

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: October 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Hoover & Company, CPA		Customer Address	22461 I-30 #401	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	8/17/22	
1 month	Amount of Bill:	*325.68	Usage:	181	
	Average Bill:	*49.48	Three Month Average Usage:	23	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*134.14		Adjusted Bill Amount:	*191.54	
Customer Name	Erick Stone		Customer Address	27 Arcadia Cir	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	9/1/22	
2 months	Amount of Bill:	*1,690.81	Usage:	955	
	Average Bill:	*88.20	Three Month Average Usage:	48	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*729.28		Adjusted Bill Amount:	*961.53	
Customer Name	Jessica Swafford		Customer Address	1400 Hunterwood	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	10/1/22	
2 months	Amount of Bill:	*504.33	Usage:	282	
	Average Bill:	*88.05	Three Month Average Usage:	52	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*151.12		Adjusted Bill Amount:	*353.21	
Customer Name	Clanissa Masters		Customer Address	3806 Whitwind	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	9/21/22	
3 months	Amount of Bill:	*631.32	Usage:	352	
	Average Bill:	*48.05	Three Month Average Usage:	26	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*232.61		Adjusted Bill Amount:	*398.71	
Customer Name	Keith Luchin		Customer Address	2910 Timbercreek	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	10/1/22	
1 month	Amount of Bill:	*532.48	Usage:	300	
	Average Bill:	*89.97	Three Month Average Usage:	49	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*213.09		Adjusted Bill Amount:	*319.39	

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Date: October 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Tristian Stuckey		Customer Address	3609 Whirlwind
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	10/22
<u>2 months</u> Amount of Bill:	*396.31		Usage:	224
Average Bill:	New Customer		Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*156.21		Adjusted Bill Amount:	*240.10
Customer Name	Colten Riordan		Customer Address	2214 Cherry Creek
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	9/22
<u>3 months</u> Amount of Bill:	*983.90		Usage:	552
Average Bill:	New Customer		Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*417.70		Adjusted Bill Amount:	*566.20
Customer Name	Kennion Gulley		Customer Address	1101 Medinah Blvd
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	10/13/22
<u>3 months</u> Amount of Bill:	*779.39		Usage:	436
Average Bill:	New Customer		Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*318.69		Adjusted Bill Amount:	*460.70
Customer Name	Charles Brooks		Customer Address	2307 Brandon Rd
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	10/14/22
<u>1 month</u> Amount of Bill:	*562.45		Usage:	317
Average Bill:	*88. ⁰⁰		Three Month Average Usage:	52
Adjustment Approved:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*224.98		Adjusted Bill Amount:	*337.47
Customer Name	Colton Williams		Customer Address	2010 Justus Cp
Date Leak Detected by AMI			Date Customer Notified	
Date Leak Started			Date Leak Repaired	10/17/22
<u>3 months</u> Amount of Bill:	*1,019.17		Usage:	572
Average Bill:	*110. ⁰⁰		Three Month Average Usage:	62
Adjustment Approved:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*327.71		Adjusted Bill Amount:	*691.46

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

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Date: October 2022

Total Number of Request for Adjustment	Total Number of Adjustments Approved
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Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Tanekia Lewis			Customer Address	2820 Lynne Ct
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	8/22
3 months Amount of Bill:	*590.75			Usage:	329
Average Bill:	*118. ⁰⁰			Three Month Average Usage:	66
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*111.23			Adjusted Bill Amount:	*479.52
Customer Name	Darius Lang			Customer Address	3201 Cyclone St
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	8/28/22
2 months Amount of Bill:	*454.97			Usage:	254
Average Bill:	*38.84			Three Month Average Usage:	20
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*181.68			Adjusted Bill Amount:	*273.29
Customer Name	Simone Piggins			Customer Address	209 Prospect Park
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	8/29/22
2 months Amount of Bill:	*705.30			Usage:	396
Average Bill:	*83. ⁰⁰			Three Month Average Usage:	44
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*261.49			Adjusted Bill Amount:	*443.81
Customer Name	Rita Dabbs			Customer Address	2700 Arbans Ct
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started	9/22			Date Leak Repaired	9/22
1 month Amount of Bill:	*219.63			Usage:	125
Average Bill:	*27.84			Three Month Average Usage:	20
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*89.15			Adjusted Bill Amount:	*130.48
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/22 Service Account No.: 023071-000
 Customer Name: Hoover & Company, CPA Home Phone: _____
 Service Address: 22461 I-30 Unit 401 Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 8/17/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month		Amount of Bill:		325.68		Usage:		181	
		Average Bill:		49.48		Three Month Average Usage:		23	
Adjustment Approved:		Yes		No		Approved By:			
Amount of Adjustment to Sewer Bill:		134.14		Adjusted Bill Amount:		191.54			
Payment Plan		Yes		No		Payment Period		3 Months 6 Months	
								Payment Amt.	

