

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: July 2023

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	R.N.R Investment	Customer Address	105 NE 3 rd #A
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	4.23	Date Leak Repaired	6/23
2 months Amount of Bill:	*1,485.27	Usage:	834
Average Bill:	New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*687.59	Adjusted Bill Amount:	*797.68
Customer Name	Phuong Ma Phung	Customer Address	3317 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	6/23	Date Leak Repaired	6/23
1 month Amount of Bill:	*346.66	Usage:	187
Average Bill:	*38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*144.61	Adjusted Bill Amount:	*202.05
Customer Name	Deonna Seals	Customer Address	2408 Canyonwood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	5/23
3 months Amount of Bill:	*1918.66	Usage:	1061
Average Bill:	*97.02	Three Month Average Usage:	53
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*781.11	Adjusted Bill Amount:	*1,137.55
Customer Name	Chris Golden	Customer Address	8014 Ridgestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3/23	Date Leak Repaired	5/23
3 months Amount of Bill:	*649.59	Usage:	616
Average Bill:	*52.46	Three Month Average Usage:	49
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*248.79	Adjusted Bill Amount:	*400.80
Customer Name	Tremore Walter	Customer Address	2906 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3/23	Date Leak Repaired	6/23
3 months Amount of Bill:	*674.25	Usage:	369
Average Bill:	*75.4	Three Month Average Usage:	40
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*215.60	Adjusted Bill Amount:	*458.65

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DETAILS

Customer Name	William Forcum			Customer Address	2908 Cyclone	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started	5/23			Date Leak Repaired	5/23	
3 months Amount of Bill:	\$593.35			Usage:	324	
Average Bill:	\$63. ⁰⁰			Three Month Average Usage:	33	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:		
Amount of Adjustment to Sewer Bill:	-\$194.81			Adjusted Bill Amount:	-\$398.54	
Customer Name	Michael Suddeth			Customer Address	412 Whirlwind	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started	5/23			Date Leak Repaired	6/23	
1 month Amount of Bill:	\$1039.37			Usage:	576	
Average Bill:	\$39.53			Three Month Average Usage:	20	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:		
Amount of Adjustment to Sewer Bill:	-\$481.48			Adjusted Bill Amount:	-\$557.89	
Customer Name	Luxury Iron & AP			Customer Address	26044 I-30	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started	1/23			Date Leak Repaired	2/23	
2 months Amount of Bill:	\$1,952.23			Usage:	1085	
Average Bill:	\$42.53			Three Month Average Usage:	20	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:		
Amount of Adjustment to Sewer Bill:	-\$904.95			Adjusted Bill Amount:	-\$1,047.28	
Customer Name	County and Co Usage			Customer Address	511 County and College	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired	5/23	
1 month Amount of Bill:	\$327.51			Usage:	185	
Average Bill:	\$39.53			Three Month Average Usage:	20	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:		
Amount of Adjustment to Sewer Bill:	-\$142.88			Adjusted Bill Amount:	-\$184.63	
Customer Name	Darla Lopez			Customer Address	2903 Birdie Ln	
Date Leak Detected by AMI				Date Customer Notified		
Date Leak Started				Date Leak Repaired	6/23	
3 months Amount of Bill:	\$285.84			Usage:	153	
Average Bill:	\$39.53			Three Month Average Usage:	20	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:		
Amount of Adjustment to Sewer Bill:	-\$80.50			Adjusted Bill Amount:	-\$205.34	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: July 2023

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	BSFR Property	Customer Address	3507 Stillman Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	6/23
<u>2 months</u> Amount of Bill:	*422.54	Usage:	231
Average Bill:	*84.50	Three Month Average Usage:	45
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*122.10	Adjusted Bill Amount:	*300.44
Customer Name	David Brown	Customer Address	31 Arcadia
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	6/23
<u>1 month</u> Amount of Bill:	*868.34	Usage:	477
Average Bill:	*49.51	Three Month Average Usage:	30
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*387.09	Adjusted Bill Amount:	*481.25
Customer Name	Consepcion De Santiago	Customer Address	801 Amy Cir
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/23
<u>3 months</u> Amount of Bill:	*429.68	Usage:	233
Average Bill:	*39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*149.79	Adjusted Bill Amount:	*279.89
Customer Name	Tony Erwin	Customer Address	2207 Corywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4/23
<u>3 months</u> Amount of Bill:	*515.06	Usage:	272
Average Bill:	*66.51	Three Month Average Usage:	35
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*144.60	Adjusted Bill Amount:	*370.46
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6-18-2023 Service Account No.: 001-00147-12
 Customer Name: RNR Investments Home Phone: 479-751-0445
 Service Address: 105 NE 3rd St #A Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 6/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

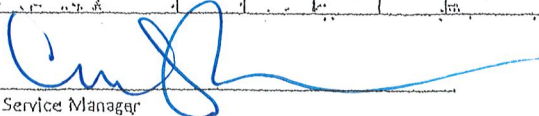
Sworn Statement:

