BILLING PARTY/ADDRESS (If Different))	РН	1
· .	·····	License: #MP3792	Arrow Total Care Club Member?	🗌 Yes 🗌 No	Renewal Dat	e: / /
	IAL REA SON FOR (LECIL		CUSTOMERAW		REVIEWED
SUMM/	ARY OF FINDINGS	RECOMMENDED WORK: Found	Tesi ports to be	 Safety and Efficie Total Care Club M 		□ Yes □ No
-Aris	inch Oc.	1472, Clases ports	feeded good. No	Warranty/Safety	Stickers	and a first state of the second
<u>^`</u>	how Leave	<u> </u>		& Valve Tags inst - Homegwner's Val		□Yes □No
				_ Yard Sign Contes		🗆 Yes 🗆 No
WORK		1 that invariant to the second state	ized representative/tenant of the premises a	5 Star Cústomer S	en antingénéraises des avenués dés	⊡Yes'⊡No
of mate An offic reasona and agr I HEREBY	erials & labor beyo ce billing charge a ible attorneys' fee 'ee to be bound b	ond the price set forth below. Unless pri nd/or finance charge of 1.75% per mon s, court costs and collection fees in the e y all the terms contained herein. All old j PROCED WITH THE	or authorization for billing is made in advant th (21% per annum) or a minimum of \$20.00 vent of legal action. I have read this contract, parts will be removed from premises and disc	d that Arrow Plumbing will ce, payment for all work) per month will be added , including the terms and c arded, unless otherwise sp	l not provide an iten done is due upon co after 3 days past du	lzed breakdown mpletion (COD).
I HEREBY	AUTHORIZE THE AD	DITIONAL WORK/CHANGE	Signature:			
UKDER N	O INVOICE AT THE U		Signature:	Print Name:		
Qty	Task #		Description	······································	Investment	Warranty
	Dispatch Fee	(Ask me how	you can receive FREE dispatch fees!)			
	· · · · · · · · · · · · · · · · · · ·	·····				
~~		· · · · · · · · · · · · · · · · · · ·				
			· · · · · · · · · · · · · · · · · · ·			
······					E I	
		······································	i			
	· · · · · · · · · · · · · · · · · · ·					
	· · · · ·					
	· · · · · · · · · · · · · · · · · · ·					
		· · · · · · · · · · · · · · · · · · ·				
FINAN		:			<u>.</u>	
FINAN		:		SUBTOTAL TAX		
PAYM	ENT 1 GF	Cash 🗌 Check 🗔	Check #			
PAYM MC	ENT 1 GF	Cash 🗆 Check 🗔	Auth. #	TAX TOTAL COST		
PAYM MC PAYM	ENT 1 GF	Cash Check C	Auth. # Check #	TAX TOTAL COST TOTAL MEMBER	RSHIP SAVINGS S	1 PRIORITY
PAYM MC PAYM MC	ENT 1 GF	Cash Check C AmEx C Cash Check C AmEx C	Auth. # Check # Auth. #	TAX TOTAL COST TOTAL ME MBEF CUSTOMER SI We are committed to pr service. If you are not co	SHIP SAVINGS S ERVICE IS OUR # oviding you with the high moletely satisfied for any r	1 PRIORITY stilevel of customer
PAYM MC PAYM MC ACCEP1 premises charges l efforts ar costs. I a	ENT 1 GF Visa ENT 2 GF Uisa TANCE OF WORK s have been left in sa from the bank. I agree re initiated against m agree that the amou	Cash Check C AmEx C Cash Check C Cash Check C AmEx C AmEx C PERFORMED: Lacknowledge satisfactory of stisfactory condition. Lunderstand that if my c see to pay 1.75% per month for pasted the amou	Auth. #	TAX TOTAL COST TOTAL ME MBER CUSTOMER SI We are committed to pr service. If you are not con to do anything better al manager know as soon as THANK Y FOR Y C I decline t	RSHIP SAVINGS S RSHIP SAVINGS S ERVICE IS OUR # oviding you with the high mpletely satisfied for any r harv point in the process	1 PRIORITY stilevel of customer eason or you need us please let me or my very important to us. NG US DS1 epairs:

Date of Request:	05.2025	
Customer Name:		
	614 Hidden Forest Dr.	
City:	Bryant	
Date Leak Detect	ed:	

Service Acco	ount No:001-04589-04	
	e: 501-529-8144	
Work Phone		
State, Zip:	AR 72022	
	ed: 04.22.25	

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet and Faucets Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$540.39	Usage:	284
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$237.85	Adjusted Bill Amount:	\$302.54
Payment Plan:	Y: N:	Months:	Payment Amt:

Strepard

880961

Stateme	ent, DATE	4-22-2	5 TERMS		
0					
6	14 Hidd	en Fores	+ Dr		
N ACCOUNT WITH	Brycot	AB 720	522		
	5-10	10 plumbi	ng		
		auna di anazona di unazindi artici a chi ca a talar mana di tang ma		1	T
)			
	Lepanel 1 -1 to	lecking + faucets			
	<u></u>	r taucets			
					+
	an a				
		1			
URRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT	175	a
adame DC5812				11.	0

001-04589-04

.