Customer Service Manager _____

023071-000

J Dodson Plumbing
7415 Mars Hill Rd
Bauxite, AR 72011

INVOICE 081722 **INVOICE DATE: 08/17/2022**

BILL TO

Hoover & Company PC
22461 Interstate 30, Ste 401
Bryant, AR 72089

Toilet Repair

DESCRIPTION	TOTAL
Repair Toilet in Ladies Bathroom	\$250.00

Thank you for your business

TOTAL DUE BY DATE **\$250.00**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9/28/22 Service Account No.: 026636-000
 Customer Name: Erick Stone Home Phone: _____
 Service Address: 27 Arcadia Cir Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: _____

Description of Cause of Leak (faucet, toilet, underground, etc.):

Main Water Service Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

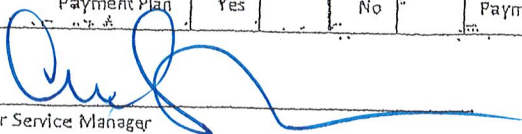
Sworn Statement:

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Signature _____

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FOR OFFICE USE ONLY									
<u>2 months</u> Amount of Bill:		<u>\$1,690.81</u>			Usage:		<u>955</u>		
Average Bill:		<u>\$88.20</u>			Three Month Average Usage:		<u>48</u>		
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:				
Amount of Adjustment to Sewer Bill:		<u>\$729.28</u>			Adjusted Bill Amount:		<u>\$961.53</u>		
Payment Plan		<input type="checkbox"/> Yes <input type="checkbox"/> No		Payment Period		<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months		Payment Amt.	


 Customer Service Manager



BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Account No. 026636-000 - 27 Arcadia Circle - account name Erick Stone

1 message

Vickie Webb <vickie.webb@hmflaw.net>

Wed, Sep 28, 2022 at 11:58 AM

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

I am forwarding to you a copy of the September 14 work order from Rainey Realty. It shows the cost and what work was done by the plumber hired to repair the leaking water line at 27 Arcadia Circle, Bryant.

It was apparently leaking for quite some time.

We didn't realize there was a leak as we didn't have any noticeable loss of water pressure in the house, and it had rained during that time frame.

The leak was in an area that frequently has standing water after it rains.

So I am respectfully requesting an adjustment to the water bill for the service periods of 7/19/2022 to 8/25/2022 (billing date 9/11/22) and 8/26/2022 to the date of the repairs.

Thank you for your consideration.

Vickie Webb

vickie.webb@hmflaw.net

Please note our new Little Rock location below.