I _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

2 months		Amount of Bill:	1,485.27		Usage:	834	
		Average Bill:	New Customer		Three Month Average Usage:	20	
		Adjustment Approved:	Yes	No	Approved By:		
		Amount of Adjustment to Sewer Bill:	687.59		Adjusted Bill Amount:	5797.68	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	


Customer Service Manager



Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Adjustment - Acct# 001-00147-12 Service: 105 NE 3rd Unit A

1 message

Debra Jackson <debjackson@rentalconcepts.org>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>
Cc: Teresa Brooks <tbrooks@rentalconcepts.org>

Mon, Jun 12, 2023 at 9:12 AM



Attached, 06.02.23 invoice from Victory Plumbing for repairing water leaks found at 105 NE 3rd Unit A. Also attached is a copy of the May water billing. As per our phone conversation, please consider this as a request for making an adjustment for the May and June billing for account 001-00147-12 located at 105 NE 3rd Unit A. If you have any questions or need anything else to support the request, please contact us at the address below.

Thank you,

Debra Jackson
Controller
Rental Concepts, LLC
RNR Investments, LLC

PO Box 8140
Springdale, AR 72766
Phone: 479-751-0445
Fax: 479-751-0449

2 attachments

-  **2023.06.02 Victory Plumbing LLC (fixed water Leak).pdf**
36K
-  **2023.05.10 City of Bryant Water 4712.pdf**
492K

Victory Plumbing LLC
PO Box 13349
Maumelle, AR 72113
501-313-9920
victoryplumbingar@gmail.com
m
<https://www.victory.plumbing/>

Invoice 3179



BILL TO
Rusty Atkinson
RnR Investments
304 N Reynolds Rb
Suite A
Bryant, AR 72022

DATE
06/02/2023

PLEASE PAY
\$0.00

DUE DATE
07/02/2023

JOB NAME
105 NE 3rd st

SERVICE TECH NAME
Gaven, Gus

SERVICE DATE	ACTIVITY	QTY	RATE	AMOUNT
06/02/2023	Hourly rate Found and repaired multiple water leaks	2	125.00	250.00T
06/02/2023	Sales Material to repair water lines	1	129.15	129.15T

All invoices are on a net 30 agreement. Any unpaid invoices passed 30 days will be subject to a late fee

SUBTOTAL	379.15
TAX	37.43
TOTAL	416.58
PAYMENT	416.58

TOTAL DUE \$0.00

THANK YOU!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6-8-2023 Service Account No.: 102-04295-01
 Customer Name: Phuong Ma Phung Home Phone: _____
 Service Address: 3317 Lacross Dr Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 5/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

1 month		Amount of Bill:	\$346.66	Usage:	187
		Average Bill:	\$38.84	Three Month Average Usage:	20
Adjustment Approved:		Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:		\$144.61	Adjusted Bill Amount:		\$202.05
Payment Plan	Yes	No	Payment Period	3 Months	6 Months
					Payment Amt.

[Signature]
Customer Service Manager



Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] 3317 Lacross

2 messages

102-04295-01

Melinda Phung <mphung14@gmail.com>
To: waterbilling@cityofbryant.com

Thu, Jun 8, 2023 at 12:34 PM

Hello, I hope this email finds you well.

I'm at the landlord for 3317 Lacross. Property was vacant for April 2023 and I received a water bill of \$365.55. It was then found the issue was a toilet water leak in master bathroom.

Issue was remedied by our handyman. Below is screenshots of work order and payment for fixing the leak.

If you have any further questions, please feel free to reach me at (408) 460-5913.

Thank you,

Melinda

4 attachments



image0.png
559K

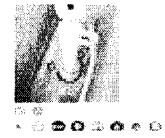


image1.png
690K





image2.png
392K



12:23

5G



Nesler, Wanda

Send

0/10,000

image3.jpeg
237K



Nesler, Wanda



Samantha Hawkins <shawkins@cityofbryant.com>
To: Melinda Phung <mphung14@gmail.com>
Cc: waterbilling@cityofbryant.com

