

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: September 2022

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

**DETAILS**

Customer Name	Linda Johnson	Customer Address	1921 Mayapple
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
2 months Amount of Bill:	*464.68	Usage:	272
Average Bill:	*60. <sup>00</sup>	Three Month Average Usage:	39
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*164.71	Adjusted Bill Amount:	*299.97
Customer Name	Andrew Ziegler	Customer Address	609 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/18-7/30
1 month Amount of Bill:	*419.65	Usage:	236
Average Bill:	*56.47	Three Month Average Usage:	30
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*174.89	Adjusted Bill Amount:	*244.76
Customer Name	Veronica Menasco	Customer Address	2120 Justus Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
1 month Amount of Bill:	*1,264.11	Usage:	715
Average Bill:	*114.65	Three Month Average Usage:	63
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*553.55	Adjusted Bill Amount:	*710.56
Customer Name	Menchie's	Customer Address	7301 Alcoa Rd #5
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/26/22
3 months Amount of Bill:	*2,398. <sup>00</sup>	Usage:	1349
Average Bill:	*108.83	Three Month Average Usage:	58
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*997.58	Adjusted Bill Amount:	*1,400.42
Customer Name	Eenkeste Williams	Customer Address	3206 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/18/22
2 months Amount of Bill:	*395.02	Usage:	220
Average Bill:	*38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*152.82	Adjusted Bill Amount:	*242.20



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES

## MONTHLY LEAK ADJUSTMENT REPORT

**SUMMARY**

Date: September 2022

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

**DETAILS**

Customer Name	Kimberly Turner	Customer Address	807 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8-11-22
3 months Amount of Bill:	\$644.14	Usage:	378
Average Bill:	\$55.00	Three Month Average Usage:	35
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$231.77	Adjusted Bill Amount:	\$412.37
Customer Name	Linda Newkirk	Customer Address	51 Neat Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8-30-22
2 months Amount of Bill:	\$715.05	Usage:	414
Average Bill:	\$87.78	Three Month Average Usage:	54
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$259.80	Adjusted Bill Amount:	\$455.25
Customer Name	Kelly Arigliano	Customer Address	309 Richwood Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
3 months Amount of Bill:	\$819.93	Usage:	459
Average Bill:	\$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$338.76	Adjusted Bill Amount:	\$481.17
Customer Name	Blaine Hampton	Customer Address	1718 Cherry Creek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9-15-22
3 months Amount of Bill:	\$968.03	Usage:	543
Average Bill:	\$58.24	Three Month Average Usage:	31
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$382.05	Adjusted Bill Amount:	\$585.98
Customer Name	Bradley Gagne	Customer Address	508 Lona Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9-15-22
1 month Amount of Bill:	\$377.34	Usage:	212
Average Bill:	\$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$163.01	Adjusted Bill Amount:	\$214.33

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
**LEAK ADJUSTMENT REQUEST**

Date of Request: 9-2-22 Service Account No.: 005726-000  
 Customer Name: Linda Johnson Home Phone: 501-944-4988  
 Service Address: 1921 Mayapple Dr. Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR, 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 9/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

**Sworn Statement:**

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
2 months		Amount of Bill: <u>\$464.68</u>			Usage: <u>272</u>				
		Average Bill: <u>\$60.00</u>			Three Month Average Usage: <u>39</u>				
Adjustment Approved:		Yes <input type="checkbox"/>		No <input type="checkbox"/>		Approved By: _____			
Amount of Adjustment to Sewer Bill:		<u>\$164.71</u>			Adjusted Bill Amount: <u>\$299.97</u>				
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			

Customer Service Manager: [Signature]

Sept 2 2022

Sue Johnson

Found both Bathroom  
toilets had Faulty  
Fill VALVES. Replaced  
Fill VALVES also found  
Faulty gasket in  
Hall bathroom. Replaced  
GASKET Checked  
for LEAKS NONE  
AT this time

Worley

Acct # 005726-000

Linda Johnson

... just as Christ was raised from the dead through the  
glory of the Father, we too may live a new life."