Vickie Webb, Legal Assistant



901 N. University Avenue | Little Rock | Arkansas 72207

557 Locust Avenue | Conway | Arkansas 72034

721 S. Main | Stuttgart | Arkansas 72160

09:59 Key	Field & PT Staff	Call Center	Admin Asst	Admin Asst	Admin Asst (PT Calls/Emails, Recep & Marketing)	App Asst (Processing)	App Asst (Approvals)	Leasing Manager (Apps, Housing, Marketing & PT Team)	Account Manager (WOs, PMS, Notices, MRs, Videos)	Account Manager (WOs, PMS, Notices, MRs, Videos)	Account Manager (WOs, PMS, Notices, MRs, Videos)	Main Ma (Mail Ve Field B)
865 15 85 25 117 33	Angle(3) BUR Blake(b) 2UR Gerald(s) 791B 7UR 5 Need Receipt Jess(4) 9991B 2UR John(J) 2UR Joseph(1) Lynn(7) 9991B 4UR Michael(s) 9991B 2 CC Issues Nick(6) 991B Nicole(9) Scott(2) 4 CC Issues Set	Call Center Work 37 Call When RTS 8 Info Email Reply 1 Info Repl No PT 38 Info Repl, NoOK 4 Showin Req, Not Ok 26 Show Comments 12 Show Review 1324 Pts to Work	Joelle 3UR 8 New Vfs to Build	Kristina 2 Voicemails 1 Unattached Calls 1 Info Repl No PT 38 Info Repl, NoOK 1 Carmis changes No CARMLS DL 2d- 3 Del from Carmis	Rachel 5 Followups 6 Voicemails 1 Unattached Calls 1 Info Repl No PT 38 Info Repl, NoOK 1 No SqFt	Sara 9 Followups 1 Missing CR 2 Process 3+ Days	Melissa 2 Followups 2 Itemize Receipt 2 Vids w/o Dscr 2 App Review 2 Wait Owner 1d+ 4 New LRs 4 1d- LR Signatures 8 Overdue LR Cont 4 LeaseRepl, noOK	Becky 5UR 10 Followups 1 Unattached Calls 3 Dep Rec Probs 2 App Review 2 Wait Owner 2d+ 1 LP - No Appt Set 1 Pend Appt 1d 1 Rent, No Ten XD 2 Bad Expired 1 Pend & No Prorate 1 more	Nichole 211B 2UR 40 Followups 1 Unattached Calls 5 Itemize Receipt 9 Vids w/o Dscr 9 WO Reply not OK 3 WO WAIT 6+ 9 WAIT WO Issue 6 OM Comp, Not Inv 1 Field - WO Not Done 4 NRdy, NoWo/ODMR	Denise 5 Followups 1 Unattached Calls 1 Itemize Receipt 17 Vids w/o Dscr 1 Field - PM Done 2 WO TimeLine 6 WO Reply not Ok 1 WO WAIT 6+ 6 WAIT WO Issue 2 Overdue OC	Stacy 2UR 1 STU UnattCalls 3 Itemize Receipt 1 Vids w/o Dscr 1 Wos No User 4 WAIT WO Issue 2 WO TimeLine 1 Pending Appt Set 7 Overdue OC 3 Overdue NC	Shane 2 Mig Ac 7 CC Eve 1 WO Ne 1 MY 1d+ 1 Sched 1 3 Call No
10:00 SB			CLOCKED OUT	NextUp Called: 14243709394 PT:Lamar Brown WIRELESS CALLER KS 0				From: 15012313588 WIRELESS CALLER PT:Quantez BA 13	From: 18134100639 JANETTE SHIELDS PT:Janette Shields NT 15		NextUp SLM 0	Proje rec S

*SuperSearch

Go Ctrl-Click for New Tab

My Top Menu Choices

Show Phones & Clock In/Out

Show Messages



- Rentals Available

All Staff

All Staff (less used)

Accounting

Applications

Collections

Field

Leasing

Maintenance

- CC vs WO

- Email Scripts

- Inspections

- Maint Requests

- Make Readies

- Paid Per Job

- PM Marketing

- PM Utilities

- Rainey Maint

- Research Tool

- Vendor Choices

- Vendor Statements

- Vendors

- Winterizations

- WO TimeLine

- Work Order Replies

- Work Order Statuses

- Work Orders

Marketing

MoveOuts

New Owners & Retention

Personal

Reports

Show Notes

Work Order

WO#	86713 (Go To Work Order Detail)
Date	2022-09-14
Property	520.01
Amount	750
Taxable Labor	-1.00
Sales Tax Rate	0.000
Sales Tax	0.00
Charge	Owner
Invoice	Online
Leases Pending	
Tied to MoveOut	0
Pay from 1029 (Deposit)	0.00
Pay from 3015 (Owner)	0.00

Owner Requests

Account	3015-520
Name	Peter & Johanna Zipp
Owner Status	ACTV
Owner Balance	-750
Hold Amounts	0
Tenants Owe	0
Next Month	0
Owner Start	2014-09-02
Repairs	6/7 watch stain in ceiling in garage next time NT
Contact Info	

Vendor Online Invoice

Action Items (red are potentially sales tax keywords)	Water is gushing out of pipes into the yard near the meter. Water company said it responsibility to fix it.
Completed	<input checked="" type="checkbox"/>
Hours Clocked	0
Invoice Total	750.00
Taxable Labor	You must include a line called "Taxable Labor." if the RAINMAI vendor did any of the following: <ul style="list-style-type: none"> Cleaning including Makeready cleaning Anything to do with Carpet Installation or repair of any appliance or item with a motor (garbage disposals, ceiling fans, ovens, microwaves, etc...)
Taxable Labor (-1 for none)	-1.00
Inventory	
Materials from Credit Cards	
No records	
Videos	
DriveMaps	
No records	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/22 Service Account No.: 026671-001
 Customer Name: Jessica Swafford Home Phone: _____
 Service Address: 1406 Hunterwood Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