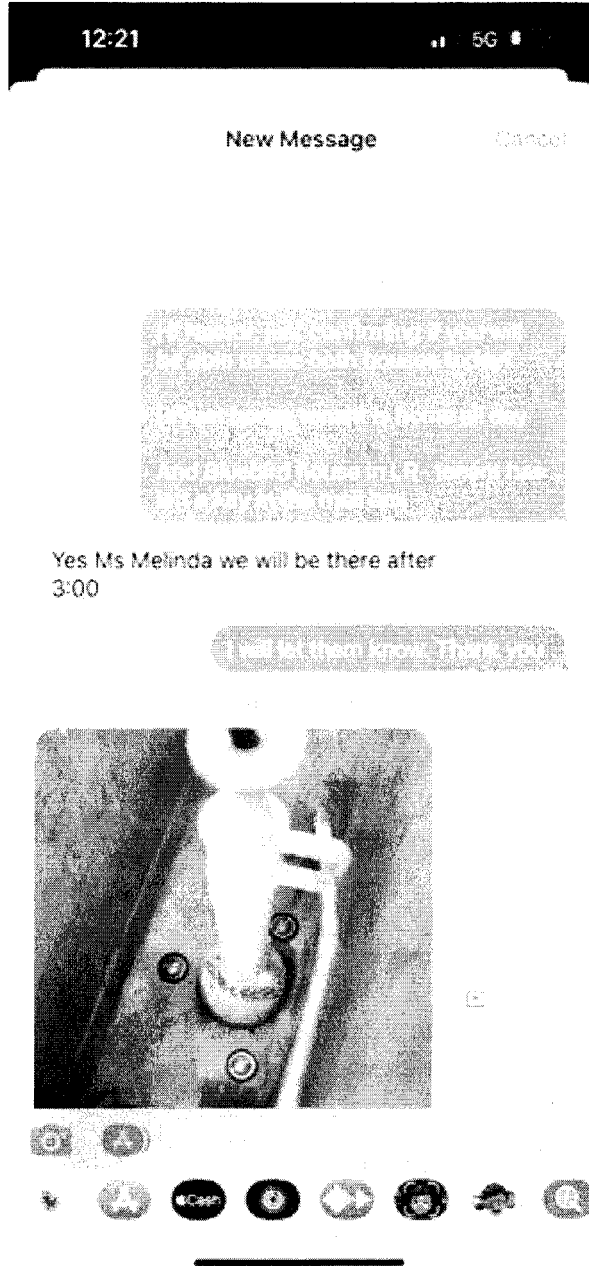
Thu, Jun 8, 2023 at 12:36 PM

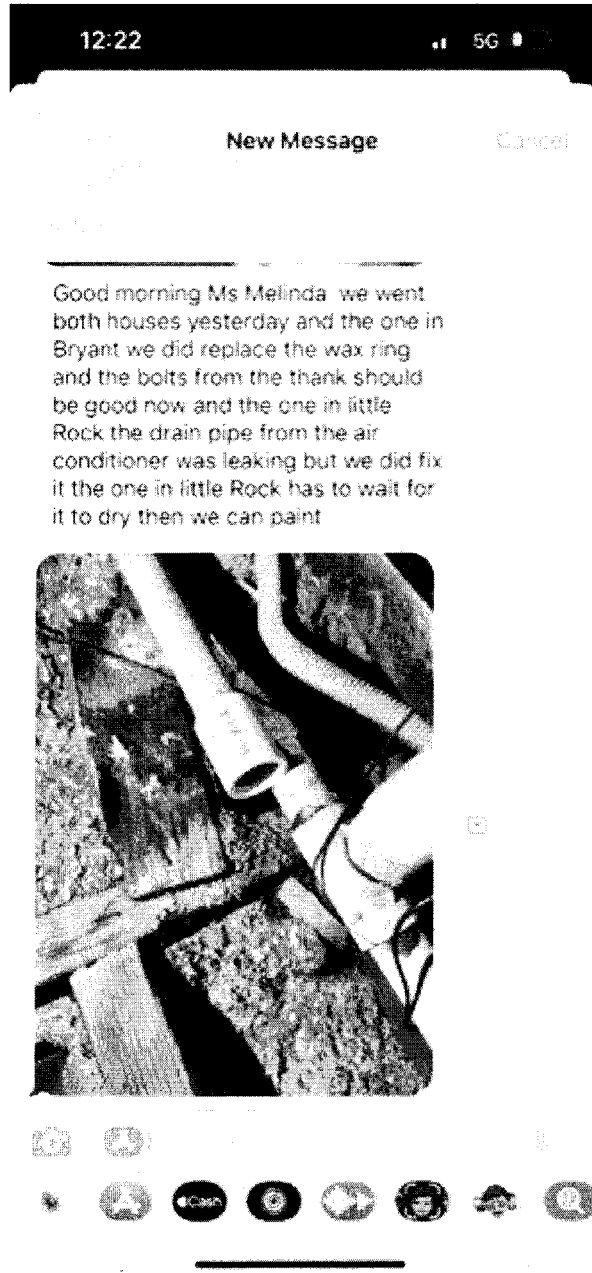
Thank you, I will get it submitted.



Samantha Hawkins
Water Department, Billing Office Assistant
City of Bryant
501-943-0441
shawkins@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]







New Message

Cancel



If you can do 250 for both Ms
 Melinda and the painting we can do
 next week painting is in the same
 price for Bluebird house too Ms
 Melinda



Yes Ms Melinda I will !!
 Muchas Gracias



12:23

5G



Nestor Vazquez



Feed

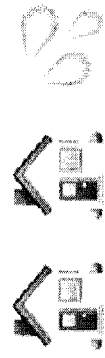
Between You



You paid Nestor Vazquez

- \$250.00

May 12



CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/20/23 Service Account No.: 001-00780-08
 Customer Name: Deonna Seals Home Phone: _____
 Service Address: 2408 Canyonwood Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 5/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Technical Use Only							
<u>3 months</u>	Amount of Bill:	<u>1918.66</u>			Usage:	<u>1061</u>	
	Average Bill:	<u>597.02</u>			Three Month Average Usage:	<u>53</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By: _____			
	Amount of Adjustment to Sewer Bill:	<u>781.11</u>			Adjusted Bill Amount:	<u>1137.55</u>	
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt: _____

[Signature]
Customer Service Manager

NICK
REPAIR & MAINTENANCE NOTICE

001-00780-08

Address 2408 Carywood	Resident Names Deonna Seals	Phone Numbers 501-398-7131
---------------------------------	---------------------------------------	--------------------------------------

DATE REPORTED: 5/23/2023

*Water Billing @ City of
Bright.
com*

A MAINTENANCE PERSON ENTERED THIS PROPERTY TO PERFORM THE REPAIR AND MAINTENANCE ITEMS LISTED BELOW.