1921 May Apple Dr. ROMANS 6:4

501-944-

4988



CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 9-18-22 Service Account No.: 029560-000  
 Customer Name: Andrew Ziegler Home Phone: 270-305-5716  
 Service Address: 609 Medinah Blvd Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 7-18 + 7-30

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month		Amount of Bill:		5419.65		Usage:		236	
		Average Bill:		56.47		Three Month Average Usage:		30	
		Adjustment Approved:		Yes <input type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		174.89		Adjusted Bill Amount:		244.76	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Attc.	

Andrew Ziegler  
Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership  
P O Box 13000  
Fayetteville, AR 72703

Work Order No. 1682293  
Date Call: 07/18/2022 02:39 PM

Acct 029560-000

Status Work Completed

Date Completed: 07/18/2022 03:33 PM  
Brief Desc: Toilet needs replaced. wobbles and

Job Site: 0178/0609-MB  
609 Medinah Blvd.  
Bryant, AR 72022

Caller Name: Andrew Ziegler

Caller Phone: (270) 305-5716x  
Occupant: Ziegler (t0172832)

Home (270) 305-5716x

Priority: 3-General  
Ok to enter? YES  
Category: Other  
Animal in Apt? No

SubCategory: Other

Problem Description: Toilet needs replaced. wobbles and flapper is allowing it to drip running up my water bill

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			<b>Total</b>	<b>.00</b>

Authorized by: \_\_\_\_\_  
Signed by \_\_\_\_\_  
Dated \_\_\_\_\_  
Invoice No. \_\_\_\_\_

Full Description Toilet needs replaced. wobbles and flapper is allowing it to drip running up my water bill

Technician Notes: Tightened toilet down, had to replace the fill valve and flapper in the toilet



Lakes at Hurricane Creek, a Limited Partnership  
P O Box 13000  
Fayetteville,AR 72703

Work Order No. 1698932  
Date Call: 07/30/2022 09:34 AM

Status Work Completed

Date Completed: 07/30/2022 10:25 AM  
Brief Desc: recently had it fix left out of tow

Job Site: 0178/0609-MB  
609 Medinah Blvd.  
Bryant,AR 72022

Caller Name: Andrew Ziegler

Caller Phone: (270) 305-5716x  
Occupant: Ziegler (t0172832)

Home (270) 305-5716x

Priority: 3-General

Ok to enter? YES

Category: Plumbing

SubCategory: Toilet

Animal in Apt? No

Problem Description: recently had it fix left out of town for a week to come back and the toilet had been running the whole time i was gone. Also now the bottom of the toilet is leaking as well,

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Lowe	Lowe	.00	.00
			<b>Total</b>	<b>.00</b>

Authorized by: \_\_\_\_\_  
Signed by \_\_\_\_\_  
Dated \_\_\_\_\_  
Invoice No. \_\_\_\_\_

Full Description recently had it fix left out of town for a week to come back and the toilet had been running the whole time i was gone. Also now the bottom of the toilet is leaking as well.

Technician Notes: adjusted toilet flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-12-22 Service Account No.: 031227-000  
 Customer Name: Veronica Menasco Home Phone: 501-602-1373  
 Service Address: 2120 Justus Cp. Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 8/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Contractor Broke Line & Repaired

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month		Amount of Bill: \$1,264.11			Usage: 715				
		Average Bill: \$114.65			Three Month Average Usage: 63				
Adjustment Approved:		Yes <input type="checkbox"/>		No <input type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill: \$553.55				Adjusted Bill Amount: \$710.56					
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			

Chris Shepard  
 Customer Service Manager







CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 9-22 Service Account No.: 023168-000  
 Customer Name: Menchie's Home Phone: 501-681-4568  
 Service Address: 7301 Alcoa Rd #5 Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 6/26/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking  
Faucet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
3 months		Amount of Bill:		\$2,398.00		Usage:		1349	
		Average Bill:		\$108.83		Three Month Average Usage:		58	
Adjustment Approved:		Yes <input type="checkbox"/>		No <input type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill:		\$997.58		Adjusted Bill Amount:		\$1,400.42			
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			