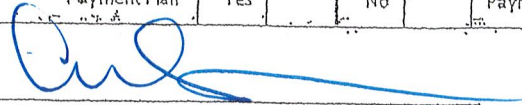
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

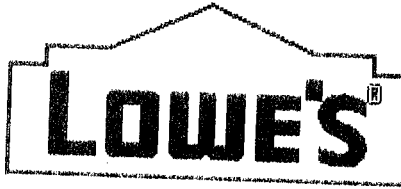
Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>2 months</u>		Amount of Bill:		<u>*504.33</u>		Usage:		<u>282</u>	
		Average Bill:		<u>*88.00</u>		Three Month Average Usage:		<u>52</u>	
		Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
		Amount of Adjustment to Sewer Bill:		<u>*151.12</u>		Adjusted Bill Amount:		<u>*353.21</u>	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	



Customer Service Manager



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

026671-001

- SALE -

SALES#: S2471HR2 2458076 TRANS#: 10733743 10-02-22

3625400 KORXY WHF BASIC FLUSH LEV 9.98
SUBTOTAL: 9.98
TAX: 0.99
INVOICE 10243 TOTAL: 10.97
DEBIT: 10.97

Jessica
Swafford

501-353-7284

DEBIT: XXXXXXXXXXXX0747 AMOUNT: 10.97 AUTHCD: 973442
CHIP REFID: 247110087117 10/02/22 13:02:22

*PIN Verified

TRACE: 00874304

PURCHASE CASH BACK TOTAL DEBIT
10.97 0.00 10.97

APL: US DEBIT TUR: 8080048000

AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 10 10/02/22 13:02:23

* OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ENTRE EN EL SORTEO MENSUAL. *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.Lowes.com/survey *

* Y Ú R I D #102438 247192 752338 *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & REGULATIONS AT *

* www.Lowes.com/survey *

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9/21/22 Service Account No.: 027999-000
 Customer Name: Clarissa Masters Home Phone: _____
 Service Address: 3806 Whirlwind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 9/21/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

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3 months		Amount of Bill:		631.32		Usage:		352	
		Average Bill:		48.7		Three Month Average Usage:		26	
		Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		232.61		Adjusted Bill Amount:		398.71	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

[Signature]

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000
Fayetteville,AR 72703

Work Order No. 1773138

Date Call: 09/21/2022 11:02 AM

Acct# 027999-000

Status Work Completed

Date Completed: 09/22/2022 12:12 PM
Brief Desc: toilet making noises like it's tryi

Job Site: 0114/3806
3806 Whirlwind Street
Bryant,AR 72022

Caller Name: Clarissa Masters

Caller Phone: (501) 316-9563x
Occupant: Masters (t0133794)

Priority: 3-General

Mobile (501) 316-9563x

Ok to enter? YES

Category: Plumbing

SubCategory: Toilet

Animal in Apt? No

Problem Description: toilet making noises like it's trying to flush a little every few minutes

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jemerson	Jemerson	.00	.00
.00	Collatt	Collatt	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description toilet making noises like it's trying to flush a little every few minutes

Technician Notes: Replaced gasket

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/22 Service Account No.: 028113-000
 Customer Name: Keith Luchin Home Phone: _____
 Service Address: 2910 Timbercreek Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

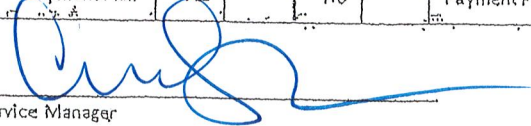
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FOR OFFICE USE ONLY									
<u>1 month</u>	Amount of Bill:	<u>\$532.48</u>			Usage:	<u>300</u>			
	Average Bill:	<u>\$89.97</u>			Three Month Average Usage:	<u>49</u>			
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>\$213.09</u>			Adjusted Bill Amount:	<u>\$319.39</u>			
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt.		