ITEM	REPAIR INFORMATION
Water leak- tenant states her hall bathroom toilet continuously running. Tenant has turned off water to toilet.	<i>Tighten up flush valve</i>

MAINTENANCE TECH: *Nick*

DATE WORK COMPLETED: *5/24/23*

<u>COVID - 19 INFORMATION</u>	Verified by office person (initial)	Date office person verified	Verified by maintenance tech before enter unit	Date maint. tech verified (initial)
Is anyone in the household presently sick?	JS	5-23-23		
Is anyone in the household presently showing symptoms of COVID-19?	JS	5-23-23		
Is anyone in the household presently self-quarantining due to a suspected exposure to COVID-19?	JS	5-23-23		

 CW
Prepared By
Office Staff

Signed Out By _____
Office Staff

Maint. Tech _____
Signed Out To

Date Signed _____
Out

JS
Closed Out By
Office Staff

5/24/23
Date Closed Out

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 5.12.23 Service Account No.: 003-08552-01
 Customer Name: Chris Golden Home Phone: _____
 Service Address: 8014 Ridgestone Work Phone: _____
 City: Alexander State, Zip: AR 72002
 Date Leak Detected: _____ Date Repaired: 5.12.23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Line Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

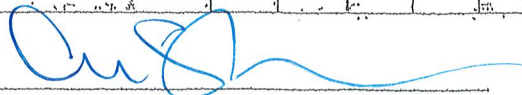
Sworn Statement:

I _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

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- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

<u>3 months</u>	Amount of Bill:	<u>\$649.59</u>	Usage:	<u>616</u>
	Average Bill:	<u>\$52.10</u>	Three Month Average Usage:	<u>49</u>
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
	Amount of Adjustment to Sewer Bill:	<u>\$248.79</u>	Adjusted Bill Amount:	<u>\$400.80</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>	Payment Amt. <input type="checkbox"/>


Customer Service Manager

003 - 08552-01

Memo

To: Bryant Water Department
From: Chris Golden, 8014 Ridgestone Cv, Alexander AR 72002
Date: 19May2023
Re: Water Leak and Repair

A substantial increased expense in our wastewater invoice was noted in early 2023. In April, we hired a leak detection company to identify the leak which was noted to be approximately 30 ft from the meter (near light pole). A call to 811 was placed by the leak detection company and utilities were marked. We repaired the water line (mini excavator rented and plumbing supplies purchased) the end of April and have since noted no meter movement when water is no being used.

Residents are requesting a credit on our account (wastewater, as clean water is supplied by Salem Water Association).

For any questions, please contact Chris Golden at 501-580-8816.

Thank you,



Chris Golden

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/12/23 Service Account No.: 001-01815-07
 Customer Name: Tramare Water Home Phone: _____
 Service Address: 2906 Cyclone Work Phone: _____
 City: Bryant State, Zip: AR 72072
 Date Leak Detected: _____ Date Repaired: 6/12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

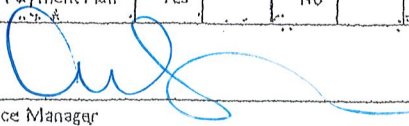
Sworn Statement:

I _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

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3 months		Amount of Bill:	<u>674.25</u>	Usage:	<u>369</u>
		Average Bill:	<u>225.00</u>	Three Month Average Usage:	<u>40</u>
		Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
		Amount of Adjustment to Sewer Bill:	<u>215.60</u>	Adjusted Bill Amount:	
				<u>458.65</u>	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months
				Payment Amt.	



Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2112303
Date Call: 06/12/2023 12:06 PM

001-0181507

Status Work Completed

Date Completed: 06/12/2023 01:22 PM
Brief Desc: Seal in tank is broken and tank can

Job Site: 0114/2906
2906 Cyclone Street
Bryant,AR 72022

Caller Name: Tramane Walter

Caller Phone: (313) 492-3650x
Occupant: Walter (t0013562)
Office (501) 764-6129x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: Seal in tank is broken and tank can not be filled.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Seal in tank is broken and tank can not be filled.