501-413-0540

E

Date of Request:	04.2025	
Customer Name:		-
	1309 Pleasant Pointe Cr	7
City:	Bryant	_
Date Leak Detect	ed:	_

Service Acco	ount No: 101-06270-00
	e: 501-681-6658
Work Phone	
State, Zip:	AR 72022
Date Repair	ed: 04.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee . (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$394.23	Usage:	200
Average Bill:	\$111.72	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$136.04	Adjusted Bill Amount:	\$258.19
Payment Plan:	Y: N:	Months:	Payment Amt:

Ing Apar C



Lajena Holt < Iholt@cityofbryant.com>

[waterbilling] Leak

1 message

'Vickie' via Water Billing <waterbilling@cityofbryant.com> Reply-To: Vickie <moonlady7277@yahoo.com> To: waterbilling@cityofbryant.com Sat, Apr 26, 2025 at 4:19 PM

Hello,

The bill I received for April was \$431. I called your office and was told my smart meter detected a leak. I was told to conduct a dye test with food coloring and found a leak one of the toilets. I purchased a kit and repaired the leak. I was told by the office manager that if I did this and emailed the receipt that I would receive a credit on half of the sewer bill and half of the water bill.

Thank you,

Vickie Price Meter # 3401774 Account # 101-06270-00



Sent from my iPhone



image1.jpeg 3558K



Date of Request:	04.2025	
Customer Name:		
	3313 Village Green Dr	
City:	Bryant	
Date Leak Detect	ed:	

Service Acco	ount No: <u>102-03801-02</u>	
	e: <u>501-554-3348</u>	
Work Phone	2:	
State, Zip:	AR 72022	
Date Repair	ed: 04.2025	

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$422.30	Usage:	215
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$175.69	Adjusted Bill Amount:	\$246.61
Payment Plan:	Y: N:	Months:	Payment Amt:
\sim	0		

msitopard

Bill To	Providence of the second second	Phone	2015 2-0452 Mechanic	Date of Ord	er - 16 - 7 z
Address	Marth	URIT		Helper	Date
Address City	3313	Titte	1-		Order Taken By
in the second	SKYGAT	E AR	ELONG.	un .	Day Work Contract
Work Order	and Location	7 Am	- 720	2	Contract
	DES	SCRIPTI	0.11	Job Phone	
	1/1		ON OF	WORK	
b	Nath	Tart	1 		
	A 0.	- ARCANK			
	A C Par	Volt		+ +	
			1011	e.t	
- 41	Lorke	daw	1.0		
	4/1	1 II	17408	1455	
<u></u>	wayna	11xc	iter		
		1			
			and the second s		
1. 		1			
T	See A second				
1	<u> </u>		Contraction of the second	<u></u>	
	<u> </u>		1	074	
7	2002 	<u></u>	MATER	OTAL IIALS	000
Home	Date Completed		T	OTAL IIALS DTAL BOR	000

501-554-3348

A. A. B. WELLER

102-03801-02

Date of Request:	05.2025	
Customer Name:		
Service Address:		
City:	Bryant	
Date Leak Detect	ed:	

Service Acco	ount No: <u>001-01006-05</u>
	e: 903-809-8171
Work Phone	
State, Zip:	AR 72022
Date Repair	ed: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak underneath sink in bathroom	
----------------------------------	--

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$478.42	Usage:	245
Average Bill:	\$151.40	Three Month Average Usage:	74
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$154.06	Adjusted Bill Amount:	\$324.36
Payment Plan:	Y: N:	Months:	Payment Amt:
\cap	\bigcirc		

topard

001-01006-05

5

702 SE/St

I found a leak in our guest bathroom underneath the sink. I put a slip coupling and silicone tape around the leak, and it fixed the issue. The homeowner was supposed to have her own plumber come out to assess the issue to make sure it was fixed, but apparently never did.

fixed about March 26 th Samuel P. Carroll 05/01/2025 903 - 809 -8171

3

Date of Request:	05.2025	_
Customer Name:		
	2602 Cyclone St.	
City:	Bryant	_
Date Leak Detect	ed:	_

Service Acco	ount No: 101-02350-03	
	e: 870-797-4009	
Work Phone	2:	
State, Zip:	AR., 72022	
Date Repair	ed: 05.2025	

Description of cause of leak (faucet, toilet, underground, etc.):

Pressure Regulate	or Lea	king
-------------------	--------	------

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$424.16	Usage:	216
Average Bill:	\$74.30	Three Month Average Usage:	29
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$168.48	Adjusted Bill Amount:	\$255.68
Payment Plan:	Y: N:	Months:	Payment Amt:
Ang Jeze	c		

Greens at Hurricane Creek, a Limited Partnership P O Box 13000 Fayetteville,AR 72703

Work Order No. Date Call:

3068918 05/19/2025 09:06 AM

101-02350-03

Status	Work Completed	I			
			Date Completed: Brief Desc:	05/19/2025 03:03 PM Water Leak	
			Job Site:	0114/2602 2602 Cyclone Street Bryant,AR 72022	
Caller Name:	Monique Greer		Caller Phone: Occupant:	(870) 797-4009x Greer (t0276527)	
Priority:	1-Emergency		Home	(870) 797-4009x	
Ok to enter?	YES				
Category:	Plumbing		SubCategory:	Other	
Animal in Apt?	No				
Access Notes:	PTE: Y PETS: N A	LARMS:N			
Problem Descriptio	n: tenant got a bill	of \$500 for water a no water seems to	nd they were advised that the inside the apartment, h	there was a leak that they were owever its not a sitaution that t	unaware on he tenant
Parts & Labor					
Quantity	/ Item Type/				
Hour		Description)		Unit Price	Total
.01	0 Mitchell	Mitchell		.00	.00
			Authorized by:	Total	.00
			Signed by		
			Dated Invoice No.		
ull Description	tenant got a bill of \$5 their apartment. no w can control. BWalker/	aler seems to be in	nev were advised that there	e was a leak that they were una ver its not a sitaution that the te	ware on mant
echnician Notes:	Pressure regulator rep	placed old one was	leaking		
			5		