 Customer Service Manager

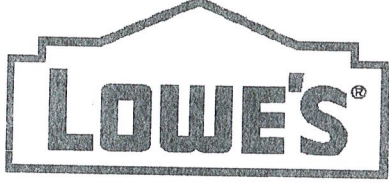
My name is Keith Luckin, phone # 501-247-1548
After receiving a really high water bill, I called the water department and they suggested that a running toilet might be the cause. She stated to make repairs and bring receipt.
During the summer I was aware of one running toilet. I turned off the water to it, but it was turned back on at some point without my knowledge, which I discovered after speaking with the water dept. rep, possibly being turned on and off periodically by my wife and/or daughter.

I had previously purchased a repair kit and had set it off to the side, ~~but~~ I used that kit to repair the toilet by replacing its malfunctioning flush valve. I then tested a second toilet by putting blue food coloring into the tank, which revealed a slow leak into the toilet bowl. I initially was going to replace rings on the stopper/plunger, but at that point the water was audibly running at that 2nd toilet's flush valve. I purchased another flush valve and made necessary repairs to the 2nd toilet.

Account # 028113-000

2910 Timbercreek Dr, Bryant AR 72022

Acct# 028113-000



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE1 13 TRANS#: 4898192 10-04-22

1324296 PERFMAX UNIVE HIG PERF FI 14.98

SUBTOTAL: 14.98

TAX: 1.48

INVOICE 04394 TOTAL: 16.46

DEBIT: 16.46

DEBIT: XXXXXXXXXXXX1421 AMOUNT:16.46 AUTHCD: 005185
CHIP REFID:247104078410 10/04/22 10:42:41

*PIN Verified

TRACE: 00946163

PURCHASE CASH BACK TOTAL DEBIT
16.46 0.00 16.46

APL: US DEBIT TVR: 8080048000

AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 04 10/04/22 10:43:12

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS

A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ¡ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* Y O U R I D #043945 247102 779423 *

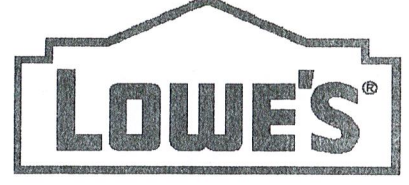
* *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2471 TERMINAL: 04 10/04/22 10:43:12



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE4 13 TRANS#: 7834932 10-03-22

247876 RB MANSFIELD FLUSH VALVE 4.80

2 @ 2.40

3625394 RB FLUSH VALVE SHANK WASH 5.48

2 @ 2.74

SUBTOTAL: 10.28

TAX: 1.02

INVOICE 07997 TOTAL: 11.30

DEBIT: 11.30

DEBIT: XXXXXXXXXXXX1421 AMOUNT:11.30 AUTHCD: 008442
CHIP REFID:247107045344 10/03/22 17:08:38

*PIN Verified

TRACE: 00561316

PURCHASE CASH BACK TOTAL DEBIT
11.30 0.00 11.30

APL: US DEBIT TVR: 8080048000

AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 07 10/03/22 17:08:52

OF ITEMS PURCHASED: 4

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS

A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
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* SHARE YOUR FEEDBACK! *

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* ¡ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* Y O U R I D #079979 247102 762745 *

* *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2471 TERMINAL: 07 10/03/22 17:08:52

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/22 Service Account No.: 030067-001
 Customer Name: Tristian Stuckey Home Phone: _____
 Service Address: 3609 Whirlwind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>2 months</u>		Amount of Bill:		<u>\$396.31</u>		Usage:		<u>224</u>	
		Average Bill:		<u>New Customer</u>		Three Month Average Usage:			
		Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		<u>\$156.21</u>		Adjusted Bill Amount:		<u>\$240.10</u>	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

[Signature]
Customer Service Manager

VOYAGER

Acct# 030069-001

Site Search

Home Help Dashboard Operation Calc Early Termination Helpdesk Logout

- Roles
- Analytics
- Reports
- Residents
- Revenue Management
- Charges
- Payments
- Property Information
- Administration
- Work Order
- Purchasing
- Interfaces

Status Work Completed
Reason
Property 0114
Unit 3609
Location
Bill To 10237993
Asset

Vendor
Expense Type
Template
Priority 3-General
Category Plumbing
SubCategory
Resolution
Due Date & Time

Display Type Default
Brief Description Water running
Occupant Code 10237993
Occupant Name Tristian Stuckey
Caller Name Tristian Stuckey
Caller Phone (501) 772-8193
Caller Email the501bashead@yahoo.com
Related WO
Origin CC
Created By thwbc_live_s... On 10/03/2022
Updated By manager@gr... On 10/03/2022

Access/Entry Notes Ok to Enter No Follow Up Problem Description

PTE/YES PETS/NO ALARMS/NO
 The caller states that there is water running continuously in his apartment and the water bill is getting very high. He would like maintenance to check the toilet and every place where there is water to see where is this water loss coming from. Please send a fax with the information to the Brian Water Department.