Technician Notes: replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 5/23 Service Account No.: 001-02268-10
 Customer Name: William Forcum Home Phone: _____
 Service Address: 2908 Cyclone St. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 5/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

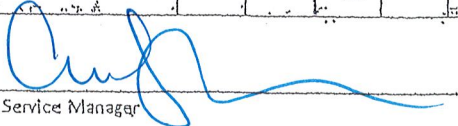
Sworn Statement:

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Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY							
<u>3 months</u>	Amount of Bill:	<u>\$593.35</u>			Usage:	<u>324</u>	
	Average Bill:	<u>\$63</u>			Three Month Average Usage:	<u>33</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:			
	Amount of Adjustment to Sewer Bill:	<u>\$194.81</u>			Adjusted Bill Amount:	<u>\$398.54</u>	
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>
						6 Months	<input type="checkbox"/>
						Payment Amt.	



Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
 P O Box 13000
 Fayetteville, AR 72703

Work Order No. 2070282
Date Call: 05/12/2023 04:06 PM

Acct# 001-02268-10

Status Work Completed

Date Completed: 05/13/2023 11:26 AM
Brief Desc: There is a leak somewhere in my apa

Job Site: 0114/2908
 2908 Cyclone Street
 Bryant, AR 72022

Caller Name: William Forcum

Caller Phone: (501) 409-7133x
Occupant: Forcum (t0215161)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (501) 409-7133x

SubCategory: Other

Problem Description: There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and there is no water on the floor. I went to pay my water bill and it came out to over \$500, that is when i was told by bryant water that I have a leak somewhere.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Griffin	Griffin	.00	.00
.00	Griffin	Griffin	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and there is no water on the floor. I went to pay my water bill and it came out to over \$500, that is when i was told by bryant water that I have a leak somewhere.

Technician Notes: Replaced Red Seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8-20-23 Service Account No.: 001-01622-12
 Customer Name: Michael Suddeth Home Phone: _____
 Service Address: 412 Whirlwind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 6.23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
<u>1 month</u>	Amount of Bill:	<u>1,039.37</u>			Usage:	<u>576</u>	
	Average Bill:	<u>39.53</u>			Three Month Average Usage:	<u>20</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:		
	Amount of Adjustment to Sewer Bill:	<u>481.48</u>			Adjusted Bill Amount:	<u>557.89</u>	
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>
						6 Months	<input type="checkbox"/>
						Payment Amt.	

Chris Howard

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
 P O Box 13000
 Fayetteville,AR 72703

Work Order No. 2118970
Date Call: 06/20/2023 12:52 PM

*Acct#
001-01622-12*

Status Work Completed

Date Completed: 06/20/2023 01:17 PM
Brief Desc: my toilet was leaking last month an

Job Site: 0114/0412
 412 Whirlwind Street
 Bryant,AR 72022

Caller Name: Michael Suddeth

Caller Phone: (501) 249-7629x
Occupant: Suddeth (t0270058)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (501) 249-7629x

SubCategory: Toilet

Problem Description: my toilet was leaking last month and my neighbor complained about the noise it was making. someone came in and fixed it and said that we would be able to get it adjusted. im just putting this work order in, in order to get my water bill adjusted.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description my toilet was leaking last month and my neighbor complained about the noise it was making. someone came in and fixed it and said that we would be able to get it adjusted. im just putting this work order in, in order to get my water bill adjusted.

Technician Notes: check toilets were both replaced with red seals

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6-23 Service Account No.: 102-04038-01
 Customer Name: Luxury Iron of AR Home Phone: _____
 Service Address: 26044 I-30 Work Phone: _____
 City: Bryant State, Zip: AR 72027
 Date Leak Detected: _____ Date Repaired: 2/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY										
<u>2 months</u>		Amount of Bill:	<u>\$1,952.23</u>			Usage:	<u>1085</u>			
		Average Bill:	<u>\$42.53</u>			Three Month Average Usage:	<u>420</u>			
		Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:				
		Amount of Adjustment to Sewer Bill:	<u>\$904.95</u>			Adjusted Bill Amount:		<u>\$1047.28</u>		
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.	

Customer Service Manager [Signature]

CHRIS DYER PLUMBING

316 Turtle Creek
BENTON, ARKANSAS 72015

501-778-9111 • 501-672-0452

SERVICE INVOICE

Customer's Order No.				Phone	Mechanic	Helper	Date of Order
Bill To							Order Taken By
Address							<input type="checkbox"/> Day Work
City							<input type="checkbox"/> Contract
Job Name and Location							<input type="checkbox"/> Extra
Work Ordered By						Job Phone	

DESCRIPTION OF WORK

Install & Service on my kitchen service
service 145'
Disconnect and Reconnect existing
lines to pump
Second Chamber Repair & Remodel
in the kitchen
5012 W. 10th St
Benton, AR 72015

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
<input type="checkbox"/> No One Home	Date Completed	TOTAL AMOUNTS	

Signature _____
I hereby acknowledge the satisfactory completion of the above described work.