[Signature]  
Customer Service Manager



RUSSELL CRESY  
 17705 MACARTHUR DR  
 NCR AL 32118

341411

**Invoice**

SOLD TO <i>Menches</i>		SHIP TO	
ADDRESS		ADDRESS	
CITY, STATE, ZIP		CITY, STATE, ZIP	

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
--------------------	---------	-------	--------	------

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		Change out 3 compartment stink faucet and sprayer			
		Replaced fill valve, flapper trap lever and supply line on mens toilet material & labor			\$ 340. <sup>00</sup>

*paid 1/26*

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 9/22 Service Account No.: 017666-000  
 Customer Name: Eenleshe Williams Home Phone: 870-441-4523  
 Service Address: 3206 Cyclone Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72042  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 8/8/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>2 months</u>		Amount of Bill:		<u>*395.02</u>		Usage:		<u>220</u>	
		Average Bill:		<u>38.84</u>		Three Month Average Usage:		<u>20</u>	
Adjustment Approved:		Yes <input type="checkbox"/>		No <input checked="" type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill:		<u>152.82</u>		Adjusted Bill Amount:		<u>242.20</u>			
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			

[Signature]  
Customer Service Manager



Acct 617666-066  
called Monday

# VOYAGER

Site Search

Home Help Dashboards Migration Call Early Termination Helpdesk Logout

## Work Order #1722322

Functions

Load

- Roles
- Analytics
- Reports
- Residents
- Revenue Management
- Charges
- Payments
- Property Information
- Administration
- Work Order
- Purchasing
- Interfaces

Status	Work Completed	Vendor		Display Type	Default
Reason		Expense Type		Brief Description	Contact water company water running
Property	0114	Template		Occupant Code	t0013595
Unit	3206	Priority	3-General	Occupant Name	Eenleshe Williams
Location	3206 Cyclone Street Bryant AR, 72022	Category	Plumbing	Caller Name	Eenleshe Williams
Bill To	t0013595	SubCategory	Toilet	Caller Phone	(870) 441-4523
Asset		Resolution		Caller Email	edwilliams473@gmail.com
		Due Date & Time		Related WO	
				Origin	OL
				Created By	thwbc_live_s... On 08/08/2022
				Updated By	hupruitt@gre... On 08/08/2022

Access/Entry Notes  Ok to Enter  No Follow Up  Problem Description  
 Contact water company water running for 5 to 6 hours

[Edit](#) [New](#) [Print](#) [Help](#) [View Occupant](#) [Create PO](#) [Go to First](#)

[Other Info](#) [Labour](#) [Audit History](#)

General Info  
Animal in Apt? No

Billing Info  
Batch Name  
Invoice Number  
Invoice Date

WO Status /	Date	Time
Call	08/08/2022	1:56 PM
Work Completed	08/08/2022	3:41 PM

Full Description  Print Full Description?  Technician Notes  Tenant Responsible   
 Contact water company water running for 5 to 6 hours  
 Changed red seal. And fixed float valve in toilet.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 9/22 Service Account No.: 020264-000  
 Customer Name: Kimberly Turner Home Phone: 501-773-6725  
 Service Address: 807 Whirlwind Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR, 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 8-11-22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

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- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill:		<u>\$644.14</u>		Usage:		<u>378</u>	
		Average Bill:		<u>\$55.00</u>		Three Month Average Usage:		<u>35</u>	
		Adjustment Approved:		Yes <input type="checkbox"/> No <input type="checkbox"/>		Approved By:			
		Amount of Adjustment to Sewer Bill:		<u>\$231.77</u>		Adjusted Bill Amount:		<u>\$412.37</u>	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

[Signature]  
Customer Service Manager

**Greens at Hurricane Creek, a Limited Partnership**

P O Box 13000  
Fayetteville,AR 72703

**Work Order No.** 1724793

**Date Call:** 08/11/2022 12:00 AM

*Acct# 020264500*

**Status** Work Completed

**Date Completed:** 08/11/2022 09:17 AM  
**Brief Desc:** Toilet is running due to the handle

**Job Site:** 0114/0807  
807 Whirlwind Street  
Bryant,AR 72022

**Caller Name:** Kimberly Turner

**Caller Phone:** (501) 773-6725x  
**Occupant:** Turner (t0250658)  
**Office:** (501) 773-6725

**Priority:** 3-General

**Ok to enter?** YES

**Category:** Plumbing

**SubCategory:** Toilet

**Animal in Apt?** No

**Problem Description:** Toilet is running due to the handle not catching in the bathroom. To the right when you walk in the door.