Animal in Apt? No

Batch Name
 Invoice Number
 Invoice Date

Status Dates		
WO Status	Date	Time
Call	10/03/2022	8:40 AM
Work Completed	10/03/2022	4:10 PM

Full Description Print Full Description? **Technician Notes** **Tenant Responsible**
 The caller states that there is water running continuously in his apartment and the water bill is getting very high. He would like maintenance to check the toilet and every place where there is water to see where is this water loss coming from. Please send a fax with the information to the Brian Water Department. WAlpizar/RCC replaced water valuve and red seal

Vendor Notes

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9.12.22 Service Account No.: 031248-000
 Customer Name: Colten Riordan Home Phone: 479-518-1111
 Service Address: 2214 Cherry Creek Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 9.12.22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

 Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
<u>3 months</u>	Amount of Bill:	<u>\$983.90</u>			Usage:	<u>552</u>	
	Average Bill:	<u>NC</u>			Three Month Average Usage:	<u>—</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By: _____			
	Amount of Adjustment to Sewer Bill:	<u>\$417.70</u>			Adjusted Bill Amount:	<u>\$566.20</u>	
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt. _____

[Signature]

 Customer Service Manager

CLOG HOGS



Clog Hogs LLC

Real Property Management
7600 Arkansas 107
Sherwood, AR 72120

sondi@rpmcentralar.com

INVOICE	#1769
SERVICE DATE	Sep 22, 2022
INVOICE DATE	Sep 22, 2022
DUE	Upon receipt
AMOUNT DUE	\$227.06

SERVICE ADDRESS

2214 Cherry Creek Circle
Bryant, AR 72022

CONTACT US

4300 Division St. C
North Little Rock, AR 72118

(501) 650-2316

cloghogs@yahoo.com

Service completed by: Ryan Hillman

INVOICE

1 Hour Plumbing Labor	1.5	\$125.00	\$187.50
-----------------------	-----	----------	----------

Arrived onsite and found that meter was spinning slowly. No signs of water anywhere. Found that toilet in hall bath was running due to bad fill valve and flapper. Turned toilet off at shutoff valve. rechecked meter and found meter was no longer spinning. Replaced fill valve and flapper and tested.

Flapper	1.0	\$9.50	\$9.50
---------	-----	--------	--------

2" Korky red flapper

Fill valve	1.0	\$26.50	\$26.50
------------	-----	---------	---------

Fluidmaster fill vavle

Subtotal	\$223.50
Tax	\$3.56
Bryant (9.875%)	\$3.56
Total	\$227.06

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/13/22 Service Account No.: 031473-000
 Customer Name: Kennison Gulley Home Phone: _____
 Service Address: 1101 Medinah Blvd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/13/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*


Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
3 months		Amount of Bill:	779.39			Usage:	436		
		Average Bill:	New Customer			Three Month Average Usage:	20		
		Adjustment Approved:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			Approved By:			
		Amount of Adjustment to Sewer Bill:	318.69			Adjusted Bill Amount:	460.70		
Payment Plan	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			



Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1783759
Date Call: 10/03/2022 02:36 PM

ACT # 031473-000

Status Work Completed

Date Completed: 10/03/2022 04:28 PM
Brief Desc: My toilet is constantly running on

Job Site: 0178/1101-MB
1101 Medinah Blvd.
Bryant,AR 72022

Caller Name: Kennion Gulley

Caller Phone: (501) 655-2309x
Occupant: Gulley (t0228031)

Home (501) 655-2309x

Priority: 3-General
Ok to enter? YES
Category: Appliances
Animal in Apt? No

SubCategory: Other

Problem Description: My toilet is constantly running on and off without me having to flush the toilet. I didn't realize that this has been the cause of an extremely high water bill for the last two months until I called to inquire about the bill.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description My toilet is constantly running on and off without me having to flush the toilet. I didn't realize that this has been the cause of an extremely high water bill for the last two months until I called to inquire about the bill.