Total amount due for above work: or

Total billing to be mailed after completion of work

Luxury Iron of Arkansas
102-04038-01
501-249-0643 } Mike Chambers

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/23 Service Account No.: 001-05295-05
 Customer Name: Countynd Cottages Home Phone: 847-3002
 Service Address: 511 Countynd Cottages Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 5/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
<u>1 month</u>	Amount of Bill:	<u>\$327.51</u>			Usage:	<u>185</u>	
	Average Bill:	<u>\$39.53</u>			Three Month Average Usage:	<u>< 20</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By: _____			
	Amount of Adjustment to Sewer Bill:	<u>\$142.88</u>			Adjusted Bill Amount:	<u>\$184.63</u>	
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Amt.		
	Payment Period	3 Months		6 Months			

Customer Service Manager _____



City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022
(501) 943-0441



**** FINAL BILL ****

Account Number	AMOUNT DUE
001-05295-05	\$327.51
Due Date	After Due Date Pay
7/1/2023	\$327.51
Service Address	
511 Courtyard Cottages Cr	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

Courtyard Cottages Of Bryant
601 COURTYARD COTTAGES DR
BRYANT, AR 72022-8384

City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022

Acct 6451

00105295050000000327510000000327517

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Courtyard Cottages Of Bryant		511 Courtyard Cottages Cr			001-05295-05	
Status	Service Dates			Bill Date	Penalty Date	Due Date
	From	To	# Days			
Disconnect	5/2/2023	5/26/2023	24	6/11/2023		7/1/2023

Phase I

June

METER #	CURRENT		PREVIOUS		USAGE
	DATE	READING	DATE	READING	
3266468	5/26/2023	227	5/2/2023	42	185

PREVIOUS BALANCE	\$19.27
PAYMENTS	\$21.20-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
CREDIT BALANCE	\$1.93-
W - 5/8" Meter	121.98
FSDWA	0.40
Sewer	191.11
Residential Strmtr	3.00
CAW Watershed 5/8"	0.90
Tax	\$12.05
CURRENT BILL	\$329.44
AMOUNT DUE	\$327.51
AMOUNT DUE AFTER 07/01/2023	\$327.51

Broke, I am requesting an adjustment on this account due to a commode that was continuously running

July

Payments can be made by using your new account# on The City of Bryant Website or Calling 1-888-312-1921.

THIS IS YOUR FINAL BILL FOR SERVICE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/23 Service Account No.: 001-65247-05
 Customer Name: Darla Lopez Home Phone: 901-395-1325
 Service Address: 2963 Birdie Ln Work Phone: _____
 City: Bryant State, Zip: AR 72077
 Date Leak Detected: _____ Date Repaired: 6/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

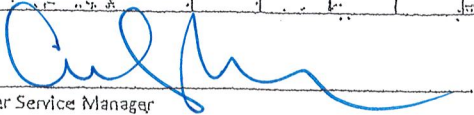
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill:	<u>285.84</u>			Usage:	<u>153</u>		
		Average Bill:	<u>39.53</u>			Three Month Average Usage:	<u>26</u>		
		Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:				
		Amount of Adjustment to Sewer Bill:	<u>80.50</u>			Adjusted Bill Amount:	<u>205.34</u>		
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.


Customer Service Manager

Acct# 001-05247-05

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville, AR 72703

Work Order No. 2120243
Date Call: 06/21/2023 05:00 PM

Status Work Completed

Date Completed: 06/22/2023 10:26 AM
Brief Desc: Bryant water department inform me t

Job Site: 0148/2903
2903 Birdie Lane
Bryant, AR 72022

Caller Name: Darla Lopez

Caller Phone: (901) 395-1325x
Occupant: Lopez (t0256852)

Home (901) 395-1325x

Priority: 3-General
Ok to enter? YES
Category: Other
Animal in Apt? No

SubCategory: Other

Problem Description: Bryant water department inform me that something is running everyday all day reason why my water bill so high.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Tanner	Tanner	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Bryant water department inform me that something is running everyday all day reason why my water bill so high.

Technician Notes: Replaced flapper and tightened toilet tank bolts

001-05247-05

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6.12.23 Service Account No.: 001-08829-03
 Customer Name: BSPR Property Home Phone: _____
 Service Address: 3507 Stillman Ln Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 6.12.23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

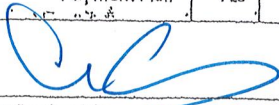
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
2 months		Amount of Bill:		422.54		Usage:		231	
		Average Bill:		84.50		Three Month Average Usage:		45	
		Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		122.10		Adjusted Bill Amount:		300.44	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	



 Customer Service Manager

Acct# 001-08829-03



Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Invoice 11659

1-254-230-0199

BSFR Property Management LLC

BILL TO
Conrex
907 Morrison Drive Suite
402
Charleston, SC

SHIP TO
PO #B102626
3507 Stillman Loop
Bryant, AR

DATE
06/02/2023

PLEASE PAY
\$979.70

DUE DATE
07/02/2023

DATE	ACTIVITY	AMOUNT
05/12/2023	Leak Detection Located leak on service line next to meter	725.00
05/22/2023	Repairs Exposed leak Found a pvc 90 leaking in front of meter Leak was repaired System tested to verify no more leaks Backfilled hole	0.00
05/22/2023	Material	13.80
05/22/2023	Labor + Tax	240.90

TOTAL DUE **\$979.70**

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/23 Service Account No.: 102-00762-00
 Customer Name: David Brown Home Phone: _____
 Service Address: 31 Arcadia Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 6-23-23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

<u>1 month</u>	Amount of Bill:	<u>\$868.34</u>	Usage:	<u>477</u>
	Average Bill:	<u>\$49.51</u>	Three Month Average Usage:	<u>30</u>
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
	Amount of Adjustment to Sewer Bill:	<u>\$387.09</u>	Adjusted Bill Amount:	<u>\$481.25</u>
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
	Payment Period	3 Months	6 Months	Payment Amt.