**Parts & Labor**

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jemerson	Jemerson	.00	.00
			<b>Total</b>	.00

**Authorized by:** \_\_\_\_\_  
**Signed by** \_\_\_\_\_  
**Dated** \_\_\_\_\_  
**Invoice No.** \_\_\_\_\_

**Full Description** Toilet is running due to the handle not catching in the bathroom. To the right when you walk in the door.

**Technician Notes:** Replaced everything inside the toilet she said the water company was coming out to look for a leak



CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 8/31/22 Service Account No.: 003940-000  
 Customer Name: Linda Newkirk Home Phone: 501-940-1894  
 Service Address: 51 Neal Cv Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 8/30/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

**Sworn Statement:**

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

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FOR OFFICE USE ONLY										
<u>2 months</u>	Amount of Bill:	<u>\$715.05</u>		Usage:	<u>414</u>					
	Average Bill:	<u>\$87.78</u>		Three Month Average Usage:	<u>54</u>					
	Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>		Approved By:						
	Amount of Adjustment to Sewer Bill:	<u>\$259.80</u>		Adjusted Bill Amount:	<u>\$455.25</u>					
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.				

\_\_\_\_\_

Customer Service Manager

Ac# 003940-000

Linda Newkirk

501-940-1894



LOWE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S24710TT 3728526 TRANS#: 9816518 08-29-22

330427 JOHN1-RING STANDARD WAX R 13.96  
2 @ 6.98

SUBTOTAL: 13.96  
TAX: 1.38  
INVOICE 09905 TOTAL: 15.34  
DEBIT: 15.34

DEBIT: XXXXXXXXXXXX1365 AMOUNT: 15.34 AUTHCD: 035364

CHIP REFID: 247109135780 08/29/22 18:41:52

\*PIN Verified

TRACE: 00274900

PURCHASE CASH BACK TOTAL DEBIT  
15.34 0.00 15.34

APL: US DEBIT TVR: 8080048000

AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 09 08/29/22 18:41:58

\* OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS

A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE  
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

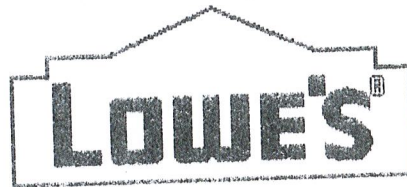
\*\*\*\*\*

\* SHARE YOUR FEEDBACK! \*  
\* ENTER FOR A CHANCE TO BE \*  
\* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! \*  
\* ENTRE EN EL SORTEO MENSUAL \*  
\* PARA SER UNO DE LOS CINCO GANADORES DE \$500! \*

\* ENTER BY COMPLETING A SHORT SURVEY \*  
\* WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\* Y O U R I D #099054 247132 411764 \*  
\*

\* NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
\* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
\* OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*

STORE: 2471 TERMINAL: 09 08/29/22 18:41:58



LOWE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S24710UC 3738674 TRANS#: 9887725 08-30-22

735256 KORRY 2-IN COMPLETE KIT 49.96  
2 @ 24.98

SUBTOTAL: 49.96  
TAX: 4.93  
INVOICE 09979 TOTAL: 54.89  
VISA: 54.89

VISA: XXXXXXXXXXXX6590 AMOUNT: 54.89 AUTHCD: 050727

CHIP REFID: 247109135873 08/30/22 14:28:39

APL: US DEBIT TVR: 8080088000

AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 09 08/30/22 14:28:45

\* OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE  
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

\*\*\*\*\*

\* SHARE YOUR FEEDBACK! \*  
\* ENTER FOR A CHANCE TO BE \*  
\* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! \*  
\* ENTRE EN EL SORTEO MENSUAL \*  
\* PARA SER UNO DE LOS CINCO GANADORES DE \$500! \*