Technician Notes: What it was , the toilet handle was broke which made the toilet to run, replaced toilet handle

Received 10-13-22

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/17/22 Service Account No.: 002729-000
 Customer Name: Charles Brooks Home Phone: _____
 Service Address: 2307 Brandon Rd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/14/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak on 3/4 Copper Line from meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY										
<u>1 month</u>		Amount of Bill:		<u>\$562.45</u>			Usage:		<u>317</u>	
		Average Bill:		<u>\$88.00</u>			Three Month Average Usage:		<u>52</u>	
		Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:			
		Amount of Adjustment to Sewer Bill:		<u>\$224.98</u>			Adjusted Bill Amount:		<u>\$337.47</u>	
Payment Plan		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Payment Period		<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months		Payment Amt.		

Customer Service Manager _____



Quality Service

210 Cornerstone Road
Alexander, AR 72002
455-8100
455-8101 (FAX)

Please contact Karen Brooks
at (501) 681-7365
Thank you

SERVICE INVOICE
24818

DATE 10-14-22
 REGULAR OVERTIME

Ray Brooks
2307 Brandon Rd
Bryant, 72022

CUSTOMER P.O. # _____
HOME PHONE 681-7935
WORK PHONE _____

RE: _____

QTY.	MATERIAL	UNIT	TOTAL	DESCRIPTION OF WORK
2	3/4" Brass M.S. Coupling	65.82ct	131.64	Found leak on 3/4" copper line 4' from Meter
1	3/4" Pex piping		1.60	
			133.24	
paid 10/14/22 #2006				
				LABOR
				HR.
				DATE
				AMOUNT
				Demo 2.0 208.00
				LABOR TAX
				TOTAL 208.00
				TOT. MAT'L. & RENTAL EQPT. 146.39
				FUEL ADJUSTMENT CHARGE 5.00
				SUB TOTAL 354.15
				CONVENIENCE FEE OK
				TOTAL 354.15
	MATERIAL TAX		13.15	
	TOTAL MATERIALS & RENTAL EQUIPMENT		146.39	

Please pay from this invoice.

Thank You

THE MAXIMUM LEGAL LIMIT WILL BE CHARGED ON ACCOUNTS OVER 30 DAYS

SIGNATURE

Ray Brooks

PRINTED NAME

hereby acknowledge the satisfactory completion of the above described work.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/17/22 Service Account No.: 029523-000
 Customer Name: Colton Williams Home Phone: 617-9293
 Service Address: 2010 Justus Ln Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10/17/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

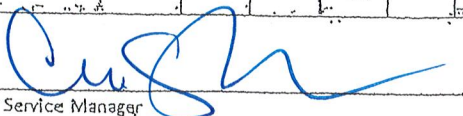
Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill:		<u>*1,019.17</u>		Usage:		<u>572</u>	
		Average Bill:		<u>*110.20</u>		Three Month Average Usage:		<u>62</u>	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:					
Amount of Adjustment to Sewer Bill:		<u>*327.71</u>		Adjusted Bill Amount:		<u>*691.46</u>			
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.


 Customer Service Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/2022 Service Account No.: 027701-001
 Customer Name: Tanekia Lewis Home Phone: 400-5090
 Service Address: 2820 Lyane Ct Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 8/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>	Amount of Bill:	<u>\$590.75</u>			Usage:	<u>329</u>			
	Average Bill:	<u>\$118.20</u>			Three Month Average Usage:	<u>66</u>			
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>\$111.23</u>			Adjusted Bill Amount:	<u>\$479.52</u>			
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt.		

Customer Service Manager _____

**Millennium
Services DBA
KG Services**

Services Administered with Pride & Honor.

8/16/2022

TO

Tanekia Lewis
2820 Lynne Court
Bryant, Arkansas 72002

Salesperson	Job	Payment Terms	Due Date
Kelly Green	Plumbing repair	Due on receipt	8/16/2022
Description		Unit Price	Line Total
	Removal and install toilet flush valve	23.68	23.32
	Labor	45.00	45.00
		Subtotal	68.32
		Sales Tax	NO TAX
		Total	68.32

Quotation prepared by: Kelly A. Green.

