

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: May 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Matthew Armstrong			Customer Address	1109 Medinah Blvd
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	5-2025
Amount of Bill:	*358.68			Usage:	181
Average Bill:	*61.21			Three Month Average Usage:	22
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*143.25			Adjusted Bill Amount:	*215.43
Customer Name	Michelle Dickinson			Customer Address	312 Summerville Dr
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	5-2025
Amount of Bill:	*1506.01			Usage:	1979
Average Bill:	*57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*683.69			Adjusted Bill Amount:	*822.42
Customer Name	Betty Parker			Customer Address	614 Hidden Forest Dr
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	4-2025
Amount of Bill:	*540.39			Usage:	284
Average Bill:	*57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*237.85			Adjusted Bill Amount:	*302.54
Customer Name	Vickie Price			Customer Address	1309 Pleasant Point
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	4-2025
Amount of Bill:	*394.23			Usage:	200
Average Bill:	*111.92			Three Month Average Usage:	49
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*136.04			Adjusted Bill Amount:	*258.19
Customer Name	Martha Bailey			Customer Address	3313 Village Green
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	4-2025
Amount of Bill:	*422.30			Usage:	215
Average Bill:	*57.46			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*175.69			Adjusted Bill Amount:	*246.61

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: May 2025

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Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Morgan Chism			Customer Address	702 SE 1 st St
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	5-2025
Amount of Bill:	*478.42			Usage:	245
Average Bill:	*151.40			Three Month Average Usage:	74
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*154.06			Adjusted Bill Amount:	*324.36
Customer Name	Monique Green			Customer Address	2602 Cyclone St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	5-2025
Amount of Bill:	*424.16			Usage:	216
Average Bill:	*74.30			Three Month Average Usage:	29
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*168.48			Adjusted Bill Amount:	*255.68
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Matthew Armstrong
Service Address: 1109 Medinah Blvd
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07582-12
Home Phone: 501-602-0676
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 05.13.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Flapper and Valve

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$358.68	Usage:	181
Average Bill:	\$61.21	Three Month Average Usage:	22
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$143.25	Adjusted Bill Amount:	\$215.43
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville, AR 72703

Work Order No. 3063553
Date Call: 05/13/2025 08:48 AM

Status Work Completed

Date Completed: 05/13/2025 12:35 PM
Brief Desc: Water company says there might be a

Job Site: 0178/1109-MB
1109 Medinah Blvd.
Bryant, AR 72022

Caller Name: Matthew Armstrong

Caller Phone: (501) 602-0676x
Occupant: Armstrong (t0323641)
Office (501) 602-0676x
Home (501) 602-0676x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? Yes

SubCategory: Other

Access Notes: Just knock

Problem Description: Water company says there might be a leak my bill is usually 60 and it's now 358

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Atchley	Atchley	.00	.00
			Total	.00

Authorized by: _____

Signed by _____

Dated _____

Invoice No. _____

Full Description Water company says there might be a leak my bill is usually 60 and it's now 358

Technician Notes: Replaced fill valve and flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Michelle Dickinson
Service Address: 312 Summerfields Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04578-01
Home Phone: 901-219-8618
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 05.08.25

Description of cause of leak (faucet, toilet, underground, etc.):

Irrigation System Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$1506.01	Usage:	1979
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$683.69	Adjusted Bill Amount:	\$822.42
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager

SIGNATURE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Betty Parker
Service Address: 614 Hidden Forest Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-04589-04
Home Phone: 501-529-8144
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 04.22.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet and Faucets Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$540.39	Usage:	284
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$237.85	Adjusted Bill Amount:	\$302.54
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager

Statement

4-22-25

TERMS

TO

614 Hidden Forest Dr
Bryant AB 57002

IN ACCOUNT WITH

5 to 10 plumbing

Repaired leaking
toilets + faucets

CURRENT

OVER 30 DAYS

OVER 60 DAYS

TOTAL AMOUNT

125	a
-----	---

 adams DC5812

01-11

001-04589-04

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 04.2025
Customer Name: Vickie Price
Service Address: 1309 Pleasant Pointe Cr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06270-00
Home Phone: 501-681-6658
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 04.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking


Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$394.23	Usage:	200
Average Bill:	\$111.72	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$136.04	Adjusted Bill Amount:	\$258.19
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager



Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Leak

1 message

'Vickie' via Water Billing <waterbilling@cityofbryant.com>

Reply-To: Vickie <moonlady7277@yahoo.com>

To: waterbilling@cityofbryant.com

Sat, Apr 26, 2025 at 4:19 PM

Hello,

The bill I received for April was \$431. I called your office and was told my smart meter detected a leak. I was told to conduct a dye test with food coloring and found a leak one of the toilets. I purchased a kit and repaired the leak. I was told by the office manager that if I did this and emailed the receipt that I would receive a credit on half of the sewer bill and half of the water bill.

Thank you,

Vickie Price

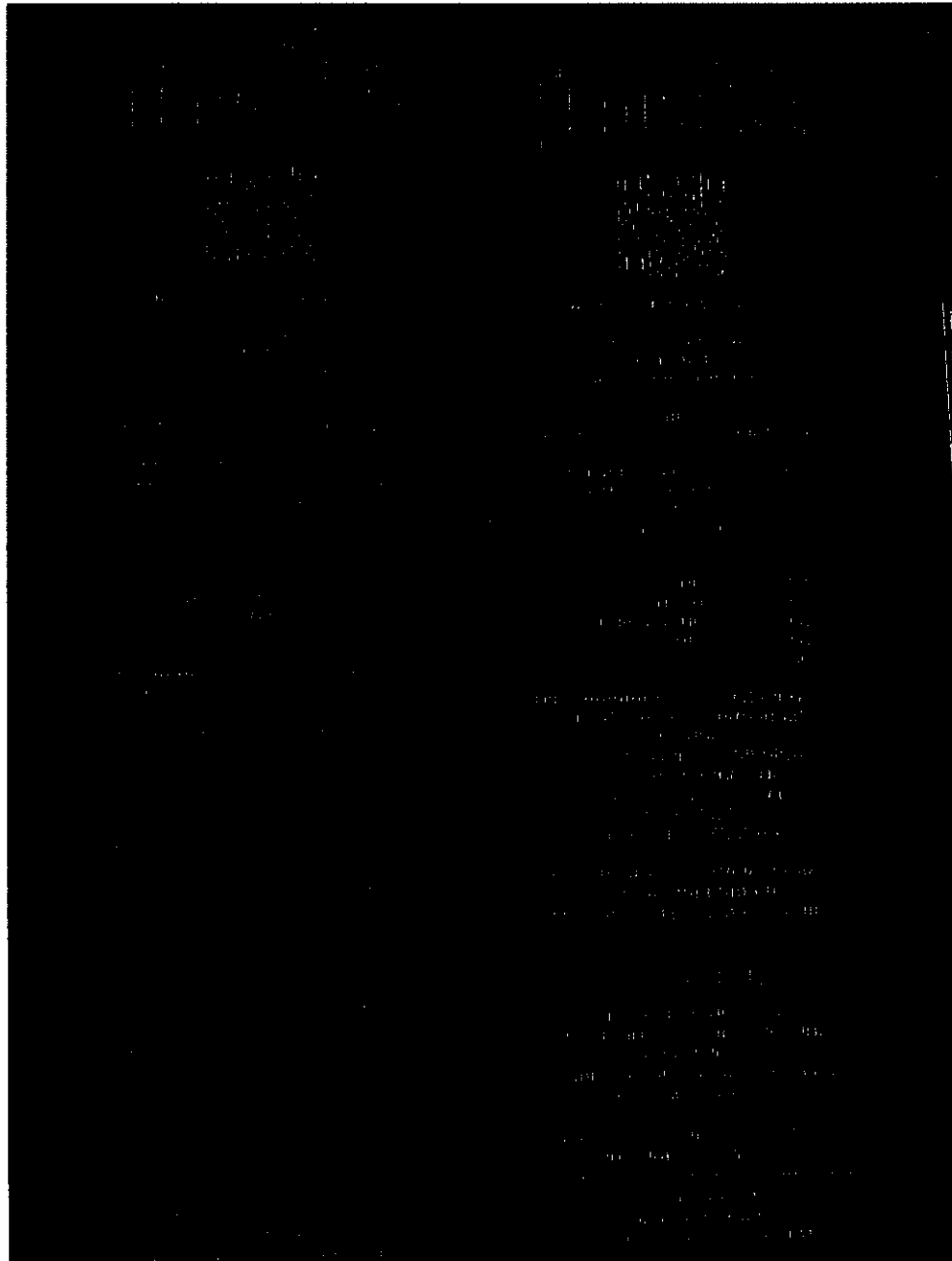
~~Meter # 3401774~~

Account # 101-06270-00

3401773

Sent from my iPhone

image1.jpeg
3558K



CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 04.2025
Customer Name: Martha Bailey
Service Address: 3313 Village Green Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-03801-02
Home Phone: 501-554-3348
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 04.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$422.30	Usage:	215
Average Bill:	\$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$175.69	Adjusted Bill Amount:	\$246.61
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:



Customer Service Manager

CHRIS DYER PLUMBING

316 Turtle Creek
BENTON, ARKANSAS 72015

501-778-9111 • 501-672-0452

SERVICE INVOICE

Customer's Order No.	Phone	Mechanic	Helper	Date
Bill To				4-16-75
Address	Plumbers Garage			Order Taken By
City	3313 Village Green			<input type="checkbox"/> Day Work
Job Name and Location	Bryant, AR, 72015			<input type="checkbox"/> Contract
Work Ordered By				<input type="checkbox"/> Extra
	Job Phone			

DESCRIPTION OF WORK

Water leak
Repaired Toilet
Worked on tankless
Water Heater

		TOTAL MATERIALS	250	00
		TOTAL LABOR		
		TAX	22	50
		TOTAL AMOUNTS	272	50

<input type="checkbox"/> No One Home	Date Completed
	4-16-75

Signature K. Dyer
I hereby acknowledge the satisfactory completion of the above described work.

☐ Total amount due for above work: or

☐ Total billing to be mailed after completion of work

501-554-3348

102-03801-02

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Morgan Chism
Service Address: 702 SE 1st St