\* ENTER BY COMPLETING A SHORT SURVEY \*  
\* WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\* Y O U R I D #099792 247172 422587 \*  
\*

\* NO PURCHASE NECESSARY TO ENTER OR WIN. \*  
\* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. \*  
\* OFFICIAL RULES & WINNERS AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*  
\*\*\*\*\*

STORE: 2471 TERMINAL: 09 08/30/22 14:28:45



CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-1-22 Service Account No.: 031291-000  
 Customer Name: Kelly Arigliano Home Phone: \_\_\_\_\_  
 Service Address: 309 Richwood Dr Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72022  
 Date Leak Detected: 7/22 Date Repaired: 8/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>	Amount of Bill:	<u>\$819.93</u>			Usage:	<u>459</u>			
	Average Bill:	<u>\$38.84</u>			Three Month Average Usage:	<u>20</u>			
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>\$338.76</u>			Adjusted Bill Amount:	<u>\$481.17</u>			
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

[Signature]  
 Customer Service Manager





[waterbilling] Water Bill for 309 Richwoods Dr. Bryant AR 72022

1 message

Kelly A <kavigliano@gmail.com>  
To: waterbilling@cityofbryant.com

Acct# 031291-000

Thu, Sep

Good Morning,

I have made a partial payment to our water bill for the service dates 6/26/2022 - 7/18/2022. Our Account Number is 031291-000 for Kelly or Brett Avigliano. We are requesting a reduction in 1 leaking toilets we did not realize we had that have now been fixed. Our first two bills were \$123.46 and \$220.42. This bill was received on August 16th and we called and had someone come meter on August 17th. They indicated we most likely have a leak. We immediately suspected the toilets so we turned those off and ordered a full flush valve kit for one and replaced the valve other. We have since monitored our meter and from August 17th the reading was 4286 and August 25th the reading showed 4294. Which indicates the problem has been corrected. Please receipt below : The valve kit from lowes was only a \$3 part so my husband did not keep the receipt, but you can see the full bill for 8/18 at Lowe's which included the part. Please let me know have this bill reduced as we did not know we had a problem although we had been very cautious due to our other bills being much higher than where we lived in South Carolina. Please consi \$379.09 as having to pay this unexpected bill along with all others would be a large burden to our family.

Thank you for your time,

Kelly Avigliano

Order Details

Ordered on August 18, 2022

Order# 112-5555915-7259406

[View or Print invoice](#)

Shipping Address

Brett Avigliano  
309 RICHWOOD DR  
BRYANT, AR 72022-3271  
United States

Payment Method

\*\*\*\* 0481

Order Summary

Item(s) Subtotal:	\$22.09
Shipping & Handling:	\$5.99
Total before tax:	\$28.08
Estimated tax to be collected:	\$2.77
<b>Grand Total:</b>	<b>\$30.85</b>

[See tax and seller information](#)

Earned 5% Back with your Amazon Prime Rewards Visa Signature card. See terms and conditions.

▼ Transactions

Delivered Aug 20, 2022



KOHLER K-1145365 Flush Valve Kit

Sold by: Builders  
Return eligible through Sep 21, 2022  
\$22.09  
Condition: New

Buy it again

[Track package](#)

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[Problem with order](#)

[Return items](#)

[Share gift receipt](#)

[Leave seller feedback](#)

[Write a product review](#)

[Archive order](#)

08/18/22

LOWE'S OF BRYANT, AR BRYANT AR

Home Improvement

\$23.69

LOWE'S #2471

2330 NORTH REYNOLDS RD, AR 72022

Print Transaction

Dispute this charge

Post Date

Thursday, August 18, 2022

Transaction Date

Thursday, August 18, 2022

Merchant Category

HOME SUPPLY WAREHOUSE STORES

Purchase Method

INTEGRATED CIRCUIT CARD READER

Buyer Name

BRETT AVIGLIANO

Card Used



Tags

Add Tags to This Transaction

+ [View Complete Transaction Details](#)

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-14-22 Service Account No.: 030167-000  
 Customer Name: Blaine Hampton Home Phone: 501-541-4861 / 501-517-5218  
 Service Address: 1718 Cherry Creek Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 9/15/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill: <u>\$968.03</u>			Usage: <u>543</u>				
		Average Bill: <u>\$58.24</u>			Three Month Average Usage: <u>31</u>				
Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			Approved By:				
Amount of Adjustment to Sewer Bill:		<u>\$382.05</u>			Adjusted Bill Amount: <u>\$585.98</u>				
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.			