[Signature]
Customer Service Manager

DENNY DYER PLUMBING CO.
 Phases of Home Remodels and Plumbing Repairs
 PHONE 778-6453 Day or Night
 1022 RIVER ROAD • BENTON, AR 72015

Date of Order 6-23-23

Customer's Order No. _____ Phone _____ Mechanic _____ Helper _____ Date _____

To: M. Brown
#31 Alcala
Bygones

Order Taken By _____
 Day Work
 Contract
 Extra

Name and Location _____ Job Phone 517 2022

Work Ordered By _____

DESCRIPTION OF WORK

Change valve out 170

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
	TOTAL AMOUNTS		

No One Home Date Completed _____

Signature _____
 I hereby acknowledge the satisfactory completion of the above described work.

Total amount due for above work: or Total billing to be mailed after completion of work

To Angela
 102-00762-00



ONE CENTERS, LLC
 17TH REYNOLDS ROAD
 2022 (501) 213-2000

SALE -
 5936 TRANS# 652362509 06-22-23
 STREAM EL CH UH 1 189.00

S. TOTAL: 189.00
 TOTAL TAX: 18.66
 72727 TOTAL: 207.66
 CHECK: 207.66

TERMINAL: 13 06/22/23 15:23:43
 ITEMS PURCHASED: 1
 SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOVE'S.
 DETAILS ON OUR RETURN POLICY, VISIT
LOVES.COM/RETURNS
 COPY OF THE RETURN POLICY IS AVAILABLE
 AT OUR CUSTOMER SERVICE DESK

LOVE'S PRICE PROMISE
 FOR DETAILS, VISIT LOVES.COM/PRICEPROMISE

SHARE YOUR FEEDBACK!
 ENTER FOR A CHANCE TO BE
 ONE OF FIVE \$500 WINNERS DRAWN MONTHLY!
 ENTRE EN EL SORTIDO MENSUAL
 PARA SER UNO DE LOS CINCO GANADORES DE \$500!

ENTER BY COMPLETING A SHORT SURVEY
 WITHIN ONE WEEK AT: www.loves.com/survey
 YOUR ID #727277 247111 739885

NO PURCHASE NECESSARY TO ENTER OR WIN.
 VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
 OFFICIAL RULES & WINNERS AT: www.loves.com/survey

 STORE: 2471 TERMINAL: 13 06/22/23 15:23:43

Replaced Toilet
 David C. Brown
 31 Alcala Cracks

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/12/23 Service Account No.: 101-00766-00
 Customer Name: Concepcion De Santis Home Phone: _____
 Service Address: 801 Amy Cir Work Phone: _____
 City: Bryant State, Zip: AR 72033
 Date Leak Detected: _____ Date Repaired: 6/12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*


Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

3 months		Amount of Bill:	<u>429.68</u>	Usage:	<u>233</u>
		Average Bill:	<u>39.53</u>	Three Month Average Usage:	<u>20</u>
Adjustment Approved:		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill:		<u>149.79</u>	Adjusted Bill Amount:		<u>279.89</u>
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Amt.
			Payment Period	3 Months	<input type="checkbox"/>
				6 Months	<input type="checkbox"/>


Customer Service Manager

Concepcion De Santiago 501-442-2712



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471RTK 1181986 TRANS#: 10087666 05-14-23

2743133 PS PROFLS RD CH WH 1.28(1) 99.00

SUBTOTAL: 99.00
TAX: 9.78
INVOICE 10446 TOTAL: 108.78
DEBIT: 108.78

DEBIT: XXXXXXXXXXXX9125 AMOUNT:108.78 AUTHCD: 030814
CHIP REFID:247110107263 05/14/23 13:07:36

*PIN Verified

TRACE: 00398922

PURCHASE CASH BACK TOTAL DEBIT
108.78 0.00 108.78

APL: Debit TUR: 8000048000

AID: A000000042203 TSI: 6800

STORE: 2471 TERMINAL: 10 05/14/23 13:07:46

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



101-00766.00

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *
* ENTRE EN EL SORTEO MENSUAL. *
* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* YOUR ID #104460 247111 349718 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2471 TERMINAL: 10 05/14/23 13:07

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 6/23 Service Account No.: 101-01091-00
 Customer Name: Tony Erwin Home Phone: _____
 Service Address: 2207 Carywood Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 4/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Slab

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY											
<u>3 months</u>	Amount of Bill:	<u>*515.06</u>	Usage:	<u>272</u>							
	Average Bill:	<u>*66.51</u>	Three Month Average Usage:	<u>35</u>							
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:								
	Amount of Adjustment to Sewer Bill:	<u>*144.60</u>	Adjusted Bill Amount:	<u>*370.46</u>							
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	<input type="checkbox"/>	Payment Amt.	