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01006-05
Home Phone: 903-809-8171
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak underneath sink in bathroom

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$478.42	Usage:	245
Average Bill:	\$151.40	Three Month Average Usage:	74
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$154.06	Adjusted Bill Amount:	\$324.36
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager

001-01006-05

702 SE 1st

5-1-25

I found a leak in our guest bathroom underneath the sink. I put a slip coupling and silicone tape around the leak, and it fixed the issue. The homeowner was supposed to have her own plumber come out to assess the issue to make sure it was fixed, but apparently never did.

fixed about march 26th 2025

Samuel P. Carroll 05/01/2025

903-809-

8171

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Monique Greer
Service Address: 2602 Cyclone St.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-02350-03
Home Phone: 870-797-4009
Work Phone: _____
State, Zip: AR., 72022
Date Repaired: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Pressure Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$424.16	Usage:	216
Average Bill:	\$74.30	Three Month Average Usage:	29
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$168.48	Adjusted Bill Amount:	\$255.68
Payment Plan:	Y: <input type="checkbox"/> N: <input type="checkbox"/>	Months:	Payment Amt:


Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 3068918
Date Call: 05/19/2025 09:06 AM

Page : 1

101-02350-03

Status Work Completed

Date Completed: 05/19/2025 03:03 PM
Brief Desc: Water Leak

Job Site: 0114/2602
2602 Cyclone Street
Bryant,AR 72022

Caller Name: Monique Greer

Caller Phone: (870) 797-4009x
Occupant: Greer (t0276527)

Priority: 1-Emergency
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (870) 797-4009x

SubCategory: Other

Access Notes: PTE: Y PETS: N ALARMS:N

Problem Description: tenant got a bill of \$500 for water and they were advised that there was a leak that they were unaware on their apartment. no water seems to be inside the apartment, however its not a sitaution that the tenant can control. BWalker/RCC

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by:

Signed by

Dated

Invoice No.

Full Description tenant got a bill of \$500 for water and they were advised that there was a leak that they were unaware on their apartment. no water seems to be inside the apartment, however its not a sitaution that the tenant can control. BWalker/RCC

Technician Notes: Pressure regulator replaced old one was leaking