[Signature]  
 Customer Service Manager



501-541-4811 BIAINE

1718 Cherry CRK

501-517-5218 Rachel

AC# 030167-000



How does  
get more done...

11 MABELVALE PLAZA LANE  
LITTLE ROCK, AR 72205 (501) 565-7168

8919 00054 45580 09/14/22 02:57 PM  
SALE SELF CHECKOUT

038753282145 BALLCOCK <A> 15.33  
ADJUSTABLE BALLCOCK

SUBTOTAL 15.33  
SALES TAX 1.32  
TOTAL \$16.65

XXXXXXXXXXXX6733 DEBIT USD\$ 16.65

AUTH CODE 002606  
Chip Read Verified By PIN  
AID A0000000980840 US DEBIT

8919 09/14/22 02:57 PM



8919 54 45580 09/14/2022 6665

RETURN POLICY DEFINITIONS  
POLICY ID DAYS POLICY EXPIRES ON  
A 1 90 12/13/2022

\*\*\*\*\*  
DID WE NAIL IT?

Take a short survey for a chance TO WIN  
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

[www.homedepot.com/survey](http://www.homedepot.com/survey)

User ID: H88 100368 91503  
PASSWORD: 22464 91449

Entries must be completed within 14 days  
of purchase. Entrants must be 18 or  
older to enter. See complete rules on  
website. No purchase necessary.

E. 24  
5.59

CITY OF BRYANT WATER AND WASTEWATER UTILITIES  
LEAK ADJUSTMENT REQUEST

Date of Request: 9.12.22 Service Account No.: 026803000  
 Customer Name: Bradley Gagne Home Phone: 501-658-8393 / 501-658-1522  
 Service Address: 508 Lora Dr Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 9-15-22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Pipe Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

\_\_\_\_\_

Sworn Statement:

I \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>1 month</u>	Amount of Bill:	<u>377.34</u>			Usage:	<u>212</u>			
	Average Bill:	<u>*38.84</u>			Three Month Average Usage:	<u>20</u>			
	Adjustment Approved:	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>		Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>*163.01</u>			Adjusted Bill Amount:	<u>*214.33</u>			
	Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.		

[Signature]  
Customer Service Manager



026803-000



**Mid-Town Mechanical Services**  
PO Box 2162  
Benton, AR 72018  
(501) 765-5380  
payables.midtown@gmail.com

**Invoice 9577**

501-658-8393

501-658-1522

**BILL TO**  
Bradley Gagne  
508 Lora Drive  
Bryant, AR

**SHIP TO**  
Bradley Gagne  
508 Lora Drive  
Bryant, AR

DATE  
09/15/2022

PLEASE PAY  
**\$0.00**

DUE DATE  
10/15/2022

DATE	ACTIVITY	AMOUNT
08/18/2022	<b>Repairs</b> Cut out cracked pipe Replaced with new Make all necessary connections	0.00
08/18/2022	<b>Material</b>	3.13
08/18/2022	<b>Labor + Tax</b>	180.68
08/18/2022	<b>Credit Card Transaction</b>	5.59

PAID

PAYMENT 189.40

TOTAL DUE **\$0.00**

THANK YOU.

You can pay by mailing a check to the address listed above.  
(Please include invoice number with your payment.)

Thank you for your business!



# Mid-Town Mechanical Services

PO Box 2162, Benton, AR 72018

Office: (501) 765-5380

9/8/2022

To whom it may concern:

Our plumbing company came out and repaired a water leak at the following address on August 18, 2022

508 Lora Drive  
Bryant, AR

Please call us with any additional questions.

Thank you,

A handwritten signature in black ink, appearing to read "Jim Kuhlmann".

Jim Kuhlmann

Mid-Town Mechanical Services, LLC