Customer Service Manager [Signature]



101-01091-00

Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] Leak adjustment

2 messages

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com>

Mon, Jun 26, 2023 at 12:29 PM

Reply-To: Tony Erwin <tonyerwin22@yahoo.com>

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hello, the attached is a photo of the receipt from the plumbing company. There was a leak that was detected by the new digital meters that was clicking in tents every 10 to 15 minutes minutes or so. The old meters show no movement however judging by our usage bill increasing tremendously there was obviously something wrong. But I found it and got the issue fixed thank you so much for installing those digital meters. Adjustments are appreciated for this very expensively for us. My name is Tony Irwin at 2207 carywood Drive Bryant Arkansas 72022 my phone number is 501-765-8253 thank you guys very much

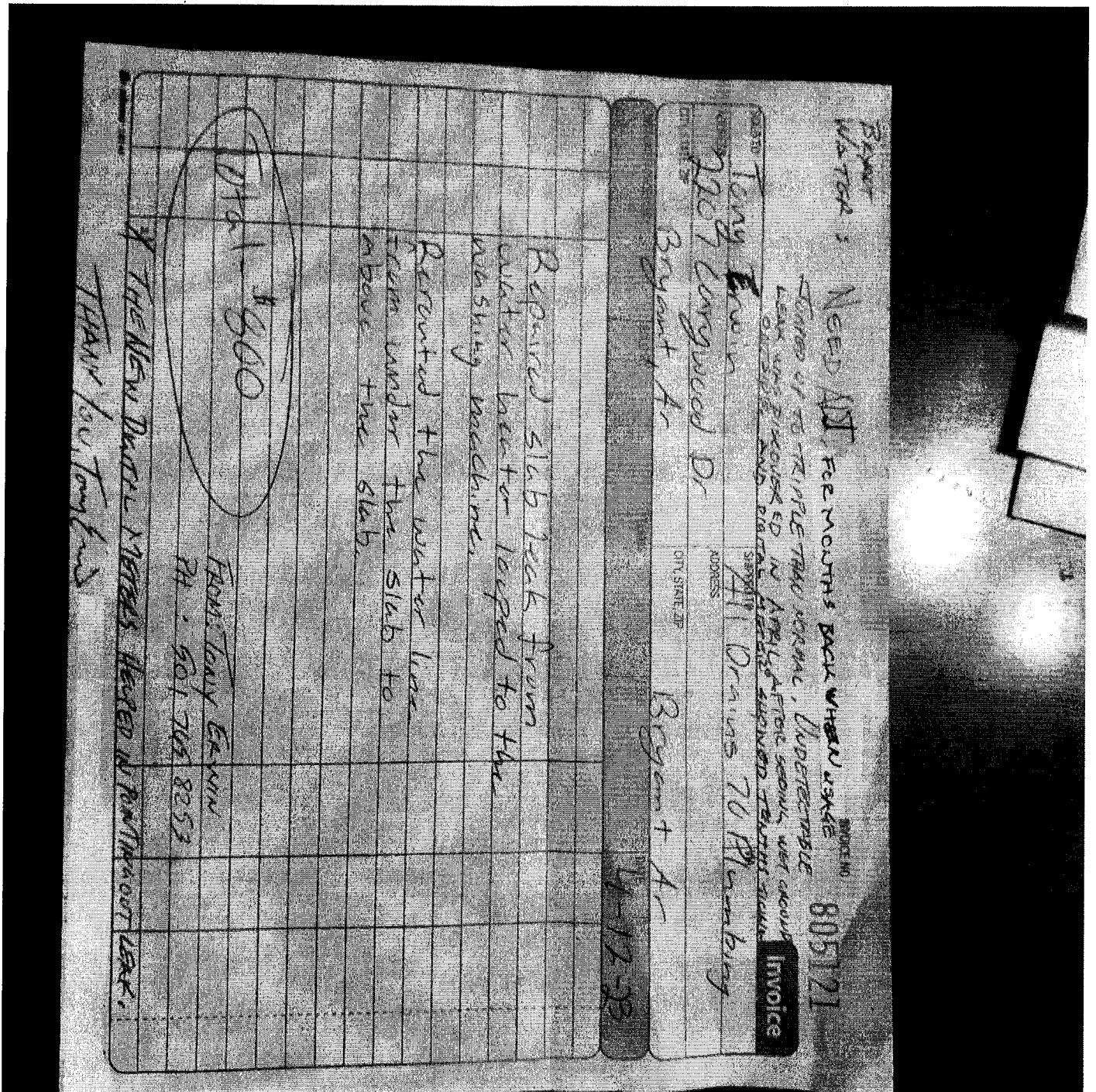
Sent from Yahoo Mail on Android

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com>

Mon, Jun 26, 2023 at 12:31 PM

Reply-To: Tony Erwin <tonyerwin22@yahoo.com>

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>



Sent from Yahoo Mail on Android

[Quoted text hidden]