To accept this quotation, sign here, date, and return:

**Thank you for your business! Millennium Services 1707 Wilson, Little Rock, AR 72205
Phone 501- 414 - 6160 Miklklenniumservc@gmail.com**

Tanekia Lewis
027701-001
501-400-5090
2820 Lynne Court

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9/2022 Service Account No.: 028875-000
 Customer Name: Darius Lang Home Phone: _____
 Service Address: 3201 Cyclone St Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 8.128122

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
<u>2 months</u>	Amount of Bill:	<u>\$454.97</u>			Usage:	<u>254</u>	
	Average Bill:	<u>\$38.84</u>			Three Month Average Usage:	<u>20</u>	
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:		
	Amount of Adjustment to Sewer Bill:	<u>\$181.68</u>			Adjusted Bill Amount:	<u>\$273.29</u>	
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt.

Customer Service Manager _____

Work Order #1738278

Functions

Jump To

Status Work Completed
 Reason
 Property 0114
 Unit 3201
 Location
 Bill To t0157044
 Asset

Greens at Hurricane Cr
 5100 Hurricane Drive
 Bryant AR, 72022
 3201 Cyclone Street
 Bryant AR, 72022

Vendor
 Expense Type
 Template
 Priority 3-General
 Category Plumbing
 SubCategory Toilet
 Resolution
 Due Date & Time

Load

Display Type Default
 Brief Description It won't stop running.
 Occupant Code t0157044
 Occupant Name Darius Lang
 Caller Name Darius Lang
 Caller Phone (870) 575-2010
 Caller Email dariuslang0280@icloud.com
 Related WO
 Origin OL
 Created By thwbc_five_s... On 08/28/2022
 Updated By jeswilliams@... On 08/28/2022

Find

Access/Entry Notes Ok to Enter No Follow Up Problem Description
 It won't stop running.

Edit New Print Help View Occupant Create PO Ready To Post?

Other Info Labor Audit History

General Info

Animal in Apt? No

Editing Info

Batch Name
 Invoice Number
 Invoice Date

Status Dates

WO Status /	Date	Time
Call	08/28/2022	2:50 AM
Work Completed	08/28/2022	2:41 PM

Full Description Print Full Description?

Technician Notes Tenant Responsible

replaced red seal and toilet fill valve

Vendor Notes

It won't stop running.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/19/22 Service Account No.: 021581-800
 Customer Name: Simone Diggins Home Phone: 574-514-6032
 Service Address: 209 Prospect Park Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 8/24/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>2 months</u>		Amount of Bill:		<u>\$705.30</u>		Usage:		<u>396</u>	
		Average Bill:		<u>\$83.12</u>		Three Month Average Usage:		<u>44</u>	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill:		<u>\$261.49</u>		Adjusted Bill Amount:		<u>*443.81</u>			
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

Customer Service Manager _____

Ricketts Plumbing Company

PO Box 2077

Benton, AR 72018

501-840-3110

Invoice

DATE	INVOICE #
8/24/2022	4393

BILL TO	SHIP TO
KEN YOUNG 100 BAYOU POINT UNIT B4 HOT SPRINGS, AR 71913	

DUE DATE	P.O. NUMBER
9/23/2022	

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
	209 PROSPECT PARK REBUILD 3 COMMODES			193.00
<i>pd 8-30-22 ✓ # 4362</i>				

#021581.000
 Simone Diggins
 209 Prospect Park Circle
 574-514-6032

Subtotal	193.00
0% Tax	0.00
Total	193.00
Balance Due	193.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24/22 Service Account No.: 017484-000
 Customer Name: Rita Dabbs Home Phone: _____
 Service Address: 2700 Arbors Ct Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 9/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Left Water Running

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month		Amount of Bill:		\$219.63		Usage:		125	
		Average Bill:		\$27.84		Three Month Average Usage:		20	
		Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		\$89.15		Adjusted Bill Amount:		\$130.48	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

Cynthia Lopez
 Customer Service Manager

Rita Dabbs
2700 Arbore Court
561-425-4859

To whom it may concern,
I received a water bill due next
month for \$300 something. I have
missed places the bill and am able
to locate it. To give you the
exact amount of bill.

I found from a friend I had
left my water faucet running, they
turned off for me.

I would appreciate to be
considered to reduce the
amount of bill.

Thank you
Rita Dabbs